



DOMESTIC SERVICES AND INTERNATIONAL PARCELS

PRICE LIST VALUE ADDED SERVICES, SURCHARGES AND FEES

DHL Freight

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[dhl.se/freight](https://www.dhl.se/freight)

PRICE LIST, VALUE ADDED SERVICES



Valid from 2021/05/01

VALUE ADDED SERVICES	DHL PAKET	DHL PAKET EXPORT	DHL PALL	DHL STYCKE	DHL PARTI	DHL SERVICE POINT	DHL PARCEL CONNECT	DHL HOME DELIVERY	Comments
Other freight payers	SEK 18/shpm	-	SEK 60/shpm	SEK 60/shpm	SEK 60/shpm	SEK 18/shpm	-	SEK 60/shpm	
Collected at terminal	SEK 100/shpm	-	SEK 130/shpm	SEK 130/shpm	-	-	-	SEK 130/shpm	
Notification	SEK 100/shpm	-	SEK 130/shpm	SEK 130/shpm	SEK 130/shpm	Included	Included	Special agreement	
Tailboard lift loading / unloading									1 pallet = 780 kg volumetric weight
1,000 - 3,900 kg	-	-	-	-	Free of charge	-	-	-	
3,901 - 14,040 kg	-	-	-	-	SEK 150/pallet	-	-	-	
> 14,040 kg	-	-	-	-	Special agreement	-	-	-	
Disposal of replaced goods	-	-	-	-	-	-	-	SEK 305/shpm	
Notification by letter	-	-	-	-	-	SEK 35/shpm	-	-	
Truck									Booking of a truck for loading / unloading areas where there is limited access for vehicle up to 25.25 m, e.g. due to local regulations, limited area at loading / unloading area, lack of free access for vehicle 25.25m, etc. Shipment size is maximized to 7,2 loading meter.
	-	-	-	-	SEK 895/shpm	-	-	-	
Extra driver									* Per employee & commenced 30 min. period incl. travel.
Daily 08.00 – 17.00	SEK 275*	-	SEK 275*	SEK 275*	SEK 275*	-	-	-	
Lowest weekday charge	SEK 1400	-	SEK 1400	SEK 1400	SEK 1400	-	-	-	
Saturdays, Sundays and public holidays	SEK 440*	-	SEK 440*	SEK 440*	SEK 440*	-	-	-	
Lowest charge Sat / Sun / public hols	SEK 2645	-	SEK 2645	SEK 2645	SEK 2645	-	-	-	
Customs Clearance - DHL Paket Export									For consignments to Norway the consignor is debited Customs Clearance Export and Import Clearance (Combiterms 023 equal to DDP excl. Customs and VAT. Price per shipment.
Customs Clearance Export - Standard / Full Service (023)	-	SEK 190/ SEK 275	-	-	-	-	-	-	
Consolidated Customs Clearance	-	Special agreement	-	-	-	-	-	-	
Customs Clearance - DHL Parcel Connect									For consignments to Norway the consignor is debited Customs Clearance Export (Combiterms 022 equal to DAP, DAT, CPT, CIP). Price per shipment.
Customs Clearance Export - Standard / Full Service (022)	-	-	-	-	-	-	SEK 70/ SEK 100	-	
Consolidated Customs Clearance	-	-	-	-	-	-	Special agreement	-	
Guaranteed services									Priority service with delivery before specific time. Note! G7 means delivery before 07.30.
G7	SEK 525/shpm	-	SEK 670/shpm	SEK 670/shpm	-	-	-	-	
G10	SEK 330/shpm	-	SEK 475/shpm	SEK 475/shpm	-	-	-	-	
G12	SEK 165/shpm	-	SEK 395/shpm	SEK 395/shpm	-	-	-	-	
Weekend driving	-	-	-	-	Special agreement	-	-	-	Weekend delivery

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Home delivery Service Point	-	-	-	-	-	SEK 80/shpm	-	-	Home delivery to a private person's door, evening hours 17-22 weekdays excluding public holidays Applies to selected postcode areas. Can be combined with ID control.
Pick up and terminal handling of PTL/FTL shipments									
1,000-2,999 kg	-	-	-	-	SEK 373/tonne	-	-	-	
3,000 kg-4,999 kg	-	-	-	-	SEK 224/tonne	-	-	-	
5,000 kg-20,999 kg	-	-	-	-	SEK 160/tonne	-	-	-	
> 21,000 kg	-	-	-	-	SEK 94/tonne	-	-	-	
Carrying help									
Half pallet	-	-	SEK 130/pallet	-	-	-	-	-	For package not exceeding actual weight of 25 kg and are possible for a person to handle alone, we offer delivery from the vehicle into a property, mall or similar. For goods loaded on pallets, the service is carried out with the help of a manual forklift, which therefore requires necessary accessibility
Whole pallet	-	-	SEK 260/pallet	-	-	-	-	-	
1-25 kg	-	-	-	SEK 95/shpm	-	-	-	-	
26-150 kg	-	-	-	SEK 155/shpm	-	-	-	-	
151-299 kg	-	-	-	SEK 260/shpm	-	-	-	-	
300-999 kg	-	-	-	SEK 365/shpm	-	-	-	-	
1,000-2,500 kg	-	-	-	SEK 570/shpm	-	-	-	-	
Carrying help									
1-25 kg	SEK 95/shpm	-	-	-	-	-	-	-	For package not exceeding actual weight of 25 kg and is possible for one person to handle alone, we offer delivery into the recipient's premises
26-150 kg	SEK 155/shpm	-	-	-	-	-	-	-	
Carrying help to designated location									
1-25 kg	-	-	-	-	-	-	-	SEK 510/shpm	Our staff is carrying out the delivery to desired place in the home. Two man handling is included when necessary. The presumption for the service is that the weight and size of the goods make it possible for two people to handle. The maximum weight for each part of the consignment that is subject for the service is 70 kg.
26-150 kg	-	-	-	-	-	-	-	SEK 665/shpm	
151-299 kg	-	-	-	-	-	-	-	SEK 800/shpm	
300-999 kg	-	-	-	-	-	-	-	SEK 950/shpm	
1,000-2,500 kg	-	-	-	-	-	-	-	SEK 1235/shpm	
Evening driving									
Evening driving	-	-	-	-	-	-	-	SEK 150/shpm	
Evening driving zone B	-	-	-	-	-	-	-	SEK 750/shpm	
Evening driving zone C	-	-	-	-	-	-	-	SEK 1200/shpm	
Evening driving zone D	-	-	-	-	-	-	-	SEK 2000/shpm	
Evening driving zone E	-	-	-	-	-	-	-	SEK 3500/shpm	
Loading and unloading outside ordinary working hours									
Weekdays	SEK 240	-	SEK 240	SEK 240	SEK 240	-	-	-	Per employee & commenced 30 min. period.
Lowest weekday charge	SEK 1425	-	SEK 1425	SEK 1425	SEK 1425	-	-	-	
Saturday / Sunday / public holidays	SEK 365	-	SEK 365	SEK 365	SEK 365	-	-	-	
Lowest charge Sat / Sun / public hols	SEK 2195	-	SEK 2195	SEK 2195	SEK 2195	-	-	-	
Delivery without receipt	Free of charge	-	Free of charge	Free of charge	Free of charge	-	-	Free of charge	

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Delivery without ID control	-	-	-	-	-	-	-	Free of charge	ID control is a DHL Home Delivery standard service
Delivery notification	SEK 51/shpm	-	SEK 51/shpm	SEK 51/shpm	SEK 51/shpm	-	-	Included	The driver calls 15-30 minutes prior to the delivery.
Delivery tracking	SEK 2.50	SEK 2.50	SEK 2.50	SEK 2.50	-	SEK 2.50	-	SEK 2.50	SEK per sms eller e-post. Max SEK 10 kr/shipment.
Proof of delivery (POD)	SEK 70/shpm	SEK 110/shpm	SEK 70/shpm	SEK 70/shpm	SEK 70/shpm	SEK 70/shpm	SEK 110/shpm	SEK 70/shpm	
Loading / unloading aids	-	-	-	-	Special agreement	-	-	-	
Consignee pays	SEK 41/shpm	-	SEK 67/shpm	SEK 67/shpm	SEK 67/shpm	0 kr	-	-	
Pallet transfer system (PÖS)	-	-	SEK 22 / loaded pallet	SEK 22 / loaded pallet	SEK 22 / loaded pallet	-	-	-	Or 6.5% of debited freight charge. The cost for the service is charged to the freight payer.
Skicka grönt*	SEK 4/shpm	SEK 4/shpm	SEK 39.20/shpm	SEK 39.20/shpm	Special agreement	SEK 4/shpm	SEK 4/shpm	SEK 39.20/shpm	SKICKA GRÖNT is a service that makes it possible for you as a customer to reduce the environmental impact of your transport and at the same time boost the development of the transport sector towards less emissions of carbon dioxide.
Scheduled loading or unloading Sweden, not incl. Stockholm									Prices apply within a 30 km radius of the main town centre. If loading / unloading is outside this radius, contact our traffic office to confirm time and price.
07.00-08.59	-	-	-	-	SEK 1335/shpm	-	-	-	
09.00-10.59	-	-	-	-	SEK 1025/shpm	-	-	-	
11.00-12.59	-	-	-	-	SEK 1235/shpm	-	-	-	
13.00-14.59	-	-	-	-	SEK 2575/shpm	-	-	-	
15.00-17.59	-	-	-	-	Special agreement	-	-	-	
Scheduled loading or unloading Stockholm									Prices apply within a 30 km radius of the main town centre. If loading / unloading is outside this radius, contact our traffic office to confirm time and price.
07.00-08.59	-	-	-	-	SEK 1745/shpm	-	-	-	
09.00-10.59	-	-	-	-	SEK 1235/shpm	-	-	-	
11.00-12.59	-	-	-	-	SEK 1955/shpm	-	-	-	
13.00-14.59	-	-	-	-	SEK 3085/shpm	-	-	-	
15.00-17.59	-	-	-	-	Special agreement	-	-	-	
Carrying help, removal									DHL staff carries the shipment from the room of choice. Two man handling is included when needed.
1-25 kg	-	-	-	-	-	-	-	SEK 510/shpm	
26-150 kg	-	-	-	-	-	-	-	SEK 665/shpm	
151-299 kg	-	-	-	-	-	-	-	SEK 800/shpm	
300-999 kg	-	-	-	-	-	-	-	SEK 950/shpm	
1,000-2,500 kg	-	-	-	-	-	-	-	SEK 1235/shpm	
Cash on delivery (COD)									
1- 9,999 SEK	-	-	-	-	-	SEK 105/shpm	-	-	

Also please see the latest version of DHL Tillvalstjänster, DHL Product specific terms and conditions Domestic, DHL Product specific terms and conditions DHL Paket Export and DHL Parcel Connect

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DHL Cargo insurance	Yes*	Yes*	Yes*	Yes*	Yes*	Yes*	Yes*	Yes*	Our liability does not always cover the full value of the goods. By adding our service DHL Cargo Insurance to your shipment you get extra security without deductible. *Read more about DHL Cargo Insurance at www.dhl.se/freight
Packaging removal	-	-	-	-	-	-	-	SEK 200/shpm	Not including product packaging.

PRICE LIST, SURCHARGES

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SURCHARGES	DHL PAKET	DHL PAKET EXPORT	DHL PALL	DHL STYCKE	DHL PARTI	DHL SERVICE POINT	DHL PARCEL CONNECT	DHL HOME DELIVERY	Comments
Gotland surcharge	-	-	45,0%	45,0%	45,0%	-	-	45,0%	Transport assignments to and from Gotland are subject to a surcharge as a percentage on the net freight cost including possible Thermo- and/or Capacity surcharge
Location surcharge									A surcharge applies for transport assignments to certain locations. A list of the locations subject to this surcharge is available at www.dhl.se/freight
Class 1	SEK 32/shpm	-	SEK 236/shpm	SEK 236/shpm	SEK 498/shpm	-	-	SEK 260/shpm	
Class 2	SEK 32/shpm	-	SEK 369/shpm	SEK 369/shpm	SEK 815/shpm	-	-	SEK 406/shpm	
Class 3	SEK 32/shpm	-	SEK 525/shpm	SEK 525/shpm	SEK 1300/shpm	-	-	SEK 575/shpm	
Return administration fee	-	SEK 95/shpm	-	-	-	-	SEK 95/shpm	-	Administration costs in connection with returns from third countries.
Return surcharge								SEK 130/shpm	Home Delivery returns from private persons
Congestion surcharge									This surcharge applies to transport assignments to recipients in the Stockholm area (postal codes 10-19) and in the Gothenburg area (postal codes 40-44). The complete list is available at www.dhl.se/freight
Stockholm	SEK 14/shpm	-	SEK 63/shpm	-	-	-	-	-	
1-999 kg	-	-	-	SEK 63/shpm	-	-	-	SEK 69/shpm	
1,000-9,999 kg	-	-	-	SEK 175/shpm	SEK 182/shpm	-	-	SEK 193/shpm	
10,000-20,999 kg	-	-	-	-	SEK 313/shpm	-	-	-	
21,000-27,999 kg	-	-	-	-	SEK 423/shpm	-	-	-	
> 28,000 kg	-	-	-	-	SEK 522/shpm	-	-	-	
Gothenburg	SEK 7/shpm	-	SEK 16/shpm	SEK 16/shpm	-	-	-	SEK 19/shpm	
1,000-9,999 kg	-	-	-	-	SEK 24/shpm	-	-	-	
10,000-20,999 kg	-	-	-	-	SEK 41/shpm	-	-	-	
> 21,000 kg	-	-	-	-	SEK 62/shpm	-	-	-	
Fuel Surcharge			*See documents at www.dhl.se/freight						
Dangerous goods									Dangerous goods are subject to a surcharge.
Half pallet/whole pallet	-	-	SEK 368/shpm	-	-	-	-	-	
1-99 kg	-	-	-	SEK 248/shpm	-	-	-	-	
100-999 kg	-	-	-	SEK 368/shpm	-	-	-	-	
> 1,000 kg	-	-	-	SEK 595/shpm	SEK 595/shpm	-	-	-	
Dangerous goods, limited quantity	Free of charge	SEK 37/shpm	Free of charge	Free of charge	Free of charge	SEK 37/shpm	SEK 37/shpm	Free of charge	Dangerous goods in limited quantities sent as DHL ServicePoint, DHL Paket Export and DHL Parcel Connect (only valid SE, DK and NO), are subject to a surcharge. Excluded zipcodes (DK, NO) are published at www.dhl.se/freight
Capacity surcharge	-	-	-	-	1.4%	-	-	-	Transport assignments with a minimum chargeable weight of 1,000 kg are subject to a capacity surcharge of 1.4% on the calculated net freight cost.
Additional parcel surcharge	SEK 15/parcel	SEK 27/parcel	-	-	-	-	-	-	A surcharge for multiparcel shipment is applied from and including the 6th parcel.

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Bulky (longer than 120 cm)						SEK 119/parcel	SEK 195/parcel		Parcels with a length exceeding 120 cm, but not more than the maximum length for the service. For DHL Parcel Connect the bulky surcharge applies if any of the dimensions are larger than LxWxH 120x60x60 cm
Seasonal surcharge	-	-	-	-	3.2%*	SEK 3/shpm**	-	-	*) Transport assignments in Sweden with a minimum chargeable weight of 1,000 kg are subject to a seasonal surcharge on 3.2% on the calculated net freight cost. The surcharge is debited in April-May and September-November. **) For DHL Service Point a Seasonal surcharge is debited during the period 22 November-14 January. Also valid for parcel return shipments as well as customer returns.
Temperature-controlled transport (Thermo)									Temperature-controlled transport assignments are subject to a surcharge. For Thermo Cold, the minimum freight-base weight is 1,000 kg/shipment. These shipments are always handled in accordance with DHL PARTI.
Thermo warm frostless	-	-	25%	25%	25%	-	-	-	
Thermo cold +2 to +8 degrees	-	-			25%	-	-	-	
Currency surcharge (VLT)		VLT-DKK (Denmark) VLT-NOK (Norway) VLT-EUR (other countries)	-	-	-	-	VLT-EUR (all countries)	-	Currency surcharge are updated monthly and published at www.dhl.se/freight . The surcharge is a percentage of the calculated net freight cost.

PRICE LIST, FEES

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FEES	DHL PAKET	DHL PAKET EXPORT	DHL PALL	DHL STYCKE	DHL PARTI	DHL SERVICE POINT	DHL PARCEL CONNECT	DHL HOME DELIVERY	Comments
Booking deviation	SEK 250	SEK 250	SEK 250	SEK 250	SEK 250	SEK 250	SEK 250	SEK 250	When goods are missing at the time of collection. SEK / incident.
Unclaimed Goods	SEK 59	-	-	-	-	SEK 59	SEK 59	-	When a parcel has not been collected from a Service Point within 14 days. Return freight costs apply to Parcel Connect.
Invoicing charge	SEK 110/invoice	SEK 110/invoice	SEK 110/invoice	SEK 110/invoice	SEK 110/invoice	SEK 110/invoice	SEK 110/invoice	SEK 110/invoice	When the invoice is not sent electronically by email (pdf) or EDI.
Correction of parcel labelling	SEK 110/parcel	SEK 110/parcel	SEK 110/parcel	SEK 110/parcel	SEK 110/parcel	SEK 110/parcel	SEK 110/parcel	SEK 110/parcel	Completion/alteration of mandatory information, or unreadable bar code.
Incorrect shipment details	SEK 200/shpm	SEK 200/shpm	SEK 200/shpm	SEK 200/shpm	SEK 200/shpm	SEK 200/shpm	SEK 200/shpm	SEK 200/shpm	Completion/alteration or absence of mandatory shipment information, e.g., correction of incorrect zip, incorrect customer number, box address.
Delivery Obstacles	SEK 105/shpm	SEK 105/shpm	SEK 230/shpm	SEK 230/shpm	SEK 510/shpm	-	-	SEK 260/shpm	When we are not able to deliver the shipment on account of the consignee being unreachable at the delivery address, or being unable or unwilling to accept the goods.
Deliveries to private customers	SEK 35/shpm	-	SEK 135/shpm	SEK 135/shpm	SEK 995/shpm	-	-	-	For delivery to private persons, there is also a charge for mandatory notification
Manual registration of consignment note	SEK 130/shpm	SEK 130/shpm	SEK 130/shpm	SEK 130/shpm	SEK 130/shpm	SEK 130/shpm	SEK 130/shpm	SEK 130/shpm	For non-electronically transmitted documentation.
New delivery	On agreement.	-	On agreement.	On agreement.	-	-	-	On agreement.	A new delivery may be requested if goods have been returned on account of hindrance to delivery. DHL PARTI - DMT, Congestion & Location surcharges apply.
1,000-2,999 kg	-	-	-	-	SEK 360/tonne	-	-	-	
3,000-5,999 kg	-	-	-	-	SEK 295/tonne	-	-	-	
> 6,000 kg	-	-	-	-	SEK 230/tonne	-	-	-	
Terminal rent									For shipments that remain at the terminal after notification has been issued – consignees who do not accept delivery, for example – a fee will be charged from the fourth day of the notification being issued. The fee is based on the chargeable weight of the shipment. Price per shipment and work day. *(Lowest price).
1-25 kg	SEK 67/shpm	-	SEK 67/shpm	SEK 67/shpm	-	-	-	SEK 67/shpm	
26-500 kg	SEK 155/shpm	-	SEK 155/shpm	SEK 155/shpm	-	-	-	SEK 155/shpm	
501-2,500 kg	SEK 412/shpm	-	SEK 412/shpm	SEK 412/shpm	SEK 412/shpm	-	-	SEK 412/shpm	
> 2,500 kg	-	-	-	-	SEK 655/shpm*	-	-	-	
Outside the product specification	SEK 165/shpm	SEK 230-690 /shpm	SEK 425/shpm	SEK 425/shpm	-	SEK 165/shpm	SEK 230/shpm	SEK 425/shpm	A fee is charged for shipments and/or individual packages that deviate from the permitted dimensions and/or weights, and for parcels with packaging not designed for machine sorting.

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FEES	DHL PAKET	DHL PAKET EXPORT	DHL PALL	DHL STYCKE	DHL PARTI	DHL SERVICE POINT	DHL PARCEL CONNECT	DHL HOME DELIVERY	Comments
Waiting time and extra loading and unloading	SEK 480	No fixed price	SEK 480	SEK 480	SEK 480	-	-	SEK 480	If the time that the vehicle is put at the disposal of the consignor / consignee exceeds the time specified in the DHL Product-specific Terms and Conditions, an extra fee will be charged. Price per commenced 30 minute period.
Conversion fee	SEK 205/shpm	SEK 205/shpm	SEK 205/shpm	SEK 205/shpm	SEK 205/shpm	SEK 205/shpm	SEK 205/shpm	SEK 205/shpm	In the event of the freight payer changing the transport assignment after it has been initiated, when a shipment cannot be delivered pursuant to the terms of the assignment, or when the freight payer wishes to correct an invoiced shipment.