



# DHL Freight Contact Information

DHL Freight experts are happy to assist you in all matters related to transports and other services we offer. Contact us!

DHL Switchboard	User Support DHL Multishipping & Open booking	DHL Freight Invoicing
Tel. +358 (0)20 5333 Mon-Fri 8.00-16.30	Tel. +358 (0)20 533 2600 <a href="mailto:fifreightecom@dhl.com">fifreightecom@dhl.com</a>	Tel. +358 (0)20 5333 <a href="mailto:fifreightbilling@dhl.com">fifreightbilling@dhl.com</a>

DHL Freight Customer Service International & Domestic Road Transports - groupage, part and full loads	Telephone	E-mail
Europe & Middle East	+358 (0)20 345 345	<a href="mailto:dhlfreight.fi@dhl.com">dhlfreight.fi@dhl.com</a>
Russia, Ukraine, Belarus & Turkey	+358 (0)20 533 2480	<a href="mailto:fifrecis@dhl.com">fifrecis@dhl.com</a>
DHL Freight Domestic	+358 (0)20 533 5493	<a href="mailto:dhlfreightdomestic.fi@dhl.com">dhlfreightdomestic.fi@dhl.com</a>

DHL Freight Customer Service Other products and services	Telephone	E-mail
DHL Freight Eurapid	Day definite groupage service	+358 (0)20 533 5353 <a href="mailto:eurapidfi@dhl.com">eurapidfi@dhl.com</a>
Cross Trade	Transport service for Finnish customers (both the origin and destination country is other than Finland)	+358 (0)20 533 2123 <a href="mailto:crosstradefi@dhl.com">crosstradefi@dhl.com</a>
Trade Fairs & Events	Tailored logistics solutions for trade fairs & events	+358 (0)20 533 2337 <a href="mailto:TFE.Finland@dhl.com">TFE.Finland@dhl.com</a>
Thermo	Temperature controlled road freight in Europe	+358 (0)20 5333 (switchboard) <a href="mailto:thermo.booking@dhl.com">thermo.booking@dhl.com</a>
Parcel	Worldwide parcel transports and tailor-made parcel solutions	+358 (0)20 533 5398 <a href="mailto:fifre.parcel@dhl.com">fifre.parcel@dhl.com</a>
Shortsea	Shortsea container transports within Europe	+358 (0)20 533 5319 <a href="mailto:fifre.shortsea@dhl.com">fifre.shortsea@dhl.com</a>
Customs Services	Customs & forwarding services, consultation	+358 (0)20 5333 (switchboard) <a href="mailto:fifreight.customs@dhl.com">fifreight.customs@dhl.com</a>
Freight Storage	Long-term warehousing and transit services	+358 (0)20 5333 (switchboard) <a href="mailto:fifreight.storage@dhl.com">fifreight.storage@dhl.com</a>