

DHL Freight's superior Groupage (LTL) service, offering highly reliable connections across



Eurapid DHL Freight's day-definite, climate neutral, premium Groupage (LTL) service for general



DHL Freight's flexible, cost efficient and tailor-made direct transport solutions for

Euroline Domestic

DHL Freight's flexible, cost efficient and tailor-made transport solutions for **part and full loads**

		offering highly reliable connections across Europe and beyond.	premium Groupage (LTL) service for general cargo, offering highly reliable connections across Furone and beyond	made direct transport solutions for International part and full loads (PTL + FTL), across Europe and beyond	made transport solutions for part and full loads (PTL + FTL), across the Benelux.
Value-added Service	Description	Additional cost	Additional cost	Additional cost	Additional cost
		* Up to 2.500Kg payable weight	* Up to 2.500Kg payable weight	* Over 2.500Kg payable weight	* As of 5 pallets within Benelux
Time-window delivery or collection	Regular delivery or collection within an	On request	Not available	On request	€ 55,00 per shipment
Booking or pre-advise by DT or in specific system	agreed time-window Advise and agreement of delivery day and	Monday - Friday :	Not available	Monday - Friday :	* for windows <= 1 hour € 30,00 per shipment
Booking of pre-dovise by D1 of in specific system	time slot with consignee	Munuay - Proay : € 50,00 per shipment	NOT avanable	Monday - Friday: O6h00-14h00 : € 75,00 per shipment 14h01-00h00 : € 250,00 per shipment <u>Monday - Friday & weekend :</u> O0h00-06h00 : On request	e so,oo per sinpriment
Pre-10 delivery	Delivery before 10h00 (morning) Coverage : European Road Freight Transit Time Calci	Not available	€ 52,50 per shipment	Not available	Not available
Pre-12 delivery	Delivery before 12h00 (morning) Coverage : European Road Freight Transit Time Calcu	Not available	€ 27,50 per shipment	Not available	Not available
Tail-lift delivery or collection	Delivery or collection with a truck provided with a tail-lift	Free of charge * Always needs to be mentioned upfront	Free of charge *Always needs to be mentioned upfront	On request * Always needs to be mentioned upfront	On request *Always needs to be mentioned upfront
Extra loading or delivery address	Extra cost for additional stops	Not available	Not available	On request	€ 58,00 per stop *Within 50km, calculated by map & guide
Fixed delivery day (FDD)	Shipments that DHL Freight holds on to for	€ 27,50 per shipment	Not available	Not available	Not available
* Not possible to combine with time windows	specific day delivery. Day can not be earlier than the minimum transit time + 1 day with a max of 5 days deviation	* Only non hazardous goods			
Europallet exchange	Available for limited countries (BE, NL, DE) Pallet exchange request can only go back for a twelve month period from the date	On request	Not available	On request	€ 2,50 per pallet
Stand trailer	of request. (with prior agreement of DHL) Positioning of stand-trailers at collection site	On request	On request	On request	On request
Return service	allowing loading pre collection (trailer-swap) Return to sender of undeliverable or	On request	On request	On request	On request
Pro-active shipment (delivery) status	refused shipments (Delivery) status information via e-mail alert	On request	On request	On request	On request
Information of delivery (IOD)	Electronic version without signature will be	Free of charge	Free of charge	Free of charge	Free of charge
* Soft Copy	available on Active Tracing latest 72h after delivery and available for maximum 6 months				
Proof of delivery (POD)	Hard copy with signature. No charge in case	€ 17,50 per POD	€ 17,50 per POD	€ 17,50 per POD	€ 17,50 per POD
* Hard Copy	of dispute concerning delivery or in case IOD not available on Active Tracing 72h after delivery and stored up to 6 Months Maximum. Hard copy available within 5 days and stored				
Individual performance reports	up to 3 years minimum Tailor-made	On request	On request	On request	On request
Third party billing	Tailor-made	On request	On request	On request	On request
Cargo Insurance	Securing the value of your shipments during transport by insuring the goods (see clause 16. in our terms & conditions) Consignments with a value > € 350.000,00 can only be insured after agreement of DHL	0,30 % of the goods value With a minimum of € 15,00 * goods value needs to be mentioned (invoice amount) on your transport order * Only non hazardous goods	0,30 % of the goods value With a minimum of € 15,00 * goods value needs to be mentioned (invoice amount) on your transport order * Only non hazardous goods	0,30% of the goods value With a minimum of £ 15,00 * goods value needs to be mentioned (invoice amount) on your transport order * Only non hazardous goods	0,30 % of the goods value With a minimum of 15,00 *goods value needs to be mentioned (invoice amount) on your transport order <u>*Only non hazardous goods</u>
Cash on delivery (COD), for shipments to : AT, BE, CH, CZ, ES, FR, IT, PT, SK, TR	Different maximum COD amount applies per country and per payment method (cash or Bank cheque)	Not available	Not available	Not available	Not available
Delivery against documents (DAD)	Delivery will be effected only against receipt of the documents specified by the party that places the transport order	On request	Not available	On request	On request
Intrastat	Monthly reporting of export shipments to national statistic offices	On request	On request	On request	On request
Remote, inner city or restricted area transports	Transport towards restricted / remote areas or for which specific equipment is needed	On request	On request	On request	On request
Secured Parking	Parking on DHL approved parking	On request	On request	On request	On request
Home Deliveries (B2C)	In the occasional event that a shipment is booked for delivery towards a private adress	€ 25,00 per shipment	Not available	On request	On request
Customs Services *		Applicable for all DUI. Excludely any day			
* Will only be charged if DHL Freight / Gerlach is the party of	who is responsible for the documents	Applicable for all DHL Freight's services			
Value-added Service	Description	Additional cost			
Customs clearance in domestic country	Per export document incl. 1 tariff number	€ 49,25 per document € 75.00 per document			
	Per import document incl. 1 tariff number Per additional tariff number	€ 75,00 per document € 7,50 per document			
	T2L	€ 49,25 per document			
Customs clearance in foreign country	Per document incl. 1 tariff number	€ 75,50 per document			
	Per additional tariff number T2L	€ 7,50 per document € 49,25 per document			
Additional customs documents	EUR-1 document	€ 69,00 per document			
wowwordt customs accuments		* Goods must be accompanied by original commu	ercial invoice in triplicate, duly stamped by your compa		
		carrying a signature in blue ink, mentioning the			
	FCR/FCT certificate	carrying a signature in blue ink, mentioning the	origin of the goods and the correct terms of delivery in cchase invoice of your supplier, mentioning the origin o		
	FCR/FCT certificate	carrying a signature in blue ink, mentioning the to establish a EUR 1 document, we need the pur € 39,50 per certificate * Goods must be accompanied by a copy of the ca	rchase invoice of your supplier, mentioning the origin of		
	FCR/FCT certificate ATR-1 document	carrying a signature in blue ink, mentioning the to establish a EUR 1 document, we need the pur € 39,50 per certificate ⁶ Goods must be accompanied by a copy of the ca € 50,00 per document	rchase invoice of your supplier, mentioning the origin of mmercial invoice		
	FCR/FCT certificate	carrying a signature in blue ink, mentioning the to establish a EUR 1 document, we need the pur € 39,50 per certificate "Goods must be accompanied by a copy of the ca € 50,00 per document € 69,00 per document + 0,50 % on value of good:	rchase invoice of your supplier, mentioning the origin or immercial invoice s		
	FCR/FCT certificate ATR-1 document	carrying a signature in blue ink, mentioning the to establish a EUR 1 document, we need the pure 5 39,50 per certificate * Goods must be accompanied by a copy of the ca 6 50,00 per document 6 69,00 per document + 0,50 % on value of good * The Finnsh customs office demands a caution fi	rchase invoice of your supplier, mentioning the origin of mmercial invoice	the goods	
	FCR/FCT certificate ATR-1 document	carrying a signature in blue ink, mentioning the to estabilish a BLI i a document, we need the put "Goods must be accompanied by a copy of the co \$50,00 per document \$50,00 per document "The Finnish customs office demonds a coution in to be deposited by the company responsible for these shipmens will be subject to additional su	rchase invoice of your supplier, mentioning the origin or immercial invoice s or transit goods under T1 document. This caution has the establishment of the T1 document. As a consequer thergares. These surbarges are not applicable for ships	the goods	
Definition scanizes	FGR/FCT certificate ATR-1 document T-1 Document	carrying a signature in blue ink, mentioning the to estabilish a BLP document, we need the pur € 39.50 per certificate * Goods must be accompanied by a copy of the co € 90.00 per document € 90.00 per document * The Finish customs office demonsion acuation in the delayed by the company responsible for these shipments will be subject to additional su- be delayeed in the third country of destination	rchase invoice of your supplier, mentioning the origin a immercial invoice 5 5 to transit goods under T1 document. This caution has the establishment of the T1 document. As a consequer	the goods	
Dedicated customs services	FCR/FCT certificate ATR-1 document	carrying a signature in blue ink, mentioning the to estabilish a BLI i a document, we need the put "Goods must be accompanied by a copy of the co \$50,00 per document \$50,00 per document "The Finnish customs office demonds a coution in to be deposited by the company responsible for these shipmens will be subject to additional su	rchase invoice of your supplier, mentioning the origin or immercial invoice s or transit goods under T1 document. This caution has the establishment of the T1 document. As a consequer thergares. These surbarges are not applicable for ships	the goods	
	PCR/FCT certificate ATR-1 document T-1 Document Premium Pick-up for GB	carrying a signature in blue ink, mentioning the to estabilish a BLP 1 abcument, we need the put e 39.50 per certificate "Goods: must be accompanied by a copy of the co e 50.000 per document + 0.50 % on value of good "The Finnish castoms office demands a caution for to be deposited by the company responsible for these sinjements will be subject to additional su be delivered in the third country of destination to E 15.00 per sinjement	rchase invoice of your supplier, mentioning the origin or immercial invoice s or transit goods under T1 document. This caution has the establishment of the T1 document. As a consequer thergares. These surbarges are not applicable for ships	the goods	

	Notes	Description * Please see clause 7. Dangerous goods within our Terms & Conditions							
	Following hazardous goods classifications will not be accepted	"Prease see clause 7. Langerous goods within our Lerms & Conditions							
	Following hazardous goods will only be	* Class 4.2 & 4.3 : Risk of Spontaneous combustion							
	accepted after mutual agreement	* Class 5 : 0xidants							
	Additional Notes	* Class 9M1 / 9M2 / 9M8 : Several hazardous goods and objects * Classe 2.3 - Toxic gases are not allowed in the DHL warehouse							
	Additional Notes	classe 2.3 - Toolk gasse at ein an anovem in the One waterinose * The IMO-surcharges will also be applied on Linteed Quantities (QL) and exempted quantities (1.1.3.6)							
		* The following special limitations for the transportation of dangerous goods through the Eurotunnel between France and							
		the United Kingdom apply: ADR regulated goods that should bear two or more danger labels (labels 1 to 9) are not authorised for transit via Eurotunnel Freight, with the exception of the dangerous goods pertaining to Class 2. Further exceptions may be made for goods that pose as excondary husand derived from their method of packanger. This is the case for OUK3245 and							
		oe made to good mat pose a scoladary maan to deriven nomen method of parkaging. This is the case no 045243 and UN\$291, which are accepted when packed in refrigerated liquid hitrogen.							
alue-added Service ice per shipment (IMO-surcharge included) :	AT, CH, CZ, DE, ES, FR, HU, IT*, PL, PT, SI, SK	Additional cost							
Price per shipment (IMO-surcharge included) :	AT, CH, CZ, DE, ES, FR, HU, TT, PL, PT, SI, SK	10,00 % with a minimum of € 35,00 *17 (islands) : € 190,00							
	EE, LT, LV	15,00 % with a minimum of € 30,00							
	BA, BG, HR, MK, RO, RS	15,00 % with a minimum of € 45,00							
	BE, NL, LU	15,00 % with a minimum of € 35,00							
	UK, IE	€ 90,00							
	TR	€165,00							
	DK - Postal code 1000-4999 DK - Other Postal codes	€ 75,00 10,00 % with a minimum of € 25,00							
	SE, NO - Up to 10.000 kg payable weight	€ 85,00							
	SE, NO - As from 10.000 kg payable weight	€110,00							
	FI - Up to 2.500 kg payable weight	€115,00							
	FI - As from 2.500 kg payable weight	€ 150,00							
	FI - As from 2.500 kg payable weight GR - Up to 2.500 kg payable weight								
	FI - As from 2.500 kg payable weight	€ 150,00 € 220,00 € 235,00 € 250,00							
	FI - As from 2.500 kg payable weight GR - Up to 2.500 kg payable weight GR - Up to 6.000 kg payable weight GR - As from 6.000 kg payable weight MT - Up to 3.000 kg payable weight	€ 150,00 € 220,00 € 235,00 € 250,00 € 115,00							
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