



SERVICE PRICE LIST

DOMESTIC AND INTERNATIONAL
SHIPMENTS FOR INDIVIDUAL CLIENTS

Valid from 3 December 2024

PaczKING.pl



PRICE LIST

Domestic shipments from DHL Locker

up to **25 kg**

NEW!



DHL PARCEL FORYOU POLAND

basic charges DHL Locker to DHL Locker, parcels up to 25 kg¹

Parcel size	net	gross
XS parcel	9,35	11,50
S parcel	11,79	14,50
M parcel	14,23	17,50
L parcel	15,45	19,00

Basic charges apply to shipments made from DHL Locker to DHL Locker. Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

DHL PARCEL FORYOU POLAND

basic charges DHL Locker to DHL ServicePoint, parcels up to 25 kg¹

Parcel size	net	gross
XS parcel	10,49	12,90
S parcel	13,01	16,00
M parcel	15,04	18,50
L parcel	16,99	20,90

Basic charges apply to shipments made from DHL Locker to DHL ServicePoint. Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

DHL PARCEL FORYOU POLAND

basic charges DHL Locker to DHL Courier, parcels up to 25 kg¹

Parcel size	net	gross
XS parcel	12,03	14,80
S parcel	15,04	18,50
M parcel	16,99	20,90
L parcel	19,76	24,30

Basic charges apply to shipments made from DHL Locker to DHL Courier. Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

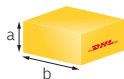
¹ Domestic shipments delivered within two working days. The delivery time is counted from the date when the courier collects the parcel from the DHL Locker. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL eCommerce (Poland) Sp. z o.o.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel

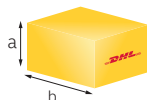
up to 1 kg



Up to **25 x 10 x 8 cm**,
e.g. documents, phone,
watch

S parcel

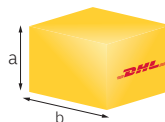
up to 25 kg



Up to **64 x 38 x 8 cm**,
e.g. camera, book

M parcel

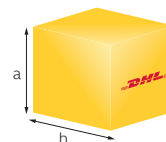
up to 25 kg



Up to **64 x 38 x 15 cm**,
e.g. toaster, shoebox

L parcel

up to 25 kg



Up to **64 x 38 x 41 cm**,
e.g. vacuum cleaner,
food processor

Minimum parcel dimensions 1x15x11 cm.

Maximum parcel dimensions 64x38x41 cm.

Offer applies only to single-item shipments with a maximum value of PLN 6,500.

Rectangular cardboard packaging recommended. XS parcel can be packed in a DHL envelope or flyer bag.

SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



DHL LOCKER

(XS, S, M, L parcels)



DHL ServicePoints

(XS, S, M, L parcels)



Courier

(XS, S, M, L parcels delivery)

INCLUDED IN THE PRICE



Shipment insurance

up to PLN 6,500



Delivery by DHL eCommerce courier door-to-door, to any DHL POP or DHL Locker

PAID ADDITIONAL SERVICES



Cash on delivery collection (COD)²

+ PLN 8 gross (PLN 6.50 net)

² Maximum COD amount for a shipment is PLN 6,500. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL eCommerce bank account applies).

PRICE LIST

Domestic shipments

up to **31.5** kg



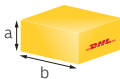
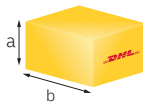
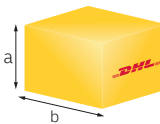
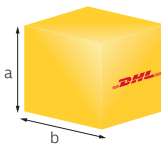
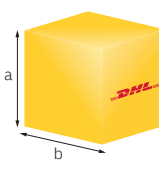
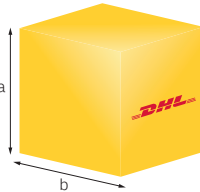
DHL PARCEL FORYOU POLAND basic charges, parcels up to 31.5 kg³

Parcel size	net	gross
XS parcel	15.12	18.60
S parcel	16.91	20.80
M parcel	19.43	23.90
L parcel	30.49	37.50
XL parcel	33.33	41.00
XXL parcel	46.34	57.00

Basic charges apply to shipments made in the Customer Service Points and in the DHL ServicePoints (DHL POP). Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel up to 1 kg  Up to 25 x 10 x 8 cm , e.g. documents, phone, watch	S parcel up to 25 kg  Up to 64 x 38 x 8 cm , e.g. camera, book	M parcel up to 25 kg  Up to 64 x 38 x 15 cm , e.g. toaster, shoebox	L parcel up to 25 kg  Up to 64 x 38 x 41 cm , e.g. vacuum cleaner, food processor	XL parcel up to 31,5 kg  Up to 80 x 60 x 40 cm , e.g. suitcase	XXL parcel up to 31,5 kg  Up to 120 x 60 x 60 cm , e.g. coffee table
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Minimum parcel dimensions 1x15x11 cm.

Maximum parcel dimensions 120x60x60 cm.

Offer applies only to single-item shipments with a maximum value of PLN 50,000. In the case of shipments in DHL POP partner locations and in DHL Locker, the maximum value amounts to PLN 6,500.

Rectangular cardboard packaging recommended. XS parcel can be packed in a DHL envelope or or flyer bag.

For non-standard, irregularly shaped shipments, a non-standard parcel surcharge will apply.

³ Domestic shipments delivered within two working days. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL eCommerce (Poland) Sp. z o.o.

SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



DHL LOCKER
(XS, S, M, L parcels)



DHL ServicePoints
(XS, S, M, L parcels)



Courier (all available parcel sizes) – pick-up by DHL courier can be ordered for an extra charge at **PaczKING.pl**

INCLUDED IN THE PRICE



Shipment insurance
up to PLN 6,500



Delivery by DHL eCommerce courier
door-to-door, to any DHL POP or DHL Locker



Parcel redirection
change of place and date of delivery

PAID ADDITIONAL SERVICES



Pick-up by DHL eCommerce courier
+ PLN 10 gross (PLN 8.13 net)



Shipment insurance up to PLN 50,000⁴
+ PLN 2 gross (PLN 1.63 net)



Cash on delivery collection (COD)⁵
+ PLN 8 gross (PLN 6.50 net)



Pre-Delivery Information (PDI)
+ PLN 3 gross (PLN 2.44 net)



Delivery before noon⁶
+ PLN 17 gross (PLN 13.82 net)



Saturday delivery
+ PLN 22 gross (PLN 17.89 net)



Premium delivery – guaranteed next working day delivery⁷
+ PLN 4 gross (PLN 3.25 net)

SURCHARGES



Non-standard shipment
+ PLN 37 gross (PLN 30.08 net)

Non-standard parcel surcharge applies for the following:

- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL “TOP” and “CAUTION: Non-standard shipment” stickers
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets,
- parcels containing items or devices that generate magnetic fields.

⁴ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

⁵ Maximum COD amount for a shipment is PLN 6,500. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL eCommerce bank account applies).

⁶ In the case of late delivery, the money-back guarantee for “Delivery before noon” additional service applies. The delivery date is calculated from the date when the courier picks up the parcel from DHL Locker or DHL ServicePoint.

⁷ In the case of late delivery, the money-back guarantee for “Premium delivery” additional service applies. The delivery date is calculated from the date when the courier picks up the parcel from DHL Locker or DHL ServicePoint.

PRICE LIST

Domestic shipments and pallets

over **31.5 kg**



DHL PARCEL FORYOU POLAND

basic charges, parcels and pallets over 31.5 kg⁸

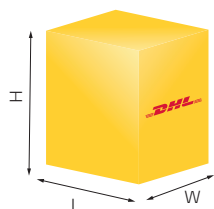
Parcel/pallet size	net	gross
MAX parcel	104.88	129.00
S pallet	186.18	229.00
M pallet	215.45	265.00
L pallet	259.35	319.00
XL pallet	313.82	386.00
XXL pallet	384.55	473.00

Basic charges apply to shipments made in the Customer Service Points. Domestic DHL Parcel ForYou Poland shipments weighing over 20 kg are freight shipments as defined by Transport Law.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

MAX parcel
up to 50 kg



Maximum standard parcel dimensions (L/W/H)
120/60/60 cm
Maximum non-standard parcel dimensions (L/W/H)
140/80/80 cm

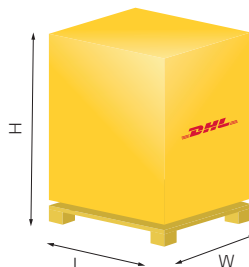
S pallet
up to 200 kg

M pallet
up to 400 kg

L pallet
up to 600 kg

XL pallet
up to 800 kg

XXL pallet
up to 1,000 kg



Maximum standard pallet dimensions (L/W/H) **120/80/210 cm**
Maximum non-standard pallet dimensions (L/W/H) **120/120/210 cm**

Maximum weight of MAX parcel up to 50 kg. Parcels over 50 kg must be placed on a pallet. Maximum MAX parcel dimensions 140x80x80 cm. Maximum pallet weight up to 1,000 kg. Maximum pallet dimensions 120x120x210 cm. Minimum pallet dimensions 80x60x15 cm.

Offer applies only to single-item shipments with a maximum value of PLN 50,000. In the case of shipments in DHL POP partner locations, the maximum value amounts to PLN 6,500.

For non-standard irregularly shaped shipments and those exceeding the maximum standard dimensions, a non-standard parcel surcharge will apply.

⁸ Domestic shipments with delivery within two working days. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL eCommerce (Poland) Sp. z o.o.

SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



Courier

Pick-up by DHL courier can be ordered for an extra charge at **PaczKING.pl**

Methods of payment:

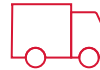
- online payment at **PaczKING.pl** (bank transfer, credit/debit card, BLIK)
- payment on delivery at the courier (credit card, cash)



INCLUDED IN THE PRICE



Shipment insurance
up to PLN 6,500



Delivery by DHL eCommerce courier*
ramp-to-ramp or to any DHL

PAID ADDITIONAL SERVICES



Pick-up by DHL eCommerce courier
+ PLN 10 gross (PLN 8.13 net)



Shipment insurance up to PLN 50,000¹⁰
+9 PLN gross (PLN 7.32 net)



Cash on delivery collection (COD)¹¹
+ PLN 8 gross (PLN 6.50 net)



Pre-Delivery Information (PDI)
+ PLN 3 gross (PLN 2.44 net)



Saturday delivery
+ PLN 22 gross (PLN 17.89 net)

SURCHARGES



Non-standard shipment
+154 PLN gross (PLN 125.20 net)

Non-standard parcel surcharge applies for the following:

- items whose longest side is longer than 1.2 m or if any of the other sides exceeds 0.6 m,
- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL "TOP" and "CAUTION: Non-standard shipment" stickers,
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets
- parcels containing items or devices that generate magnetic fields.

Non-standard pallet surcharge applies for the following:

- pallets with dimensions exceeding 0.8m x 1.2 m (EURO pallet),
- goods that extend beyond the outlines of the pallet,
- goods that are not affixed to the pallet (e.g. with film, binding tape, screws, etc.).

⁹ The service is provided in locations accessible for delivery vans on a ramp-to-ramp basis.

¹⁰ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

¹¹ Maximum COD amount for a shipment is PLN 6,500. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL eCommerce bank account applies).

PRICE LIST

International shipments

up to **30 kg**



DHL PARCEL FORYOU INTERNATIONAL¹² basic charges¹³

Basic charges:		XS parcel		S parcel		M parcel		L parcel		XL parcel		XXL parcel	
Country	Estimated delivery time ¹⁴	net	gross	net	gross	net	gross	net	gross	net	gross	net	gross
Austria	2	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Belgium	2-3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Bulgaria	5	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Croatia	4-5	75,61	93	88,62	109	94,31	116	121,14	149	169,92	209	213,82	263
Cyprus	10	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Czech Republic	2	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Denmark	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Estonia	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Finland	4-5	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
France	4	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Greece	7	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Spain	3-4	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Netherlands	2	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Ireland	4	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Lithuania	2-3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Luxembourg	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Latvia	2-3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Malta	5-7	331,71	408	349,59	430	443,90	546	474,80	584	495,12	609	613,82	755
Monaco	4-5	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Germany	2	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Portugal	4-5	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Romania	4-5	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Slovakia	2	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Slovenia	4-5	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Sweden	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Hungary	2-3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
United Kingdom ¹⁵	3	80,49	80,49	92,68	92,68	101,63	101,63	132,52	132,52	186,18	186,18	224,39	224,39
Italy	3-4	75,61	93	88,62	109	94,31	116	121,14	149	169,92	209	213,82	263

DHL Parcel ForYou International service is provided in accordance with the General Terms and Conditions of Shipping Services of DHL eCommerce Europe.

¹² International shipments.

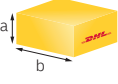
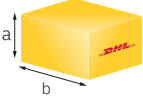
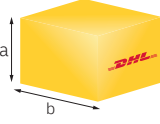
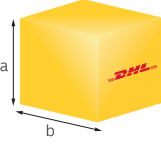
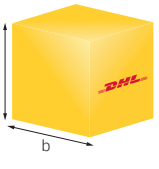
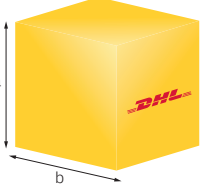
¹³ Basic charges apply to shipments made in the Customer Service Points and in the DHL ServicePoints or DHL Locker.

¹⁴ They refer to the first delivery attempt and are in business days (days from Monday to Friday, excluding public holidays in the country of posting, transit and delivery), based on average transit times in the DHL eCommerce network. They do not constitute part of the contract. The expected delivery time is measured from the day after dispatch. Customs clearance time is not included in transit time.

¹⁵ Customs clearance is obligatory, with the exclusion of Northern Ireland. The basic charge contains the costs connected with customs clearance. Customs clearance time is not included in transit time.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel up to 1 kg	S parcel up to 25 kg	M parcel up to 25 kg	L parcel up to 25 kg	XL parcel up to 30 kg	XXL parcel up to 30 kg
					
Up to 25 x 10 x 8 cm , e.g. documents, phone, watch	Up to 64 x 38 x 8 cm , e.g. camera, book	Up to 64 x 38 x 15 cm , e.g. toaster, shoebox	Up to 64 x 38 x 41 cm , e.g. vacuum cleaner, food processor	Up to 80 x 60 x 40 cm , e.g. suitcase	Up to 120 x 60 x 60 cm , e.g. coffee table

Maximum weight up to 30 kg. Maximum dimensions 120x60x60 cm. For the United Kingdom, the maximum dimensions for parcels are 100x50x50 cm. Minimum parcel dimensions 1x15x11 cm.

Offer applies only to single-item shipments with a maximum value of 50,000 PLN. In the case of shipments in DHL POP partner locations, the maximum value amounts to PLN 6,500. Rectangular cardboard packaging recommended. For non-standard irregularly shaped shipments, we will apply a non-standard parcel surcharge.

SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



DHL LOCKER
(XS, S, M, L parcels)



Customer Service Points
(all available parcel sizes)
DHL Service Points
(XS, S, M, L parcels)



Courier (all available parcel sizes) – pick-up by DHL courier can be ordered for an extra charge at **PaczKING.pl**

Delivery to the Consignee at the indicated address, excluding Estonia, Denmark, Finland, Lithuania, Latvia, Sweden. In these countries, the Consignee picks up the shipment at the local DHL eCommerce location.

INCLUDED IN THE PRICE



Shipment insurance
up to PLN 6,500

Methods of payment:

- online payment at **PaczKING.pl** (bank transfer, credit/debit card, BLIK)





Pick-up by DHL eCommerce courier
+ PLN 10 gross (PLN 8.13 net)



Shipment insurance up to PLN 50,000¹⁶
+ PLN 13 gross (PLN 10.57 net)



Non-standard shipment

- for destinations except France + PLN 160 gross (PLN 130.08 net)
- for France + PLN 330 gross (PLN 268.29 net)

Non-standard parcel surcharge applies for the following:

- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL "TOP" and "CAUTION: Non-standard shipment" stickers,
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets,
- parcels containing items or devices that generate magnetic fields,
- whose packaging contains: synthetic, metal or wooden materials, textiles, foils,
- composed of several shipments attached to each other, which exceed the standard dimensions.
- shipments with an adhesive surface that prevents sliding (e.g. rubber, etc.)
- whose packaging contains: synthetic, metal or wooden materials, textiles, foils, items with rubber edges or fasteners (e.g. bags, sacks, small buckets, foils.)

CUSTOMS CLEARANCE

Shipment of goods which are of commercial or non-commercial nature to the United Kingdom is subject to export and import customs clearance. The related costs are included in the basic charge. As part of the DHL FORYOU INTERNATIONAL service to the UK:

- DHL eCommerce provides only shipment of goods up to the value of EUR 1,000,
- DHL eCommerce provides customs clearance under DAP conditions. For certain types of shipments, the Consignee may be required to pay customs duties and taxes and handling charges resulting from import clearance upon receipt of the shipment,
- in the case of parcels dropped off at DHL POP or to a courier, it is necessary to prepare the parcel earlier at dhl24.pl/dlaCiebie and independently print the shipping and customs documents (CN23 declaration and proforma invoice),
- it is not possible to obtain export confirmation entitling to apply 0% of VAT rate in export.

Attention! Detailed information on shipping to the UK is available at <https://www.gov.uk/prepare-to-import-to-great-britain-from-january-2021>

CHEAP SHIPMENTS TO EUROPE!

Send from **52.03 PLN**
to Germany
and from **80.49 PLN**
to Great Britain!



HOW TO CALCULATE THE COST OF NATIONAL AND INTERNATIONAL SHIPMENTS?

BASIC CHARGE

prices and conditions
indicated on pages 2, 4, 6, 8



**CHARGE AND/OR SURCHARGES
FOR ADDITIONAL SERVICES**

prices indicated on pages 3, 5, 7, 10



VAT

at the applicable rate

¹⁶ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

THE NETWORK OF DHL LOCKERS



24/7 BOX



Open 24/7



Cash on delivery
collection



Remote opening of the DHL Locker
box using the **Mój DHL** app

This Price List shall apply in the event that the Sender is not bound with DHL eCommerce by a separate contract for the provision of shipping services, which provides for the application of the DHL eCommerce Price List – special price list. All prices are in PLN and include value-added tax at the appropriate rate. For more information on the services, please visit: dhlecommerce.pl.

To view detailed shipping terms and conditions and the current price list, go to dhlecommerce.pl.
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