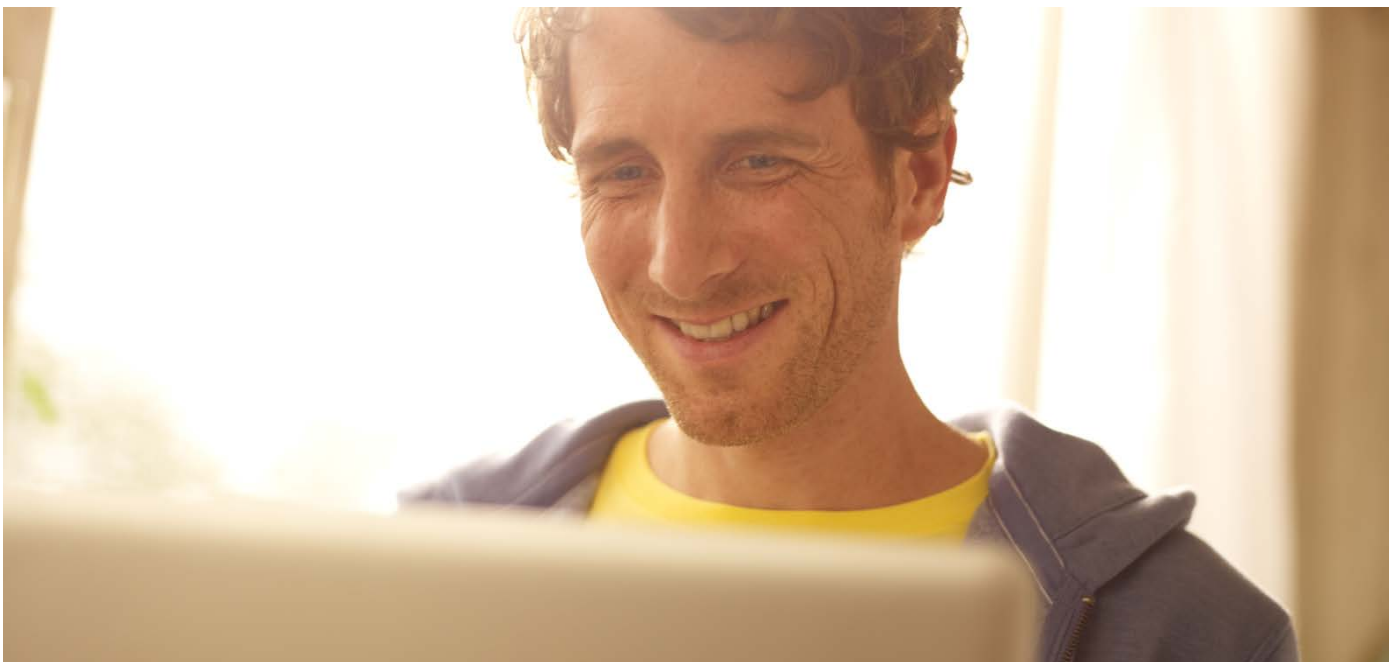




## DHL PARCEL INTERNATIONAL DIRECT STANDARD FROM MALAYSIA TO UNITED KINGDOM

By 2020, global cross border e-commerce is set to grow to GBP 28 billion, with the UK to have a 60% share of the market. 48% of United Kingdom online shoppers are making cross-border purchases. <sup>2)</sup> DHL eCommerce can help you reach your products to United Kingdom in a reliable and cost effective manner so your customers can shop without any hassle.



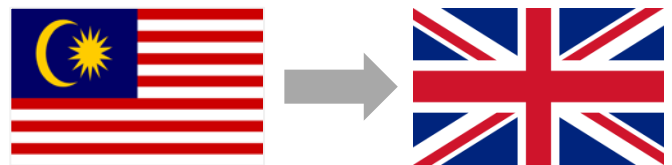
**DHL PARCEL INTERNATIONAL DIRECT provides you an end-to-end shipping solution to drive your e-business into the UK market.**

### *E-Commerce Made Easy*

We know what it takes to grow and sustain your e-commerce business – we are the e-commerce specialist and offer solutions to drive your cross border e-business into the UK market.

DHL PARCEL INTERNATIONAL DIRECT is our affordable international shipping solution which provides a wide range of advantages and at the same time ensures a more reliable shipping than conventional mailing options.

### *DHL's Integrated Network – Powering Up Your Deliveries*



Our network covers right from Malaysia to United Kingdom. Through our extensive coverage, we can deliver your orders from MY to your customers at their doorstep in great condition. Through this efficient solution, you will be able to seize the opportunities and exceed your customer satisfaction to grow your cross border e-business in UK.

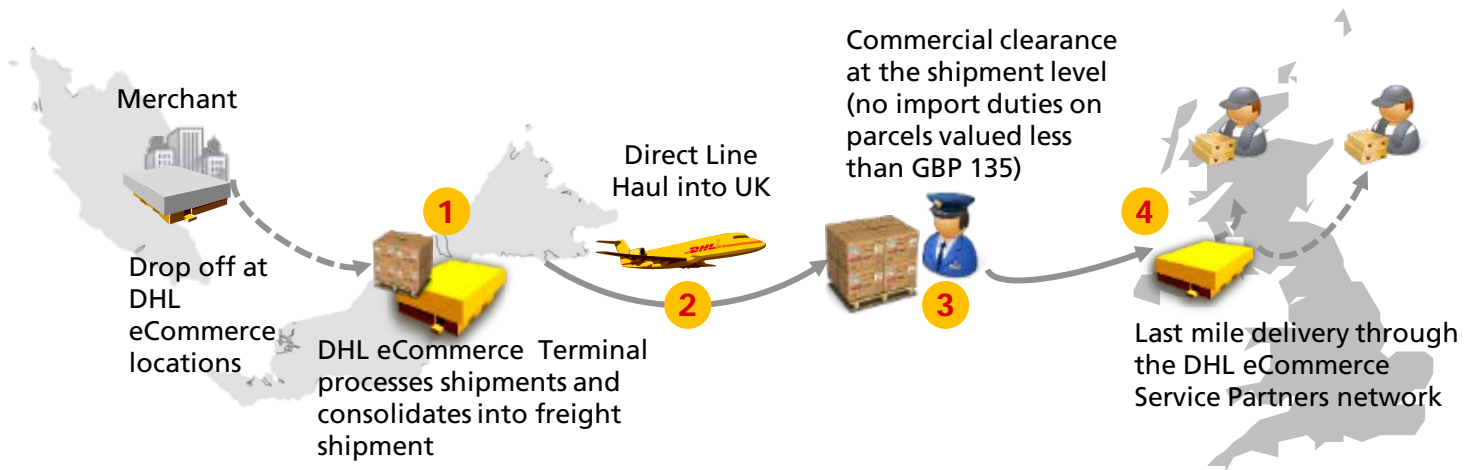
#### **Notes:**

1. Source: Shop the World!, DHL eCommerce, 2014
2. The Paypers Study on Facts and Figures in UK

**DHL eCommerce – Excellence. Simply delivered.**

## DHL PARCEL INTERNATIONAL DIRECT ENABLES YOU TO SHIP DIRECTLY TO UK CUSTOMERS

### SAVING ON DIRECT COSTS AND REDUCING LOGISTICS COMPLEXITY



## ADVANTAGES AT A GLANCE

- **Immediate market reach** with our partner network in United Kingdom<sup>1</sup>
- **Direct injection** into UK from MY with **fully managed customs clearance**
- Day definite transit time ensures **highly efficient delivery**
- Mailbox, Doorstep, PO Box delivery with **Delivery Confirmation Service**<sup>2</sup>
- **End-to-end tracking visibility** for senders and recipients via our 24/7 DHL eCommerce Portal
- **Peace of mind** in the event of shipment loss or damage with standard compensation up to €100
- **Customer Service** contact to handle enquiries for you as well as your customers in UK

## DIMENSIONS & REQUIREMENTS

### WEIGHT/SIZE LIMITS

Dimension	L: 120cm, W or H: 60cm
Weight	Maximum 20Kg
Size	(Length + Girth <sup>4</sup> ) should not exceed 300cm

### Partnering For Success

We deliver something money can't buy: satisfied customers. Contact us today to discuss how we can work hand in hand with you to support your business growth.

### CONSUMER CUSTOMER SERVICE HOTLINE:

→ +44 0 3330037703

### DELIVERY TIMES

→ Average transit times:  
4 – 6 business days<sup>3</sup>



#### Notes:

1. Please contact your account manager for more details
2. Conditions on limitations and exclusions apply
3. Transit Times are calculated from origin DHL eCommerce distribution centers to metro cities and excludes customs clearance delays as well as other Force Majeure events.
4. Girth is 2 width + 2 height

## CONTACT DETAILS

For more information on DHL Parcel International Direct to the UK, please contact your account manager or email us at : [cs-ecom.my@dhl.com](mailto:cs-ecom.my@dhl.com)

**DHL eCommerce – Excellence. Simply delivered.**