



DHL EUROCONNECT, DHL EURAPID, DHL HOME DELIVERY
INTERNATIONAL, DHL EUROLINE

CUSTOMS INFORMATION - IMPORT

Innehållsförteckning

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Introduction

This document contains general information about customs and is intended to assist with shipping to Sweden from a country subject to customs. It applies to services such as DHL Euroconnect, DHL Eurapid, DHL Home Delivery International, and DHL Euroline.

Please note that deviations from the provided information may occur for specific shipments, events, or due to changes after its publication. It is important to note that the exporter/importer bears full responsibility for providing complete and accurate documentation.

For further information on export and import processes, please contact the Swedish Customs. You can also refer to our terms and conditions at dhl.se/Freight for more details.

Countries subject to customs

Countries subject to customs are countries outside the EU and it is possible to ship to Albania, Andorra, Azerbaijan, Bosnia and Herzegovina, Georgia, Gibraltar, Kosovo, Kyrgyzstan, Moldova, Montenegro, North Macedonia, Norway, San Marino, Switzerland, Serbia, Turkey, Ukraine and United Kingdom.

In addition, there are regions outside the EU's tax area, such as Åland islands and the Canary Islands, where a declaration is also required.

It also happens that documentation may be required for transit through a country or region outside the EU, for example, for shipments from Ireland and Northern Ireland that transit via Great Britain.

Our customs services

For a complete list of our customs services and prices, please visit dhl.se/Freight.

Export and import declaration

DHL can take care of the entire or part of the customs process.

DHL can perform both export and import declaration for the consignor and/or consignee. The only thing that is needed from the customer are supporting documents. Two harmonized codes are included in the declaration, additional are charged for every additional harmonized code.

Own declaration

It is possible for customer to have self-customs clearance, for instance with another customs agent

Joint declaration

We can provide a customized solution for joint clearance of multiple shipments. For more information, please reach out to your sales contact.

What is needed for a shipment under customs?

When shipping to a country that requires customs procedures, documentation is necessary for both export and import declarations. When DHL handles an export or import declaration, supporting documents are required. These documents primarily include an invoice, but they can also be supplemented with additional documents such as transport documents, a packing list, or, in specific cases, authorizations and licenses.

Invoice

The invoice is the most frequently used supporting document, which can either be a commercial invoice (for sold goods) or a proforma invoice (for unsold goods).

The content of the invoice must adhere to the guidelines set by Swedish Customs and the regulations of the origin country.

The content of the invoice or the supplemented documents

- * Seller's name and address including VAT/organization number. For a shipment from Great Britain: the exporter's EORI number is required.
- * Buyer's name and address including VAT/organization number.
- * Date of issue.
- * Invoice number.
- * Number of packages and total gross weight.

- * Type of goods and harmonized codes.
- * The quantity of the goods.
- * Price for every harmonized code and currency.
- * Any discounts and what type of discount.
- * Delivery term that matches the corresponding shipment data.
- * Total net weight and net weight per harmonized code.^
- * Country of origin per harmonized code.^

^When shipping to GB: If more than 10 goods items or several of same harmonized code, it needs to be broken down and summarized with a summation of net weight, gross weight, quantity and value per harmonized code and country of origin.

Proforma invoice

For goods that are not sold, a proforma invoice can be issued, for example in the case of replacement and warranty goods, samples, promotional items, gifts, returned goods and advertising prints.

The content of the invoice is basically the same as for a commercial invoice, but in addition, the proforma invoice must state "No charge. Value for customs purposes only".

If a commercial invoice is not available, a proforma invoice can be issued instead. In such cases, it is important to state the reason for using it on the document.

Proof of origin

In order for the importer to receive preferential treatment, such reduced or zero rate of duty, declaration and statements of origin can be used if the goods are originated within the EU or are brought into free circulation. There are different rules depending on the origin, country of destination, trade agreements and type of proof of origin.

Below is information relevant when shipping from Switzerland, the United Kingdom (excluding Northern Ireland), and Turkey. However, proof of origin may also be relevant for other countries. It is recommended to consult with the customs offices to determine the specific requirements for your goods and the origin country.

Switzerland

For goods values up to EUR 6000, or regardless of value if customs authorization number is available, the below statement on the invoice can be used as a proof of origin.

The exporter of the products covered by this document (customs authorization no...) declares that, except where otherwise clearly indicated, these products are of EEC preferential origin

.....
Place and date
.....

(Signature of the export, in addition the name of the person signing the declaration has to be indicated in clear script)

Where customs authorization number is missing, an EUR.1. be used. A EUR.1. should be issued in the origin country before shipping to Sweden.

United Kingdom (excluding Northern Ireland)

For values up to EUR 6000, or regardless of value if a REX number is available, the below statement on the invoice can be used as a proof of origin.

The exporter of the products covered by this document (Exporter Reference No ...) declares that, except where otherwise clearly indicated, these products are of ... preferential origin.

.....
(Place and date)
.....

(Name of the exporter)

EUR.1 cannot be used for shipments from Great Britain.

Turkey

Where goods are manufactured or set in free circulation in the EU or Turkey, the movement certificate A.TR can be used in most cases.

The certificate must be stamped by Customs in the origin country.

The original document of the A.TR. should follow the goods.

Other documents

If other documents are part of the supporting documents, such as packing list, CMR, etc., then they must be sent in with the invoice. In cases where authorizations and licenses are required, it must be clearly communicated and attached with the supporting documents.

Where and how do I send the documents?

Unless otherwise is agreed, you can attach your documents in your TA or booking system (for those that allow it, e.g. myDHL Freight) or send it by email to dhlfreight.int.se@dhl.com.

Documents must be sent as one document per shipment and clearly refer to the concerned shipment.

Additional information based on country of destination

When shipping from some countries there might be more relevant information to consider or be aware of.

Ireland and Northern Ireland

Ireland (part of the EU) and Northern Ireland (part of the EU's customs union) are non-duty countries, but supporting documents are required. This is necessary, among other reasons, for transit through Great Britain.

Canary Island

The Canary Islands do not belong to the EU tax area and therefore require declaration. For this purpose, supporting documents are required, just like for other duty-bound shipments. Please contact customer service before transportation for further information.

Turkey

The exporter in Turkey needs to contact their customs agent to carry out the export before the shipment is collected.

Duty, VAT and charges based on delivery term

Delivery terms determine the responsibility and payment of specific costs. It is crucial to ensure clarity and agreement between the seller and buyer regarding the delivery terms before transportation.

Please note that corrections to delivery terms, particularly concerning duty and VAT, should be avoided whenever possible, as they may be challenging to change afterwards in certain cases.

For current prices for our value added services, see our Price list at dhl.se/freight.

Delivery term EXW

In accordance with Incoterm, the buyer/consignee is responsible for export and import, including VAT and any applicable import duties. The client will be charged for the value added services Export Declaration and Import Declaration, and the surcharge Export and Import Forwarding. Additional fees and surcharges may apply, such as terminal rent and transit costs.

Delivery term FCA, CIP, CPT and DAP

In accordance with Incoterms, the seller/consignor is responsible for export, and the buyer/consignee is responsible for import, including VAT and any applicable import duties. The client will be charged for the value added service Import Declaration and the surcharge Import Forwarding.

Additional fees and surcharges may apply, such as terminal rent and transit costs

Delivery term DDP

Under the delivery terms DDP and in accordance with Incoterms, the seller/consignor typically takes responsibility for customs and VAT in the destination country. However, exceptions may occur in DDP variants where customs and/or VAT are excluded and charged to the consignee.

Incorrect documents

In the event that the required documents are not provided, reminders will be sent to the customer, and surcharges will be applied in accordance with our Price list. If the necessary documents are not ultimately provided, the shipment may be returned at the customer's expense.

Checklist before transport

Shipment from Great Britain

- * Make sure correct supporting documents (Invoice etc.) are sent.
- * If more than 10 goods items or if many of same harmonized code: A breakdown and summarization is needed.
- * Make sure that contact details to consignor in Great Britain are shared in order to arrange proof of attorney and a price agreement.

Shipment from Turkey

- * Make sure correct supporting documents (Invoice etc.) are sent.
- * Exporter needs to contact their customs agent before collection.
- * If A.TR. is used: Stamped documents to follow the goods.

Shipment from Canary Island

- * Make sure correct supporting documents (Invoice etc.) are sent.
- * Contact Customer Service before your booking for more information.

Shipments from other countries subject for customs

- * Make sure correct supporting documents (Invoice etc.) are sent.