

As every year, Black Week and the holiday shopping period will bring record parcel volumes and increased consumer expectations.

DISCOVER HOW TO USE OUR SOLUTIONS TO ENSURE YOUR CUSTOMERS RECEIVE THEIR HOLIDAY SHOPPING ON TIME

1 . INFORM YOUR CUSTOMERS ABOUT **DHL CHRISTMAS DELIVERY**

Delivery before Christmas Eve – domestic parcels

- parcels collected by courier by 22 December
- parcels dropped off at a DHL BOX or DHL POP by 22 December, 12:00 PM

Delivery before Christmas Eve – international parcels

- latest shipping dates vary depending on the destination country
- detailed information is available here and via the button below

2 USE A **MOBILE PARCEL ACCEPTANCE POINT** TO SHIP PARCELS ON **SATURDAYS**

A Mobile Parcel Acceptance Point is a specially marked DHL vehicle located at a terminal where you can drop off parcels on Saturdays:

- available on 28 November and 5, 12 and 19 December
- opening hours: 1:00 PM - 4:00 PM
- parcels up to 31.5 kg - parcel must have a printed and attached shipping label
- locations are available here and via the button below

3 DROP OFF PARCELS AT **DHL BOX LOCKERS WITH LATE SATURDAY COLLECTION**

- available on 28 November and 5, 12 and 19 December
- for parcels deposited by 3:00 PM, maximum weight: 25 kg, maximum dimensions: 64 × 38 × 41 cm
- participating DHL BOX locations are available here and via the button below

4 **BOOK A SATURDAY COURIER PICKUP** – COMPLETE THE FORM BY **20 NOVEMBER**

- Saturday pickups available on 28 November and 5, 12 and 19 December
- minimum volume: 10 parcels
- the request form is available until 20 November and can be accessed here and via the button below

Mobile Parcel Acceptance Point | **DHL BOX Locker with Late Collection** | **Saturday Pickup Service form**

