



## DHL PACKET INTERNATIONAL & DHL PACKET PLUS INTERNATIONAL FROM INDIA TO THE WORLD

Cross-Border eCommerce from India is worth \$1.8 billion and growing at 31% annually. By 2020<sup>1</sup>, Indian cross border e-commerce exports will touch \$10 billion. No matter where your customers are, DHL Packet International and DHL Packet Plus International enable you to send products to your customers worldwide in a reliable and cost effective manner.



### E-Commerce Made Easy By DHL

We know what it takes to grow and sustain your e-commerce business around the world. We are the e-commerce specialists and offer you solutions to drive your e-business into the growing international market

### Superior Service Worldwide

DHL Packet International is your ideal delivery solution for merchandise such as apparel, accessories and costume jewelry. It is an economical option for e-tailers, promising reliable delivery by local delivery service partner in the destination country

DHL Packet Plus International offers additional benefits and high-value features for your shipments. With online milestone tracking, standard compensation of up to €40. DHL Packet Plus International is our economical and comprehensive solution for lightweight international B2C shipments

## CONNECT WITH YOUR CUSTOMERS WORLDWIDE

With e-commerce growing in leaps and bounds, consumers are shopping online with increasing frequency. Hence, customers can come from anywhere around the world and to reach them in the most effective and efficient manner you will need DHL Packet International and Packet Plus International. We will ensure your parcel is delivered promptly and reliably through our world class logistics services and operations in 220 countries and territories.

### SERVICE LEVELS

→ Standard



#### Notes:

1. Source: Internal Source

**DHL eCommerce – Excellence. Simply delivered.**

## TRANSIT TIMES FROM INDIA\*

Destination	Transit Time
Europe	
Austria	9 – 11
Belgium	8 – 11
Czech Republic	8 – 11
Denmark	8 – 14
Finland	10 – 13
France	6 – 9
Germany	5 – 7
Hungary	9 – 12
Ireland	8 – 12
Italy	14 – 16
Netherlands	6 – 11
Poland	8 – 12
Portugal	11 – 16
Spain	8 – 13
Sweden	7 – 11
Switzerland	8 – 13
Turkey	10 – 14
United Kingdom	4 – 6
Rest of Europe	9 - 15
Asia Pacific	
Australia	7 – 11
Hong Kong	6 – 9
Japan	8 – 10
South Korea	6 – 9
New Zealand	7 – 12
Taiwan	6 – 8
Thailand	7 - 11
Rest of Asia Pacific	7 – 19
Americas	
Canada	9 – 12
United States of America	8 – 10
Rest of South America	9 – 19
Middle East & Africa	
Rest of Middle East & Africa	9 – 19

## DHL PACKET INTERNATIONAL ADVANTAGES

- Affordable shipping option for low value parcels weighing up to 2kg
- Extensive reach through the DHL global network
- Pick-up<sup>1</sup>
- Easy-to-use online Portal for your shipment preparation
- Origin dispatch confirmation status via our online Portal<sup>2</sup>

## DHL PACKET PLUS INTERNATIONAL ADDITIONAL ADVANTAGES

- All DHL PACKET INTERNATIONAL advantages and more
- End-to-end milestone tracking<sup>3</sup>
- Customer Service contact to handle enquiries

## DIMENSIONS & REQUIREMENTS WEIGHT/SIZE LIMITS

Length	Maximum 60 cm
Weight	Maximum 2 Kg
Size	(Length + Girth <sup>4</sup> ) shall not exceed 90 cm

### Notes:

1. Pick-up is a standard feature
  2. Subject to shipment data availability
  3. Final delivery scan is available in selected destinations for specific products
  4. Girth is 2W + 2H
- \* Transit times quoted are estimated in business days and exclude local public holidays. Transit times quoted are estimated upon shipments receipt at DHL facility. Transit times quoted are subject to delays due to customs inspection and/or force majeure event as well as changes without prior notice

## CONTACT DETAILS

For more information on DHL Packet International & DHL Packet Plus International, please contact your account manager or email us at

[cs-ecom.in@dhl.com](mailto:cs-ecom.in@dhl.com)

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