



DHL GLOBAL FORWARDING ECUADOR

Terms And Conditions

Airfreight:

1. Fuel and Security surcharges are based on international petrol barrel price (AMNO), it can vary with no previous notification.
2. Rates don't include local duties and taxes. For Example: IVA 12%.
3. Rates apply only for general cargo (No dangerous cargo, oversized or overweight).
4. Customs fee applies for normal customs regime, special regimes under previous quotation.
5. Rates don't include storage, taxes, packing, upload, download or inspections required by customs.
6. For triangulated shipments (including taxes and fees) a fee of 5% MIN 35 USD will be applied on the cost of freight plus charges in the air waybill.
7. All boarding paid at destination will apply a 5% MIN \$ 35 USD charge on the cost of freight plus airway charges.
8. All movement that generates ISD / FET (Forex Exit Tax), a fee of 5% MIN \$ 35 USD will be applied on the generated value.
9. Airport terminal charges and Airline cost, for example: ATF (Airport transfer), Fines in distribution area GLS or TCE.
10. Freight and charges are tied to variation, due to inflation or devaluation of the local currency. Conversion rate will be applied to the day of billing of the services provided.

Value Added Services (VAS):

Customs:

1. For any customs dispatch service it is very important to verify the import product to avoid any problems with the license and the necessary permissions.
2. The Fee of customs duties for export: Is tied to forms, Payments to third parties, Pre-inspections and Special approvals, IVA (VAT) (12%), all of which will be billed according to the disbursement.
3. Port fees are part of the custom export process and the charges must be billed according to the disbursement.
4. Third party payments will be charged with 3% Min \$ 20.00 USD + 12% VAT as an administrative fee.
5. Customs dispatch fees will apply only to the normal customs process. Any special regime needs special prices.
6. Import Customs: Import Customs: Any charges related to customs dispatch such as Duties, Taxes, Delayings, Storages, Wharfage, Prevalidations, Over time, Courier, Inspections, Fumigation, Additional maneuvers, etc. They will be at the customer's expense.
7. Import shipments require a local insurance to process the customs dispatch. MSR is 0.70% of the CFR value (CPT).
8. Customs dispatch charge includes up to 5 items per shipment. For 5 additional charges we will apply a rate of \$ 10.00 USD + 12% VAT.
9. Any other charge that may happen due to the customs process will be applied to the cost.
10. DHL does not finance duties and taxes unless the customer so requests and DHL expressly accepts them.
11. Tariffs do not include Certificate Origin, Import License, Official Forms, Document Handling, and Compliance Guarantees.
12. Any incoterms in need of local customs assistance need green light before departure. For DDP shipments, duties and taxes are not included (Tied to local regulations). It is designated by the case, and may vary depending on local regulations.
13. As of April 1, 2017, all importer registration to the Ecuapass will have an additional cost of USD 30.00 + VAT.
14. As of April 3, 2017, an additional fee of \$ 5.00 USD will be generated for each storage payment that DHL makes on behalf of our customers. (Additional Bank Costs)



15. CASH Customer (Without credit): 100% of international freight plus local expenses must be paid by an advance invoice. This invoice will be sent by the financial department. If the payment was not made, DHL will not transmit the MRN to the Ecuapass system, which will generate an additional value of \$ 200 USD that is invoiced to the customer.
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Ground Transportation:

1. For pickup / delivery, the fee is based on the city limits.
2. The chassis stops during the loading / unloading operation in the customer's facilities, they will have a free time of 6 hours outside the city. 4 hours for FCL and 3 hours for LCL loads. After this period, the stand will be tied to 50% of the freight value per day or per fraction.
3. Rates do not apply to dangerous, overweight or oversized loads.
4. The maximum weight is 25 TONS per container (including TARA). For units over 25 tons, you will be charged an extra fee for overweight.
5. All road transport service is tied to the port in the terminal. It has to be paid by the customer, or have prior agreements with DHL.
6. Any cancellation of transportation service must be informed 24 hours in advance.
7. Any change in the collection address. Once the road transport service has been sent, it will be tied to additional costs.
8. Rates do not include: Permit Fees, Lift Truck, Stowage, Loading / Unloading, Insurance or Escort service.
9. The truck service must be coordinated 48 hours before, the stowage must be notified.
10. Consider that the rates for LCL shipments are subject to weight and volume. In case the volume exceeds the capacity of the vehicle, it will be an extra cost of trucks that will be billed to the customer. For this reason it is very important to provide weight and measure of each piece.
11. In case of weight discrepancy, stamp difference or for any other reason not authorized for entry or exit of the terminal, the value that will be generated will be a false freight.
12. The rate does not apply for dangerous, restricted or oversized cargo. Any oversized and overweight shipment must be quoted depending on each case. The shipment will need special permission to be transferred.
13. Cargo insurance is at the risk and expense of the customer.
14. This quote is based on the information provided by the customer. Changes, variations or omissions can alter them and the costs that are generated. Both for the customer and for DHL, they will be borne by the customer.
15. Rate valid for 30 days.
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