

Digitoll – A New Digital Customs Processing System Replacing the Direct Transport Scheme in 2026

Digitoll is the Norwegian Customs' new digital solution for customs processing, aimed at streamlining border crossings. As of 2026, the current direct transport scheme will be discontinued. All information about goods and transport must be submitted digitally **before** the goods cross the border.

Three Key Principles of Digitoll:

1. Digital information must be submitted before or at the time of border crossing.
2. The Norwegian Customs assesses and processes the information prior to arrival.
3. Border crossings are automated as much as possible.

Benefits for DGFF Customers:

- Faster customs clearance and release of goods at the border.
- Reduced need for post-clearance work.
- Clear responsibilities for all parties involved.
- More efficient interaction with Norwegian Customs.
- It will no longer be possible to clear goods up to 10 days after border crossing.

What Is DGFF Doing?

DHL Global Forwarding, Freight (DGFF) is currently implementing Digitoll for **road transport with full truckloads (Full Load)**. The solution for **groupage shipments** is still under development in Norway. As for **air and sea freight**, industry guidelines are still under review, and we will provide more information to our customers once these are clarified.

Questions? Contact

Jørn Bergan Undseth

Head of Customs Clearance, DGFF Norway

 Jorn.Undseth@dhl.com

 [Get started with Digitoll – Norwegian Customs](#)