



Air Exports Terms & Conditions

1. Charges quoted are for general cargo 1:6 weight/volume ratio and do not cover Dangerous / Hazardous cargo and Over Dimensional cargo.
2. Pick up quoted within city limits., unless specifically quoted on request
3. Customs Clearance charges quoted do not cover any duty benefit schemes
4. Final choice of Carrier / Airline to rest with DHL
5. THC/Custodian Charges / Loading / unloading will be applicable at actual.
6. Fuel and Security Surcharge & X-ray screening will be charged based on chargeable weight and as applicable at the time of the shipment.
7. Govt., taxes and surcharge and statutory charges if any, would be charged as applicable.
8. Transit time quoted is indicative & in working days
9. Validity of quote is 7 days from date of making the same, unless otherwise specifically agreed.
10. There will be a storage /ware housing(WHC) charge applicable for export shipments beyond the free period of 5 working days @ INR 1.00 / kg, Min INR 500 per day on Chargeable weight. Date of receipt will be day 1. This will apply for all shipments as requested by customer for storage / warehousing & Consolidations arrangements. Exclusions on storage charge will be for DGF related backlog only
11. Rates quoted are based on current market conditions and may be subject to future General Rate Increase (GRI).
12. In the event of Peak Season Congestion/ Space Constraints/ Airline Increases, We reserve the right to propose a Peak Season Rate Increase (PSRI) which Would be subject to dynamic review, as per market conditions, and duly Supported by relevant Market Information
13. All services are provided subject to the Standard Trading Conditions of DHL Logistics Pvt. Ltd copy of which is annexed.

Regd. Office:
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