



## **Annex 4**

### **DHL ENVIRONMENTAL CONDUCT**

to the GENERAL TERMS AND CONDITIONS FOR CARRIERS

The purpose of DHL environmental conduct is to record and assess the company's environmental impacts.

DHL clearly understands its activities directly impact the environment from the company's main office and individual branch offices and indirectly through its subcontractors, in particular freight companies from which it purchases carriage services depending on current demand from its customers.

We consider environmental protection in general, in particular with respect to the atmosphere, to be an issue where we can and want to be an important part of any solution. The road towards fulfilling such responsibility is clearly defined in the Environmental Policy maintained by DHL Freight Slovakia s. r. o.

#### ENVIRONMENTAL POLICY

As one of the largest companies focused on international shipping and logistics services, DHL is aware of its standing within society and all requisite obligations related to such standing. We consider environmental protection in general, in particular with respect to the climate, to be an issue where we can and want to be an important part of any solution.

Our obligation is to continue to develop the DHL Network in order to secure its environmentally sustainable growth. This means we must take special efforts in order to:

- Incorporate environmental protection with equal standing into our corporate strategy focused on creating enduring value whereby environmental protection itself comprises a significant part of any assessment of our business activities and performance,
- Implement such measures, in close cooperation with our customers and business partners, that allow us to avoid and mitigate the negative impacts of our activities on the environment to the maximum extent possible while ensuring efficient controls over such activities that cannot be immediately eliminated,
- Adhere and respect all relevant provisions of national and international environmental regulations that form the minimum standard required in the area while also applying optional principles derived from best practices if possible, e.g. The principles of environmental protection defined by the UN's international treaty and above the framework of such defined requirements place special emphasis on prevention of environmental pollution and the achievement of continuous improvement of environmental conduct through the implementation of environmental goals
- Ensure our employees complete all requisite training and are motivated to approach their day-to-day activities with appropriate respect for the environment,
- We have conducted systematic assessment of our environmental performance, worked to increase the efficiency of our transportation and logistics processes that have been achieved thanks to technological innovations and strived to achieve perfection in these areas,
- We have also ensured continuous contact and cooperation with all stakeholders by maintaining open lines of communication and providing reports on the levels of performance we have achieved and progress we have made with respect to environmental protection.

Our environmental policy has been elaborated pursuant to Deutsche Post DHL policy.

#### ENVIRONMENTAL ASPECTS

The company maintains a Registry of Environmental Aspects, which is used to map and assess the company's environmental conduct. The determination and assessment of company activities that may relate to the environment represents a continuous process. The recognition of environmental aspects that the company can manage and on which the company can expect to have a specific level of influence is the basic component of the environmental protection system to which DHL has bound itself.



DHL considers the following aspects to be of particular importance over the long-term given its environmental impact:

Process	Activity	EMS aspect	Environmental impact
Ground transportation services	Transport of shipments by vehicle	PA: fuel consumption	loss of raw materials and natural resources
Ground transportation services	Transport of shipments by vehicle	PA: emissions production	air quality reduction
Ground transportation services	Transport of shipments by vehicle	PA: leak of hazardous materials	soil or water contamination
Ground transportation services	Transport of shipments by vehicle	PA: hazardous waste generation	depends on the given waste disposal method
Ground transportation services	Vehicle accident	PA: leak of petroleum substances	soil or water contamination
Ground transportation services	Vehicle accident	PA: leak of other waste	depends on the given waste disposal method
Ground transportation services	Vehicle fire	PA: all	all environmental components
Ground transportation services	Vehicle accident carrying ADR goods	PA: leak of hazardous materials	soil or water contamination
Ground transportation services	Vehicle accident carrying ADR goods	PA: hazardous waste generation	depends on the given waste disposal method
Ground transportation services	Vehicle accident carrying ADR goods	PA: leak of other waste	depends on the given waste disposal method
Ground transportation services	Vehicle fire carrying ADR goods	PA: all	all environmental components
Manipulation with the goods in warehouse	Packaging of shipments	Generation of mixed packaging waste KC 15 01 06	waste production
Manipulation with the goods in warehouse	Unpacking of shipments	Generation of plastic waste KC 15 01 02	waste production
Manipulation with the goods in warehouse	Unpacking of shipments	Generation of paper and cardboard waste KČ 15 01 01	waste production
Manipulation with the goods in warehouse	Unpacking of shipments	Generation of wood waste KC 15 01 03	waste production
Manipulation with the goods in warehouse	Use of FLT, HPT	Leak of brake fluid KC 16 01 13 Generation of waste from oil filters KČ16 01 07 Leak of engine, transmission and lubricating oils KC 13 02 04-13 02 08 Leak of hydraulic oils KC 13 01 04-13 01 13	depends on the given waste disposal method
Manipulation with the goods in warehouse	Use of FLT	Generation of waste from batteries and accumulators KC 20 01 34	waste production

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