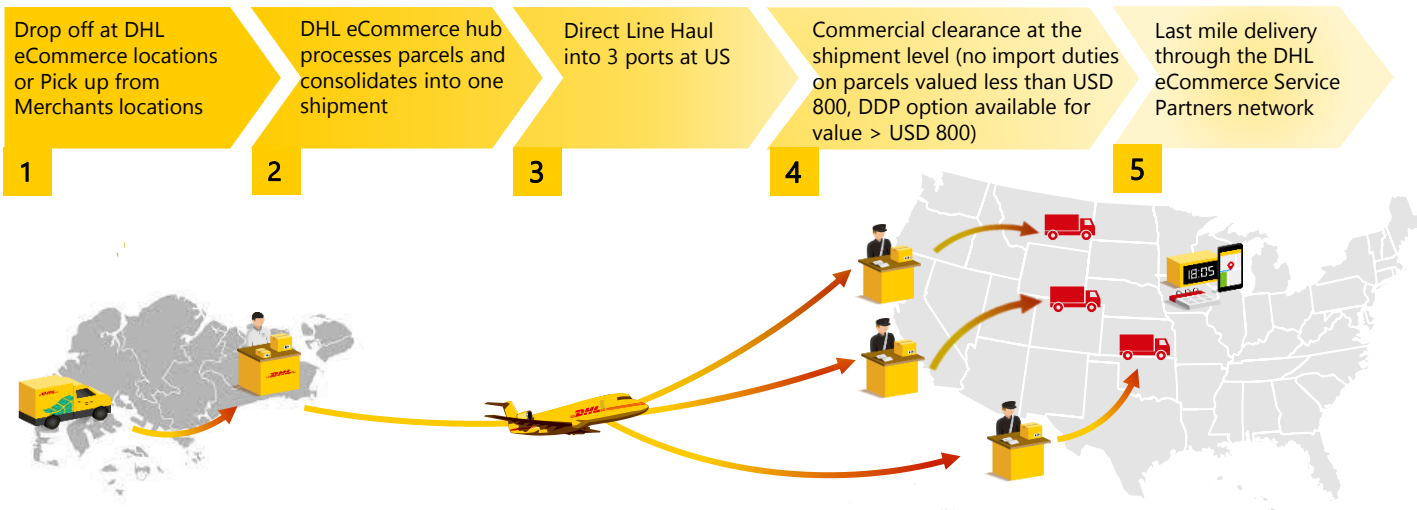




SUMMARY AT A GLANCE:

- Faster & Reliable Transit Time** (8-10 business days^a) - through regular uplifts & **3 Port Direct injection** into the US
- Fully managed** commercial customs clearance
- End-to-end tracking visibility** via our 24/7 DHL eCommerce Portal
- Returns** to origin for undelivered shipments
- Cost effective service** (50 grms starting at \$7 - \$10^b)
- 100% secured shipping** with an established process for claims and compensation for damaged and lost parcels^c
- Easy assistance** for HSCode identification process



Dimensions & Weight

- L / W / H ≤ 120 / 60 / 60 cm
- Maximum weight up to 6.5 Kg
- Girth^d should not exceed 200 cm



Transit Time

- Average transit time: **8-10 business days^a**



Contact Details

- For Consumers: +1 317 554 5191
- For Merchants: +656883 0771
cs-ecom.sg@dhl.com



Notes:

- a. Transit Times are indicative for destination US, actual transit time is calculated from origin DHL eCommerce distribution centers to destination cities and excludes customs clearance delays as well as other Force Majeure events. For more details contact us.
- b. Indicative price for 50gms to US. Actual pricing depends on shipment profile and weight or volumetric weight of shipment depending upon service opted. For more details contact us.
- c. Compensation coverage up to €50 or €25 / kg or Declared value of goods, whichever is lower. **Additional Shipment Value Protection** is available too. For more details contact us.
- d. Girth is 2 width + 2 height