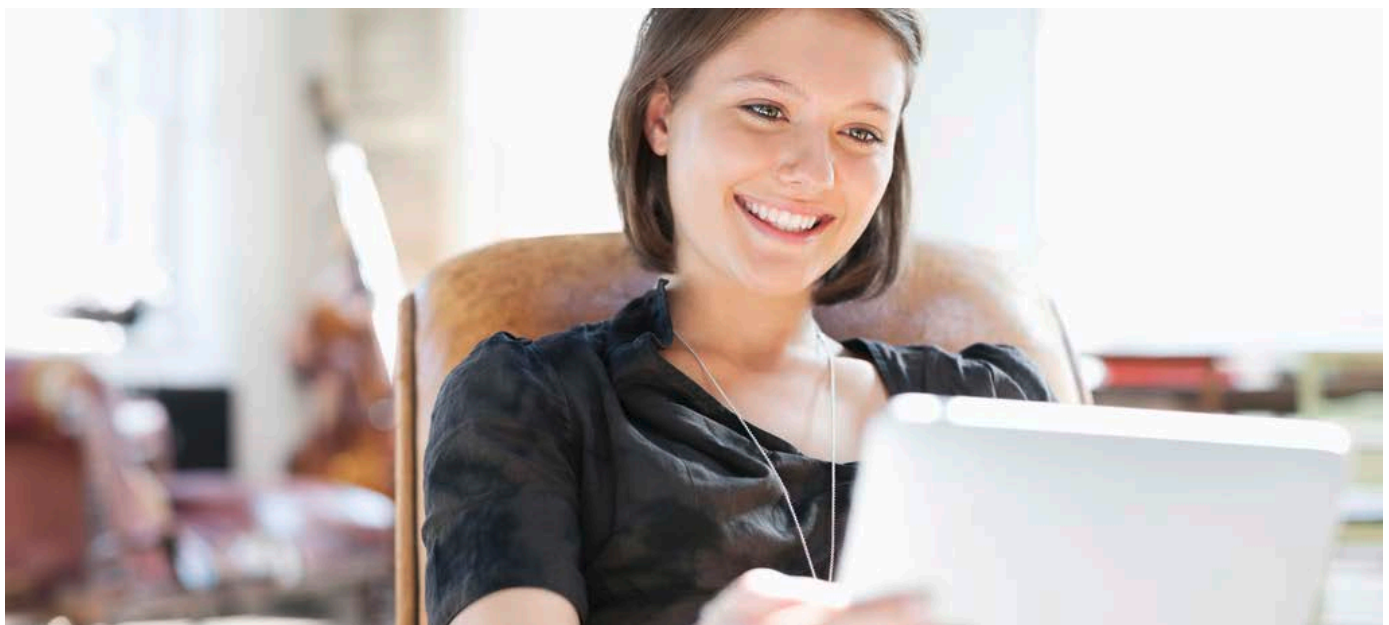




DHL PARCEL INTERNATIONAL DIRECT FROM INDIA TO AUSTRALIA

80.1% of Australian e-commerce shoppers have ordered from overseas and by 2018, they will buy AUD16.6 billion a year¹ making it one of the most attractive destination, also for Indian online sellers. Australia already contributes to over 10% of all cross border orders for India² and with DHL eCommerce you can reach your products to your Australian customers in a reliable and cost effective manner.



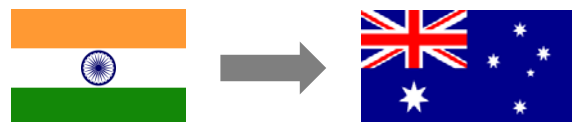
DHL Parcel International Direct provides you an end-to-end shipping solution to drive your e-business into the Australian market.

E-Commerce Made Easy

We know what it takes to grow and sustain your e-commerce business – we are the e-commerce specialist and offer solutions to drive your cross border e-business into the Australian market.

DHL Parcel International Direct is our affordable international shipping solution which provides a wide range of advantages and at the same time ensures a more reliable shipping than conventional mailing options.

DHL's Integrated Network – Powering Up Your Deliveries



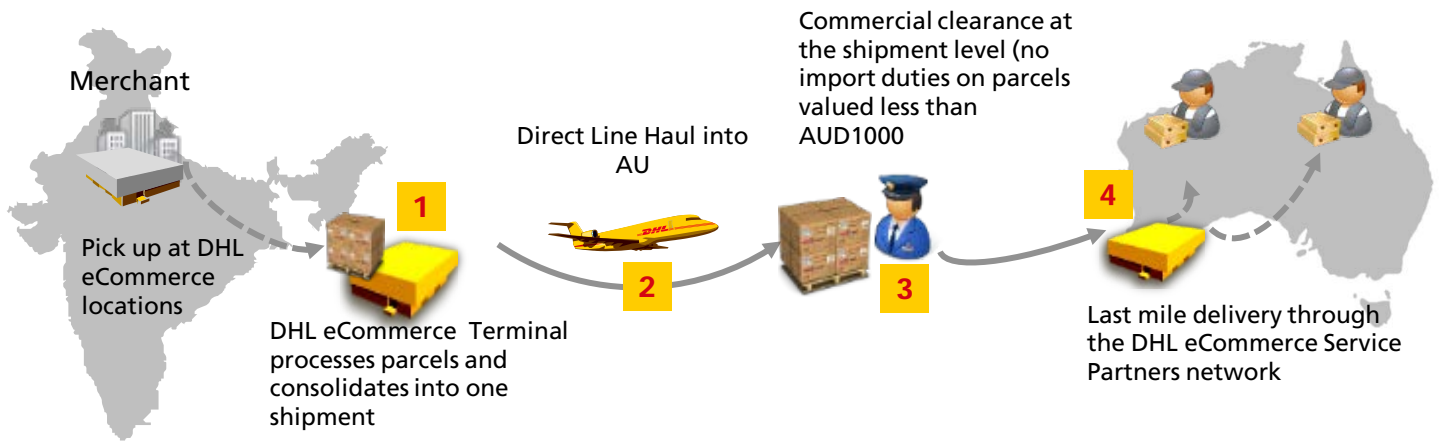
Our network covers right from India to Australia. Through our extensive coverage, we can deliver your orders from India to your customers at their doorstep in great condition. Through this efficient solution, you will be able to seize the opportunities and exceed your customer satisfaction to grow your cross border e-business in Australia.

Notes:

1. Source: Shop the World!, DHL eCommerce, 2014
2. Source: Internal Sources

DHL eCommerce – Excellence. Simply delivered.

DHL PARCEL INTERNATIONAL DIRECT ENABLES YOU TO SHIP DIRECTLY TO AUSTRALIAN CUSTOMERS SAVING ON DIRECT COSTS AND REDUCING LOGISTICS COMPLEXITY



ADVANTAGES AT A GLANCE

- **Immediate market reach** with our partner network in Australia¹
- **Direct injection** into Australia from India with **fully managed customs clearance**
- Day definite transit time ensures **highly efficient delivery**
- Doorstep delivery with **Proof of Delivery**²
- **End-to-end tracking visibility** for senders and recipients via our 24/7 DHL eCommerce Portal
- **Peace of mind** in the event of shipment loss or damage with standard compensation up to €100
- **Customer Service** contact to handle enquiries for you as well as your customers in Australia

DIMENSIONS & REQUIREMENTS

WEIGHT/SIZE LIMITS

Dimension	L: 120cm, W or H: 60cm
Weight	Maximum 20Kg
Size	Length + Girth ⁴ should not exceed 260cm

Partnering For Success

We deliver something money can't buy: satisfied customers. Contact us today to discuss how we can work hand in hand with you to support your business growth.

CONSUMER CUSTOMER SERVICE HOTLINE:

➔ +61 1 800772809

DELIVERY TIMES

➔ Average transit times:
5-6 business days³



Notes:

1. Please contact your account manager for more details
2. Conditions on limitations and exclusions apply
3. Transit Times are calculated from origin DHL eCommerce distribution centers to AU metro cities and excludes customs clearance delays as well as other Force Majeure events.
4. Girth is 2 width + 2 height

CONTACT DETAILS

For more information on DHL Parcel International Direct to AU, please contact your account manager or email us at: cs-ecom.in@dhl.com

DHL eCommerce – Excellence. Simply delivered.