

For contracts about the cross-border product DHL Freight EURAPID with DHL Freight GmbH or any other group company of Deutsche Post AG with registered seat in Germany (hereinafter referred to as DHL Freight), in addition to any other General Terms and Conditions of DHL Freight and the German Freight Forwarders' Standard Terms and Conditions 2017 (ADSp 2017) these General Terms & Conditions (hereinafter referred to as GTC DHL Freight EURAPID GERMANY) apply which have precedence over the other General Terms and Conditions and the ADSp 2017 where applicable. For shipments which comply with the GTC DHL Freight EURAPID GERMANY below, the agreed transit times are binding, subject only to the applicable exclusions below. For clarity, transit times for permitted Dangerous Goods shipments are not binding.

In case the shipment does not comply with these GTC DHL Freight EURAPID GERMANY, DHL Freight may ask for instructions and a surcharge may be applied. If DHL Freight decides not to ask for instructions for any reason or if no instructions are received from the Customer within a reasonable period of time, DHL Freight will treat the shipment as a standard DHL FREIGHT EUROCONNECT shipment, against the applicable rates and with non-binding standard lead times, as long as the shipment complies with the General Terms and Conditions and the ADSp 2017.

DHL Freight EURAPID Service scope

DHL Freight EURAPID service is available only from specified locations to specified post code destinations (or towns where no post codes are available). The geographic scope of DHL Freight EURAPID (and the more limited scope of the Pre-10 and Pre-12 delivery options) can be found in the DHL Freight Lead Time Calculator at www.dhl.com/ltc.

DHL Freight EURAPID maximum shipment weight and dimensions

- Maximum weight per shipment: 2.500 kg (chargeable weight);
- Maximum measures per item: 240 cm length, 120 cm width, 220 cm height;
- Maximum weight per item: 1.000 kg (gross weight).

DHL Freight EURAPID Service conditions

DHL Freight is only obliged to deliver the goods within the agreed transit times if the following conditions are fulfilled:

Reasonable traffic conditions

Shipments must be ready for pick up at the agreed pick-up time during standard working hours (Monday to Friday 08:00 – 18:00 hrs). Upon specific customer request and when the booking is made before 12:00 pm, shipments can be collected on the day of booking. The same day pick-up areas and respective latest booking times are determined by each DHL Freight branch.*

Recipient must accept delivery of the shipment during standard working hours, immediately after truck arrival at his premises.

Shipment must be clearly pre-advised and marked by customer as a DHL Freight EURAPID shipment. Customs requirements at clause 8 must be met.

DHL Freight EURAPID transit times

The DHL FREIGHT EURAPID transit time commences with collection from the consignor and ends with delivery at the consignee. Transit times for FREIGHT EURAPID can be looked up in the Lead Time Calculator at www.dhl.com/ltc. The transit time takes account of weekends, bank holidays (with the exception of bank holidays in countries where no transshipment takes place*) and planned seasonal limitations but does not consider unplanned seasonal limitations or other influences to transport operations, such as customs delays, severe disruptions to traffic or restrictions on transport of Dangerous Goods.

Pick-up & delivery outside standard working hours or to restricted areas

Collections and deliveries outside standard working hours or to restricted areas will be carried out by special arrangement only. They are subject to a surcharge*. Agreed transit times are not binding in case of collections and deliveries outside standard working hours.

Additional exclusions for DHL Freight EURAPID

- Delivery to private households (B2C);
- Temperature sensitive and perishable goods;

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Registergericht Düsseldorf
HRB 24743

USt-IdNr. DE 811 152 493
St-Nr. 5205/5777/1510

SteuerNr.: 5205/5777/1510

- Collection on wheels (COW) and/or Delivery on wheels (DOW);
- Delivery against Documents (DAD);
- Cash on Delivery (COD);
- Delivery on a day specified by the customer which deviates from the delivery day stated in the Lead Time Calculator;
- Unpacked goods or goods not adequately packed for transport;

Shipments which have to be delivered within a specific time window;
Shipments which require a delivery pre-advise;
Pallet exchange.

Excluded Dangerous Goods and waste shipments

The following classes of Dangerous Goods are excluded from transport:

Class 1 (Explosive substances and articles containing explosive substances with the exception of UN codes 0323, 0432, 0454 and UN code 0014 in respect of cartridges for tools only)

Class 2.3 (Toxic gases)

Class 4.1 (Flammable solids, self-reactive substances, polymerizing substances and solid desensitized explosives insofar as the substances are subject to temperature control UN codes 3231 to 3240, UN 3533, UN 3534, UN 3364, UN 3365, UN 3367 and UN 3368)
Class 5.2 (Organic peroxides, insofar as the substances are subject to temperature control UN codes 3111 to 3120)

Class 6.1 (Toxic substances which are assigned to the packing group I, very toxic)

Class 6.2 Infectious substances.

Class 7 Radioactive materials in general.

Class 9 (Miscellaneous dangerous substances and articles with UN 2212, 2590, 2315, 3151, 3152) and lithium ion batteries and lithium metal batteries (UN 3480, 3481, 3090 and 3091) that are damaged or defective as defined in Special Provision 376, and battery-powered vehicles (UN 3171) whose battery is damaged or defective as defined in Special Provision 376). Exceptions are possible for the batteries and battery-powered vehicles mentioned above only. These require DHL Freight's express written approval before start of the business.

Transport of dangerous goods of all classes into and out of the Russian Federation shall require DHL Freight's express written approval before start of the business.

Waste products are also not approved for carriage (section 3 (1) of the German Circular Economy Act (Kreislaufwirtschaftsgesetz - KrWG).

Customs Clearance restrictions DHL Freight EURAPID

DHL Freight EURAPID only accepts shipments under customs clearance where DHL Freight has received the order to do the customs clearance and for which Customer has provided DHL Freight with a valid Power of Attorney for the customs execution. Only the following Incoterms are allowed for such shipments: DDP, DAP and EXW (Incoterms® 2020). A transit time will only be binding for shipments under the following conditions:

All customs documents are provided, and are complete and valid;
All pre-payments of duties and taxes and required guarantees are effected;
No physical documents and/or goods inspection;
No time delay due to block of shipment by customs administration;
No customs clearance due for settlement by the recipient.

*Further details are available from Freight Customer Service.