



DHL CARGO INSURANCE

FULL PROTECTION FOR YOUR CARGO

From accidents and thefts to “force majeure”, transportation is always associated with risks to your cargo. Even if the utmost care is taken, your goods can be lost or damaged. As the consignor, you need to keep these risks in mind.

DHL Freight – Excellence. Simply delivered.
dhl.com/freight



TRUST IN US FOR PEACE OF MIND

COMPREHENSIVE

No matter who is responsible, statutory liability often covers only parts of a claim. And some transport insurance policies may only offer limited coverage either. All of this means you should insure your shipments with DHL Cargo Insurance. This gives you worldwide insurance coverage for goods values of up to five million euros, regardless of the mode of transportation even if there is no statutory liability, in events such as Acts of God, robbery or accidents caused by third parties.

SIMPLE

Peace of mind without red tape: Just one contract gives you insurance coverage for all the goods you send with DHL Freight. Based on the agreed terms and conditions and the documented value of the goods, we calculate the insurance premium for each of your shipments and charge the premium together with the freight.

FAST

In the event of a claim, you can count on prompt handling. We will process your claim within one month - and even quicker if the notification is made on time and the documentation is complete. That means you can get back to focusing on your day-to-day business fast.

CLEAR

The few exclusions of coverage - such as in the case of insufficient packaging - of the DHL Cargo Insurance are clearly defined. This means you will not face any unpleasant surprises in the event of a claim.



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Example	Without insurance	DHL Cargo Insurance
Damage / loss during terminal handling	applicable national law	Compensation for full value
Damage / loss occurring in transit	8.33 SDR /kg (approx. EUR 10,50/kg*, art. 23 CMR)	Compensation for full value
Loss or damage during transport-related interim storage	applicable national law	Compensation for full value
Damage / loss due to unavoidable events or force majeure	Generally no liability, so no compensation (art. 17 CMR)	Compensation for full value
Damage / loss occurring directly during loading and unloading	no liability if consignor is responsible	Compensation for full value

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