

ID AFR OFR TRK IM GC Terms and Conditions for General Cargo import shipments:

1. *) Subject to 10% VAT as per government's regulation.
2. **) Counted from the day after receiving complete supporting documents from consignee.
3. Above rate is valid for green lane, normal sized, stackable, in gauge and general cargo
4. For AFR shipment: Above rate is valid for normal sized lower deck cargo only (max. dims. 300 x 200 x 150 cm).
5. For LCL shipment: Maximum dimension (LxWxH = 5.8 m x 2.25m x 2.2m), Volume 10 CBM per piece, weight : 2,500 kgs per piece. If the dimension exceed the maximum cargo will required approval and may occurred additional charges.
6. Ocean freight rates are based upon w/m (1000- kgs or 1 M3) except cargo routing via LAX W/M ratio will be 1m3=363kgs, whichever generates the greater amount of revenue or depends on origin density ratio
7. Subject to any General Rate Increase (GRI), Peak Season Surcharge (PSS), Bunker/Fuel Surcharge, Currency Adjustment Factor, Emergency Surcharge, War Risk Surcharge, Security Surcharge or other charges assessed by the underlying carrier.
8. Bunker/Fuel Surcharge may fluctuate depending on market conditions.
9. Surcharges may fluctuate depending on market conditions change at the time of shipment, presently as mentioned above.
10. Rates are subject to governmental charges, such as fumigation, VAT, duties & taxes as per running regulations.
11. Rates are based on cargo presumed packaged, marked, labelled properly and considered air/seaworthy by carriers.
12. All shipments are subject to INCOTerm latest edition.
13. Rates are subject to space and equipment availability during the time of booking.
14. Rates are subject to actual cargo weight and dimension.
15. All 3rd party invoices (including "at cost" charges) are subjected to a Pre-Finance Fee of 5% from total transaction.
16. Your shipment can be insured by our cooperative insurance company at an attractive premium. We recommend you to insure your cargo in case of an accident during transportation. Please contact your salesperson or our sales support team at +62 (21) 5591 9900 for cargo insurance inquiries and safely cover your cargo at an attractive premium.
17. Import duty & tax should be settled prior customs clearance process by T/T to Standard Chartered Bank at Menara Standard Chartered, Jl. Prof Dr. Satrio No.164, Jakarta 12930. Acc. No. 306.0111.8615 (IDR); Acc. No. 306.0111.4989 (USD); Acc. No. 306.0111.8577 (EUR) under the name of PT. DHL Global Forwarding Indonesia.
18. For cash customers, ALL charges are to be settled prior shipment is released.
19. General notice for trucking:
 - Pick-up and delivery charges above are on "Free On Truck" and "Shipper's Load, Stow and Count" basis. Shipper has to arrange loading/unloading and/or stuffing/unstuffing on their own, and with their own cost.
 - Over 6 hours upon trucking arrival, 50% of trucking charges will be imposed.
 - Over 12 hours upon trucking arrival, 100% of trucking charges will be imposed.
 - 2nd day overnight onward, 150% of trucking charges will be imposed.
 - Cancellation fee less than 3 hours prior Estimated Time of Arrival (ETA), 50% of trucking charges will be imposed.
 - No trucking services on Sunday or public holiday.

For details of required documents, please feel free to contact our respective customer service. Should you need any further information regarding your shipment, please feel free to contact the undersigned/the sender of this quotation. Once all the rates are confirmed and the general terms and conditions accepted, please kindly sign in the confirmation box below.

Approved & acknowledged by:

(Name, Stamp & Sign)