



## DHL PARCEL INTERNATIONAL DIRECT STANDARD FROM SINGAPORE TO UNITED STATES

E-commerce sales in the US are projected to reach \$482 billion by 2018, accounting for 9% of retail sales in the country. <sup>2)</sup> In 2013, 75.8% of the population in US are shopping online. 34.1 million of the online shoppers are cross-border shoppers, spending USD\$40.6 billion. <sup>3)</sup> DHL eCommerce can help you reach your products to the United States in a reliable and cost effective manner so your customers can shop without any hassle.



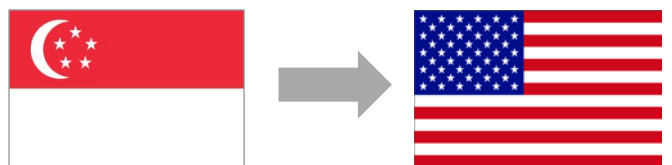
**DHL PARCEL INTERNATIONAL DIRECT provides you an end-to-end shipping solution to drive your e-business into the US market.**

### *E-Commerce Made Easy*

We know what it takes to grow and sustain your e-commerce business – we are the e-commerce specialist and offer solutions to drive your cross border e-business into the US market.

DHL PARCEL INTERNATIONAL DIRECT is our affordable international shipping solution which provides a wide range of advantages and at the same time ensures a more reliable shipping than conventional mailing options.

### *DHL's Integrated Network – Powering Up Your Deliveries*



Our network covers right from Singapore to the United States. Through our extensive coverage, we can deliver your orders from SG to your customers at their doorstep in great condition. Through this efficient solution, you will be able to seize the opportunities and exceed your customer satisfaction to grow your cross border e-business in US.

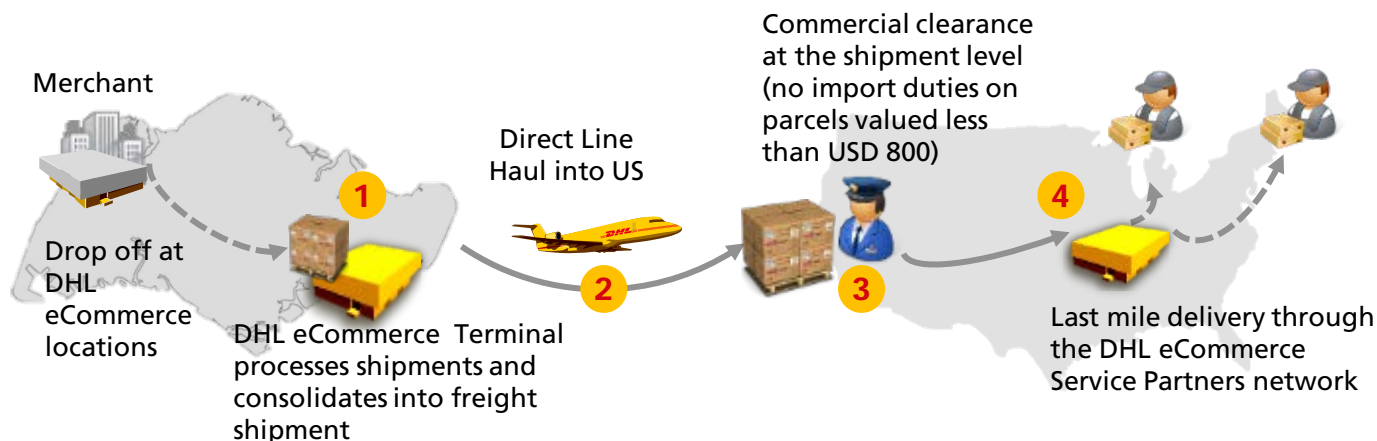
#### **Notes:**

1. Source: Shop the World!, DHL eCommerce, 2014
2. The Paypers E-commerce Facts and Figures
3. PSF Web Global eCommerce Book USA

**DHL eCommerce – Excellence. Simply delivered.**

# DHL PARCEL INTERNATIONAL DIRECT ENABLES YOU TO SHIP DIRECTLY TO US CUSTOMERS

## SAVING ON DIRECT COSTS AND REDUCING LOGISTICS COMPLEXITY



## ADVANTAGES AT A GLANCE

- **Immediate market reach** with our partner network in United States<sup>1</sup>
- **Direct injection** into US from SG with **fully managed customs clearance**
- Day definite transit time ensures **highly efficient delivery**
- Mailbox, Doorstep delivery with **Delivery Confirmation Service**<sup>2</sup>
- **End-to-end tracking visibility** for senders and recipients via our 24/7 DHL eCommerce Portal
- **Peace of mind** in the event of shipment loss or damage with standard compensation up to €100
- **Customer Service** contact to handle enquiries for you as well as your customers in US

## DIMENSIONS & REQUIREMENTS

### WEIGHT/SIZE LIMITS

Dimension	L: 55cm, W or H: 35cm
Weight	Maximum 6.5Kg
Size	(Length + Girth <sup>4</sup> ) should not exceed 200cm

### Partnering For Success

We deliver something money can't buy: satisfied customers. Contact us today to discuss how we can work hand in hand with you to support your business growth.

### Consumer Customer Service Hotline:

➔ +1 317 554 5191

### DELIVERY TIMES

➔ Average transit times:  
4 – 6 **business days**<sup>3</sup>



#### Notes:

1. Please contact your account manager for more details
2. Conditions on limitations and exclusions apply
3. Transit Times are calculated from origin DHL eCommerce distribution centers to metro cities and excludes customs clearance delays as well as other Force Majeure events.
4. Girth is 2 width + 2 height

## CONTACT DETAILS

For more information on DHL Parcel International Direct to the US, please contact your account manager or email us at: [cs-ecom.sg@dhl.com](mailto:cs-ecom.sg@dhl.com)

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