



DOMESTIC SERVICES AND INTERNATIONAL PARCELS

PRICE LIST VALUE ADDED SERVICES, SURCHARGES AND FEES

DHL Freight

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0771 345 345
dhl.se/freight

PRICE LIST, VALUE ADDED SERVICES

Valid from 2024/03/01



VALUE ADDED SERVICES	DHL PAKET	DHL PARCEL CONNECT PLUS	DHL PALL	DHL STYCKE	DHL PARTI	DHL SERVICE POINT	DHL PARCEL CONNECT	DHL HOME DELIVERY	Comments
Other freight payers	SEK 18/shpm	SEK 18/shpm	SEK 60/shpm	SEK 60/shpm	SEK 60/shpm	SEK 18/shpm	SEK 18/shpm	SEK 60/shpm	
Collected at terminal	SEK 100/shpm	-	SEK 130/shpm	SEK 130/shpm	-	-	-	SEK 130/shpm	
Notification	SEK 100/shpm		SEK 130/shpm	SEK 130/shpm	SEK 130/shpm	Included	Included	Special agreement	
Tailboard lift loading / unloading									1 pallet = 780 kg volumetric weight
1,000 - 3,900 kg	-	-	-	-	Free of charge	-	-	-	
3,901 - 14,040 kg	-	-	-	-	SEK 150/pallet	-	-	-	
> 14,040 kg	-	-	-	-	Special agreement	-	-	-	
Disposal of replaced goods	-	-	-	-	-	-	-	SEK 305/shpm	
Notification by letter	-	-	-	-	-	SEK 35/shpm	-	-	
Truck									Booking of a truck for loading / unloading areas where there is limited access for vehicle up to 25.25 m, e.g. due to local regulations, limited area at loading / unloading area, lack of free access for vehicle 25.25m, etc. Shipment size is maximized to 7,2 loading meter.
	-	-	-	-	SEK 980/shpm	-	-	-	
Extra driver									* Per employee & commenced 30 min. period incl. travel.
Daily 08.00 – 17.00	SEK 290*	-	SEK 290*	SEK 290*	SEK 290*	-	-	-	
Lowest weekday charge	SEK 1470	-	SEK 1470	SEK 1470	SEK 1470	-	-	-	
Saturdays, Sundays and public holidays	SEK 460*	-	SEK 460*	SEK 460*	SEK 460*	-	-	-	
Lowest charge Sat / Sun / public hols	SEK 2780	-	SEK 2780	SEK 2780	SEK 2780	-	-	-	
Customs Clearance - DHL Parcel Connect PLUS									For consignments to Norway the consignor is debited Customs Clearance Export and Import Clearance (DDP excl. duty and VAT equal to Combiterm 023 excl duty and VAT). Price per shipment.
Customs Clearance Export - Standard / Full Service (DDP exkl duty and VAT)	-	Standard SEK 195 Full serv. SEK 310	-	-	-	-	-	-	
Consolidated Customs Clearance	-	Special agreement	-	-	-	-	-	-	

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Customs Clearance - DHL Parcel Connect									For consignments to Norway or Åland the consignor is debited Customs Clearance Export (DAP, DAT, CPT, CIP equal to Combiterms 022). Price per shipment.
Customs Clearance Export - Standard / Full Service (DAP, DAT, CPT, CIP)									
Consolidated Customs Clearance	-	-	-	-	-	-	Standard SEK 70 Full serv. SEK 125	-	
	-	-	-	-	-	-	Special agreement	-	
Weekend driving	-	-	-	-	Special agreement	-	-	-	Weekend delivery
Pick up and terminal handling of PTL/FTL shipments									
1,000-2,999 kg	-	-	-	-	SEK 373/tonne	-	-	-	
3,000 kg-4,999 kg	-	-	-	-	SEK 224/tonne	-	-	-	
5,000 kg-20,999 kg	-	-	-	-	SEK 160/tonne	-	-	-	
> 21,000 kg	-	-	-	-	SEK 94/tonne	-	-	-	
Carrying help									For package not exceeding actual weight of 25 kg and are possible for a person to handle alone, we offer delivery from the vehicle into a property, mall or similar. For goods loaded on pallets, the service is carried out with the help of a manual forklift, which therefore requires necessary accessibility
Half pallet	-	-	SEK 130/pallet	-	-	-	-	-	
Whole pallet	-	-	SEK 260/pallet	-	-	-	-	-	
1-25 kg	-	-	-	SEK 95/shpm	-	-	-	-	
26-150 kg	-	-	-	SEK 155/shpm	-	-	-	-	
151-299 kg	-	-	-	SEK 260/shpm	-	-	-	-	
300-999 kg	-	-	-	SEK 365/shpm	-	-	-	-	
1,000-2,500 kg	-	-	-	SEK 570/shpm	-	-	-	-	
Carrying help									For package not exceeding actual weight of 25 kg and is possible for one person to handle alone, we offer delivery into the recipient's premises
1-25 kg	SEK 95/shpm	-	-	-	-	-	-	-	
26-150 kg	SEK 155/shpm	-	-	-	-	-	-	-	
Carrying help to designated location									Our staff is carrying out the delivery to desired place in the home. Two man handling is included when necessary. The presumption for the service is that the weight and size of the goods make it possible for two people to handle. The maximum weight for each part of the consignment that is subject for the service is 70 kg.
1-25 kg	-	-	-	-	-	-	-	SEK 510/shpm	
26-150 kg	-	-	-	-	-	-	-	SEK 665/shpm	
151-299 kg	-	-	-	-	-	-	-	SEK 800/shpm	
300-999 kg	-	-	-	-	-	-	-	SEK 950/shpm	
1,000-2,500 kg	-	-	-	-	-	-	-	SEK 1235/shpm	

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Evening driving									
Evening driving	-	-	-	-	-	-	-	SEK 150/shpm	
Evening driving zone B	-	-	-	-	-	-	-	SEK 750/shpm	
Evening driving zone C	-	-	-	-	-	-	-	SEK 1200/shpm	
Evening driving zone D	-	-	-	-	-	-	-	SEK 2000/shpm	
Evening driving zone E	-	-	-	-	-	-	-	SEK 3500/shpm	
Loading and unloading outside ordinary working hours									Per employee & commenced 30 min. period.
Weekdays	SEK 250	-	SEK 250	SEK 250	SEK 250	-	-	-	
Lowest weekday charge	SEK 1500	-	SEK 1500	SEK 1500	SEK 1500	-	-	-	
Saturday / Sunday / public holidays	SEK 380	-	SEK 380	SEK 380	SEK 380	-	-	-	
Lowest charge Sat / Sun / public hols	SEK 2300	-	SEK 2300	SEK 2300	SEK 2300	-	-	-	
Delivery without receipt	Free of charge	Free of charge*	Free of charge	Free of charge	Free of charge	-	-	Free of charge	*DHL Parcel Connect PLUS only applies to Norway and Denmark
Delivery without ID control	-	-	-	-	-	-	-	Free of charge	ID control is a DHL Home Delivery standard service
Delivery notification	SEK 51/shpm	-	SEK 51/shpm	SEK 51/shpm	SEK 51/shpm	-	-	Included	The driver calls 15-30 minutes prior to the delivery.
Delivery tracking	SEK 2.50	SEK 2.50	SEK 2.50	SEK 2.50	-	SEK 2.50	-	SEK 2.50	SEK per sms eller e-post. Max SEK 10 kr/ shipment.
Proof of delivery (POD)	SEK 70/shpm	SEK 110/shpm	SEK 70/shpm	SEK 70/shpm	SEK 70/shpm	SEK 70/shpm	SEK 110/shpm	SEK 70/shpm	
Loading / unloading aids	-	-	-	-	Special agreement	-	-	-	
Consignee pays	SEK 41/shpm	-	SEK 67/shpm	SEK 67/shpm	SEK 67/shpm	0 kr	-	-	
Pallet transfer system (PÖS)	-	-	SEK 27 / loaded pallet	SEK 27 / loaded pallet	SEK 27 / loaded pallet	-	-	-	Or 7% of debited freight charge. The cost for the service is charged to the freight payer.
Personal Delivery	-	-	-	-	-	SEK 8/shpm	-	-	Delivery only to the specified recipient. Shipment cannot be collected by an agent or with a power of attorney.
Priority service									
PRE 7	SEK 525/shpm	-	SEK 670/shpm	SEK 670/shpm	-	-	-	-	
PRE 10	SEK 330/shpm	-	SEK 475/shpm	SEK 475/shpm	-	-	-	-	
PRE 12	SEK 165/shpm	-	SEK 395/shpm	SEK 395/shpm	-	-	-	-	Priority service with delivery before specific time. Note! PRE 7 means delivery before 07.30.

Also please see the latest version of DHL Tillvalstjänster, DHL Product specific terms and conditions Domestic, DHL Product specific terms and conditions DHL Parcel Connect PLUS and DHL Parcel Connect

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Skicka grönt	SEK 4/shpm	SEK 4/shpm	SEK 39.20/shpm	SEK 39.20/shpm	Special agreement	SEK 4/shpm	Included*	SEK 39.20/shpm	When choosing SKICKA GRÖNT, you will drive the shift to a climate-smart and fossil-free transportation. *Only Parcel Connect Export. The price for DHL Parcel Return Connect is SEK 4 per shipment.
Scheduled loading or unloading Sweden, not incl. Stockholm									Prices apply within a 30 km radius of the main town centre. If loading / unloading is outside this radius, contact our traffic office to confirm time and price.
07.00-08.59	-	-	-	-	SEK 1400/shpm	-	-	-	
09.00-10.59	-	-	-	-	SEK 1080/shpm	-	-	-	
11.00-12.59	-	-	-	-	SEK 1300/shpm	-	-	-	
13.00-14.59	-	-	-	-	SEK 2700/shpm	-	-	-	
15.00-17.59	-	-	-	-	Special agreement	-	-	-	
Scheduled loading or unloading Stockholm									Prices apply within a 30 km radius of the main town centre. If loading / unloading is outside this radius, contact our traffic office to confirm time and price.
07.00-08.59	-	-	-	-	SEK 1830/shpm	-	-	-	
09.00-10.59	-	-	-	-	SEK 1300/shpm	-	-	-	
11.00-12.59	-	-	-	-	SEK 2050/shpm	-	-	-	
13.00-14.59	-	-	-	-	SEK 3240/shpm	-	-	-	
15.00-17.59	-	-	-	-	Special agreement	-	-	-	
Pre-advice Pickup	SEK 51/shpm	-	SEK 51/shpm	SEK 51/shpm	-	-	-	SEK 51/shpm	The driver calls 15-30 minutes prior to the pickup
Carrying help, removal									DHL staff carries the shipment from the room of choice. Two man handling is included when needed.
1-25 kg	-	-	-	-	-	-	-	SEK 510/shpm	
26-150 kg	-	-	-	-	-	-	-	SEK 665/shpm	
151-299 kg	-	-	-	-	-	-	-	SEK 800/shpm	
300-999 kg	-	-	-	-	-	-	-	SEK 950/shpm	
1,000-2,500 kg	-	-	-	-	-	-	-	SEK 1235/shpm	
Cash on delivery (COD)									
1- 9,999 SEK	-	-	-	-	-	SEK 105/shpm	-	-	
DHL Cargo insurance	Yes*	Yes*	Yes*	Yes*	Yes*	Yes*	Yes*	Yes*	Our liability does not always cover the full value of the goods. By adding our service DHL Cargo Insurance to your shipment you get extra security without deductible. *Read more about DHL Cargo Insurance at www.dhl.se/freight
Packaging removal	-	-	-	-	-	-	-	SEK 200/shpm	Not including product packaging.

Also please see the latest version of DHL Tillvalstjänster, DHL Product specific terms and conditions Domestic, DHL Product specific terms and conditions DHL Parcel Connect PLUS and DHL Parcel Connect

PRICE LIST, SURCHARGES

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SURCHARGES	DHL PAKET	DHL PARCEL CONNECT PLUS	DHL PALL	DHL STYCKE	DHL PARTI	DHL SERVICE POINT	DHL PARCEL CONNECT	DHL HOME DELIVERY	Comments
Gotland surcharge	-	-	59,0%	59,0%	59,0%	-	-	59,0%	Transport assignments to and from Gotland are subject to a surcharge as a percentage on the net freight cost including possible Thermo- and/or Capacity surcharge
Location surcharge	Class 1 Class 2 Class 3	SEK 34/shpm SEK 38/shpm SEK 43/shpm	SEK 138/shpm - - -	SEK 248/shpm SEK 395/shpm SEK 572/shpm	SEK 248/shpm SEK 395/shpm SEK 572/shpm	SEK 523/shpm SEK 872/shpm SEK 1417/shpm	- - -	SEK 273/shpm SEK 434/shpm SEK 627/shpm	A surcharge applies for transport assignments to certain locations. A list of the locations subject to this surcharge is available at www.dhl.se/freight
Return administration fee	-	SEK 95/shpm	-	-	-	-	SEK 95/shpm	-	Administration costs in connection with returns from third countries.
Return surcharge								SEK 145/shpm	Home Delivery returns from private persons
Congestion surcharge	Stockholm 1-999 kg 1,000-9,999 kg 10,000-20,999 kg 21,000-27,999 kg > 28,000 kg Gothenburg 1,000-9,999 kg 10,000-20,999 kg > 21,000 kg	SEK 14/shpm - - - - - SEK 7/shpm - - -	- - - - - - SEK 16/shpm - - -	SEK 63/shpm - SEK 63/shpm SEK 175/shpm - - SEK 16/shpm - - -	- - SEK 182/shpm SEK 313/shpm SEK 423/shpm SEK 522/shpm - SEK 24/shpm SEK 41/shpm SEK 62/shpm	- - - - - - - - -	- - - - - - SEK 19/shpm - - -	- SEK 69/shpm SEK 193/shpm - - - - - - -	This surcharge applies to transport assignments to recipients in the Stockholm area (postal codes 10-19) and in the Gothenburg area (postal codes 40-44). The complete list is available at www.dhl.se/freight
Fuel Surcharge			*See documents at www.dhl.se/freight						
Dangerous goods	Half pallet/whole pallet 1-99 kg 100-999 kg > 1,000 kg	- - - -	- - - -	SEK 386/shpm - - -	- SEK 260/shpm SEK 386/shpm SEK 625/shpm	- - - SEK 625/shpm	- - - -	- - - -	Dangerous goods are subject to a surcharge.
Dangerous goods, limited quantity	Free of charge	SEK 37/shpm	Free of charge	Free of charge	Free of charge	SEK 37/shpm	SEK 37/shpm	Free of charge	Dangerous goods in limited quantities sent as DHL ServicePoint, DHL Parcel Connect PLUS and DHL Parcel Connect (only valid SE, DE, DK and NO), are subject to a surcharge.
Capacity surcharge	-	-	-	-	1.4%	-	-	-	Transport assignments with a minimum chargeable weight of 1,000 kg are subject to a capacity surcharge of 1.4% on the calculated net freight cost.
Additional parcel surcharge	SEK 15/parcel	SEK 27/parcel	-	-	-	-	-	-	A surcharge for multiparcel shipment is applied from and including the 6th parcel.
Bulky						SEK 119/shpm	SEK 255/shpm		Parcels with a length exceeding 120 cm, but not more than the maximum length for the service. For DHL Parcel Connect the bulky surcharge applies if any of the dimensions are above LxWxH 120x60x60 cm

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Seasonal surcharge	-	-	-	-	3.2%*	SEK 4/shpm**	-	-	*) Transport assignments in Sweden with a minimum chargeable weight of 1,000 kg are subject to a seasonal surcharge on 3.2% on the calculated net freight cost. The surcharge is debited in April-May and September-November. **) For DHL Service Point a Seasonal surcharch is debited during the period 22 November-14 January. Also valid for parcel return shipments as well as customer returns.
Temperature-controlled transport (Thermo)									Temperature-controlled transport assignments are subject to a surcharge. For Thermo Cold, the minimum freight-base weight is 1,000 kg/shipment. These shipments are always handled in accordance with DHL PARTI.
Thermo warm frostless	-	-	25%	25%	25%	-	-	-	
Thermo cold +2 to +8 degrees	-	-			25%	-	-	-	
Currency surcharge (VLT)	-	VLT-DKK (Denmark) VLT-NOK (Norway) VLT-EUR (other countries)	-	-	-	-	VLT-EUR (all countries)	-	Currency surcharge are updated monthly and published at www.dhl.se/freight . The surchare is a percentage of the calculated net freight cost.

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Booking deviation	SEK 275	SEK 275	SEK 275	SEK 275	See terms and conditions	SEK 275	SEK 275	SEK 275	When goods are missing at the time of collection. SEK / incident.
Unclaimed Goods	SEK 66	-	-	-	-	SEK 66	SEK 66	-	When a parcel has not been collected from a Service Point within 14 days. Return freight costs apply to Parcel Connect.
Invoicing charge	SEK 120/invoice	SEK 120/invoice	SEK 120/invoice	SEK 120/invoice	SEK 120/invoice	SEK 120/invoice	SEK 120/invoice	SEK 120/invoice	When the invoice is not sent electronically by email (pdf) or EDI.
Correction of parcel labelling	SEK 125/parcel	SEK 125/parcel	SEK 125/parcel	SEK 125/parcel	SEK 125/parcel	SEK 125/parcel	SEK 125/parcel	SEK 125/parcel	Completion/alteration of mandatory information, or unreadable bar code.
Incorrect shipment details	SEK 235/shpm	SEK 235/shpm	SEK 235/shpm	SEK 235/shpm	SEK 235/shpm	SEK 235/shpm	SEK 235/shpm	SEK 235/shpm	Completion/alteration or absence of mandatory shipment information, e.g., correction of incorrect zip, incorrect customer number, box address.
Delivery Obstacles	SEK 115/shpm	SEK 115/shpm	SEK 255/shpm	SEK 255/shpm	SEK 570/shpm	-	-	SEK 285/shpm	When we are not able to deliver the shipment on account of the consignee being unreachable at the delivery address, or being unable or unwilling to accept the goods.
Deliveries to private customers	SEK 39/shpm	-	SEK 150/shpm	SEK 150/shpm	SEK 1050/shpm	-	-	-	For delivery to private persons, there is also a charge for mandatory notification
Manual registration of consignment note	SEK 145/shpm	SEK 145/shpm	SEK 145/shpm	SEK 145/shpm	SEK 145/shpm	SEK 145/shpm	SEK 145/shpm	SEK 145/shpm	For non-electronically transmitted documentation.
New delivery	On agreement.	-	On agreement.	On agreement.	-	-	-	On agreement.	A new delivery may be requested if goods have been returned on account of hindrance to delivery. DHL PARTI - DMT, Congestion & Location surcharges apply.
1,000-2,999 kg	-	-	-	-	SEK 360/tonne	-	-	-	
3,000-5,999 kg	-	-	-	-	SEK 295/tonne	-	-	-	
> 6,000 kg	-	-	-	-	SEK 230/tonne	-	-	-	
Terminal rent									For shipments that remain at the terminal after notification has been issued – consignees who do not accept delivery, for example – a fee will be charged from the fourth day of the notification being issued. The fee is based on the chargeable weight of the shipment. Price per shipment and work day. *(Lowest price).
1-25 kg	SEK 71/shpm	-	SEK 71/shpm	SEK 71/shpm	-	-	-	SEK 71/shpm	
26-500 kg	SEK 165/shpm	-	SEK 165/shpm	SEK 165/shpm	-	-	-	SEK 165/shpm	
501-2,500 kg	SEK 439/shpm	-	SEK 439/shpm	SEK 439/shpm	SEK 439/shpm	-	-	SEK 439/shpm	
> 2,500 kg	-	-	-	-	SEK 698/shpm*	-	-	-	

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Outside the product specification	SEK 180/shpm	SEK 255-765 /shpm	SEK 470/shpm	SEK 470/shpm	-	SEK 180/shpm	SEK 255/shpm	SEK 470/shpm	A fee is charged for shipments and/or individual packages that deviate from the permitted dimensions and/or weights, and for parcels with packaging not designed for machine sorting.
Waiting time and extra loading and unloading	SEK 531	No fixed price	SEK 531	SEK 531	SEK 531	-	-	SEK 531	If the time that the vehicle is put at the disposal of the consignor / consignee exceeds the time specified in the DHL Product-specific Terms and Conditions, an extra fee will be charged. Price per commenced 30 minute period.
Conversion fee	SEK 230/shpm	SEK 230/shpm	SEK 230/shpm	SEK 230/shpm	SEK 230/shpm	SEK 230/shpm	SEK 230/shpm	SEK 230/shpm	In the event of the freight payer changing the transport assignment after it has been initiated, when a shipment cannot be delivered pursuant to the terms of the assignment, or when the freight payer wishes to correct an invoiced shipment.