

CCTV PRIVACY NOTICE

This CCTV Privacy Notice notifies you about the data we process about you when your images or personal data are captured via one or several of our CCTV cameras. In collecting this data, as a Data Controller, we are required by law to provide you with the followings:

1. Who are we?

We, DHL Thailand Group, consisting of 4 companies registered in Thailand, i.e. DHL Supply Chain (Thailand) Co., Ltd., DHL Distribution (Thailand) Co., Ltd., BJC DHL Logistics Solution Limited, and BJC DHL Transport Co., Ltd. are part of DHL Group. You can contact us by email: anusorn.kaewpalug@dhl.com or telephone on telephone number: +66 (0) 2 779 9800

2. How do we use your personal data?

When you visit one of our offices, stores, warehouses and/or other premises (“Area”), your images may be captured via one or more closed circuit television (CCTV) cameras located within the Area to help us address the issues of possible unauthorised and illegal acts against our personnel or assets, which may have negative implications on our security and costs. The images may also be used in the event of an incident occurring in our Area to verify and clarify on what happened.

We use the CCTV on the lawful basis to protect our legitimate interest and to prevent crimes against our employees, vendors, suppliers and customers.

CCTV images may be stored and processed within a third-party cloud storage system located in Thailand. The provider of this system is contractually bound to provide appropriate safeguards to your personal data.

We will keep CCTV images not more than two months and then we will delete them except where we are required to retain specific recordings as the result of an incident or on a request of a law enforcement agency.

We do not use your images to make any automated decisions that might affect you.

3. Your rights over your information

You can ask about the information we hold about you, request to have access to it, and ask us to correct it if it is inaccurate. If you believe that we are not lawfully using your personal data, you can ask us to cease using it. In some circumstances, you may ask us to erase your personal data. You may submit a request to us at the contact details provided above addressed to the attention of our Data Protection Officer, [Mr. Anusorn Kaewpalug.]

DHL Thailand Group

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