



TERMS & CONDITIONS OFR

EXPORT

- Offer valid for acceptance within 30 days and will expire thereafter if not confirmed.
- Rates are in U.S. Dollars, unless otherwise specified.
- We reserve the right to revise the prices contained herein for currency fluctuations.
- All rates unless otherwise specified, will be subject to any General Rate Increase (GRI), Peak Season Surcharge (PSS), Bunker/Fuel Surcharge, Currency Adjustment Factor, Emergency Surcharge, War Risk Surcharge, Security Surcharge or other charges assessed by the underlying carrier.
- Bunker/Fuel Surcharge may fluctuate depending on market conditions.
- Ocean carrier(s) will be selected from DHL's extensive portfolio of carriers to provide a unique solution; in which transit time, vessel cutoff, departure & arrival days, equipment & space availability will be designed to meet your specific requirements.
- Schedules and transit times are estimated and are subject to change without previous notice.
- Rates are exclusive of detention, demurrage, insurance, storage after free time, customs bond, customs clearance, duties, VAT, taxes, user fees, stuffing and un-stuffing services..
- Rates are exclusive of governmental charges, such as Antinarcotics inspection
- Rates apply only for cargo of legal weight and dimensions. Legal weights and dimensions can vary by country.
- Rates are valid for general cargo, excluding dangerous goods, perishables, valuables, "shipper own" container, overweight or oversized cargo.
- In the event of a force majeure circumstance such as, but not limited to, war, terrorist activity, police or military action (or any measure to prevent or respond to any such circumstances) new emergency surcharges or increases in existing surcharges may be implemented.
- Local charges invoiced in Ecuador are subject to VAT (12%).
- Rates are subject to origin and destination charges upon incoterm and local practices out of DGF service.
- Rates need to be filed before booking request; it means rates are effective only after confirmation and subsequent filing with FMC (especially for exports with USA as destination).
- Any BL correction that means manifest amendment will be subject to possible penalties or additional surcharges in which case such amount will be transferred at cost.
- Standard free time of container detention are 5 calendar days for standard containers (20ft 40ft HC) and 5 calendar days for reefer and special equipment (OT or FR). For Exports free days will start at the time of empty pick up
- Export customs fee rate is subject to forms, payments to third parties, pre-inspections and special approvals, VAT (12%), all of which will be billed as per outlay.
- Port charges are part of export custom process and those charges must be invoiced as per outlay.
- For LCL shipments: shipper's responsible for proper packaging material to guarantee cargo safety during transportation. And if cargo is stackable/non-stackable, it should be advice prior quotation, extra cost may occur.
- Courier USD 50,00 will be charged if necessary

IMPORT

- All rates unless otherwise specified, will be subject to any General Rate Increase (GRI), Peak Season Surcharge (PSS), Bunker/Fuel Surcharge, Currency Adjustment Factor, Emergency Surcharge, War Risk Surcharge, Security Surcharge or other charges assessed by the underlying carrier.
- Bunker/Fuel Surcharge may fluctuate depending on market conditions.
- Standard free time of container demurrages are 7 calendar days for standard containers (20ft 40ft HC) and 3 calendar days for reefer and special equipment (OT or FR). In the case of imports, free

time will start at the day of container discharge from vessel. NO free time granted for LCL shipments.

- In the case of import service, containers must be returned clean and without any damage.
- Local charges invoiced in Ecuador are subject to VAT (12%).
- **FCL:** For all Collect import shipments, applies a collect fee of 5% of the freight amount minimum USD. 120,00 per container
- **LCL:** For all Collect import shipments, applies a collect fee of 5% of the freight amount minimum USD. 35,00
- If the customer needs issuance the HBL at destination there will be a charge of USD 45,00 per bl.
- Any BL correction that means manifest amendment will be subject to possible penalties or additional surcharges in which case such amount will be transferred at cost.
- These rates don't include storage, container repairing (if necessary) or cargo insurance.
- Import shipments require a local insurance in order to process customs clearance. MSR is USD 0.70% of CFR (CPT) value.
- Rates don't include port charges, it means any charge related to customs clearance like duties, taxes, demurrages, storages, wharfage, pre-validations, over time, courier, Inspections ordered by customs, fumigation, additional maneuvers, etc., would be transferred at cost.
- CUSTOMS CLEARANCE charge includes up to 5 items per shipment. Per 5 additional charges we will apply a fee of USD 10.00
- Customs Clearance rates will apply only for normal customs process. Any special regimen needs special pricing.
- DHL don't finance Duties & Taxes unless the customer requests it. Any other charge that may occur due customs process will apply at cost.
- Customs rates not include Origen Certificated, Import License, Official Forms, Handling Documents, Warranties of Compliances
- 3rd party charges involved in any shipment (including duties and taxes) will keep an ADMINISTRATION FEE of 5% with a MIN of USD 35.00
- DDU/DDP shipments needs green light before departure.
- For DDP shipments, duties and taxes are not included (subject to local regulations)
- Courier USD 50,00 will be charged if necessary

TRUCKING SERVICE

- For pick-up/delivery, rate is based on given city limits
- Chassis detentions during loading/unloading operation at customer facilities will get a free time of 6 hours out of city, 4 hours for FCL and 3 hours for LCL cargos. After this period detentions will be subject to 50% of the freight value per day / fraction.
- Rates are not applied for dangerous, overweight or oversized cargo.
- The maximum weight is 25 TONS by container (including TARE), for units > 25 tons will be charged an extra-fee for overweight.
- All trucking service is subject to portage at the terminal that has to be paid by the customer, our any agreement with DHL.
- Any haulage service cancellation needs to be informed with 24 hrs. in advance, after this
- Period a dry run charge will be considered.
- Any change to the pick-up address once the trucking service has been dispatched, will be subjected to extra costs.
- Rates don't include permissions fees, forklifts, stowage, loading/unloading, insurance or escort service

- Trucking service must be coordinated 48 hours prior services if stevedores are needed must be notified.
- Consider that the rates at LCL shipments are subjected to weight – volume, in case that the volume exceeds the capacity of the vehicle will be an extra trucking cost. That is why it is very important to provide weight and measurement of each piece.
- In case of discrepancy of weight, difference in stamp or for some other reason not authorized for entry or exit of the terminal, the value that will be generated is a false freight.
- Rate does not apply for dangerous, restricted and / or oversized cargo. Any oversize and overweight shipment must be quoted depending on each case. Shipment will need special permission to be moved.
- Cargo insurance is at Client's risk and expenses.
- The present quotation is based on the information provided by the customer, any changes, variations or omissions may alter the same and the costs that they incur shall be borne by the customer.
- All Rates do not include 12% VAT
- Rate valid for 30 days

CUSTOMS CLEARANCE

- For any customs clearance service it is very important to verify the product that the consignee is import to avoid any problem with license and permission needed.
- Export customs fee rate: is subject to forms, payments to third parties, pre-inspections and special approvals, VAT (12%), all of which will be billed as per outlay.
- Port charges are part of export custom process and those charges must be invoiced as per outlay.
- Any third party payments will be charged with 3% Min 20.00 + 12% VAT as an administrative fee.
- Customs Clearance rates will apply only for normal customs process. Any special regimen needs special pricing.
- Import Customs: Any charge related to customs clearance like duties, taxes, demurrages, storages, wharfage, pre-validations, over time, courier, Inspections, fumigation, additional maneuvers, etc., would be transferred at cost.
- Import shipments require a local insurance in order to process customs clearance. MSR is USD 0.70% of CFR (CPT) value.
- Customs clearance charge includes up to 5 items per shipment. Per 5 additional charges we will apply a fee of USD 10.00 + 12% VAT each case will be revised.
- Any other charge that may occur due customs process will apply at cost.
- DHL don't finance Duties & Taxes unless the customer requests it.
- Customs rates not include Origen Certificated, Import License, Official Forms, Handling Documents, and Warranties of Compliances.
- Any incoterms with need local customs assistance needs green light before departure. For DDP shipments, duties and taxes are not included (subject to local regulations). It is quoted by case, and it may vary depending on local customs.
- All Rates do not include 12% VAT