DHL PARCEL DIRECT – TO US (



SUMMARY AT A GLANCE:

- Faster & Reliable Transit Time (8-10 business days^a) through regular uplifts & 3 Port Direct injection into the US
- Fully managed commercial customs clearance
 - End-to-end tracking visibility via our 24/7 DHL eCommerce Portal
- Returns to origin for undelivered shipments
- Cost effective service (50 grms starting at \$7 -\$10^b)
- 100% secured shipping with an established process for claims and compensation for damaged and lost parcels^c
 - Easy assistance for HSCode identification process

DHL eCommerce Solutions Cross Border Services

Connecting South East Asia to the World

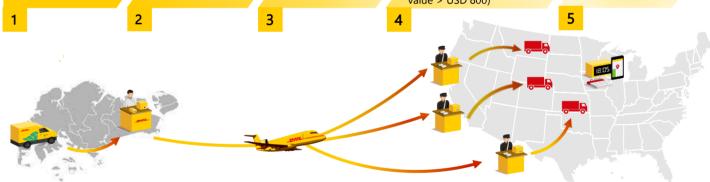


Drop off at DHL eCommerce locations or Pick up from Merchants locations

DHL eCommerce hub Direct Line Haul processes parcels and into 3 ports at US consolidates into one shipment

Commercial clearance at the shipment level (no import duties on parcels valued less than USD 800, DDP option available for value > USD 800)

Last mile delivery through the DHL eCommerce Service Partners network



Dimensions & Weight

- $L / W / H \le 120 / 60 / 60 cm$
- Maximum weight up to 6.5 Kg
- Girth^d should not exceed 200 cm



Transit Time

Average transit time: 8-10 business days^a



Contact Details

For Consumers: +1 317 554 5191

- For Merchants: +656883 0771
 - cs-ecom.sg@dhl.com



Notes

- a. Transit Times are indicative for destination US, actual transit time is calculated from origin DHL ecommerce distribution centers to destination cities and excludes customs clearance delays as well as other Force Majeure events. For more details contact us. b. Indicative price for 50gms to US. Actual pricing depends on shipment profile and weight or volumetric weight of shipment depending upon service opted. For more details contact us.
- c. Compensation coverage up to €50 or €25 / kg or Declared value of goods, whichever is lower. Additional Shipment Value Protection is available too. For more details contact us. d. Girth is 2 width + 2 height