

This document provides a set of additional details regarding the formal and operational requirements for preparing shipments in international transport to selected countries. The information provided is for reference purposes only and does not constitute a legal interpretation or a comprehensive legal guide. The consignor is solely responsible for ensuring that the transport complies with applicable national and international laws, including making the required declarations, obtaining the necessary registration numbers, and providing complete transport documentation.

Bulgaria

According to the regulations of the Bulgarian National Revenue Agency (NRA), shipments containing goods with high fiscal risk (e.g. food products, alcohol, fuel, tobacco products) transported by vehicles with a GVW over 3.5 tons must be pre-registered and assigned a UTN (Unique Tracking Number).

The UTN is valid for 14 days and must be available during road inspections. This requirement applies to shipments weighing over 500 kg or valued above EUR 2,500. The UTN must be provided to the transport company before loading.

Cyprus, Malta

For exports to Cyprus and Malta, a T2FL transport declaration is required.

Greece

As of 19.05.2025, VAT numbers must be provided for shipments to and from Greece:

- Sender's VAT number;
- Receiver's VAT number:
- VAT number of the loading/unloading address (if different from sender/receiver). In the myDHLFreight portal, these numbers should be entered in the "pickup instructions" or "delivery instructions" fields.

Non-compliance may result in additional charges.

Spain

For shipments to the Canary Islands, a T2FL transport declaration is required. Only fumigated pallets may be used for shipments to the Canary Islands. Goods on non-fumigated pallets may be returned at the sender's expense in Poland.

Netherlands

For shipments to/from the Netherlands, any item over 25 kg must be palletized.

Romania

In Romania, there is a requirement to report road transport data in the RO e-Transport system (with certain exceptions for shipments over 500 kg or valued above 10,000 RON). It must be verified whether the sender/exporter is required to obtain a UIT code. This code must be provided to DHL Freight (Poland) Sp. z o.o. on the transport order.

Turkey

In Turkey, if a shipment is transferred to a customs agency other than those designated by DHL, an additional fee will apply.

Ukraine

For shipments to Ukraine, for postal codes 00-04999, customs clearance is carried out in Kyiv. Transit within Kyiv is not permitted due to Ukrainian regulations.

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Hungary

For shipments to/from Hungary, please include a statement in the "Remarks" field of the transport order indicating whether the goods are subject to mandatory EKAER declaration. If yes, provide the EKAER number. If not, write "EKAER FREE."

If no statement is provided, we reserve the right to reject the transport order.

United Kingdom

For shipments to/from the UK, all cargo (including items under 30 kg) must be placed on pallets. Otherwise, the transport service cannot be carried out.

Only fumigated pallets may be used. Goods on non-fumigated pallets may be returned at the sender's expense in Poland.