



NON-RECEIPT OF GOODS DISCLAIMER FORM

Claimant (recipient) name:	
Recipient address:	
Parcel shipment number:	
Date dispatched:	

I confirm that the goods ordered from (company name) on

have not been received. I have checked with all the other members of my household and neighbours, and confirm that they have not received the goods either.

I agree to co-operate with DHL eCommerce UK security and / or police in the event of any investigation into the missing item(s).

LIST OF GOODS NOT RECEIVED

Item 1:	
Item 2:	
Item 3:	
Item 4:	
Item 5:	

DECLARATION

I believe the above declaration is true to the best of my knowledge and belief. I understand to make a false statement could lead to prosecution and / or civil proceedings.

Recipient name (Print)			
Signature	<input type="text"/>	Date	<input type="text" value="DD/MM/YY"/>

Please return the completed form by emailing to parcelclaims_ecsuk@dhl.com. Please remember to retain a copy for your own records.

Please note that this form does not constitute the raising or submission of a claim. It only confirms that the goods have not been received by the recipient.