

DHL Packet International

DHL Packet International offers a cost-effective global shipping solution for e-commerce businesses sending lightweight parcels up to 4.4 lbs. With milestone tracking, reliable cross-border delivery, and direct access to dedicated support, this service helps keep your international orders moving smoothly - from checkout to customer doorstep.



Key features



Cost-effective for lightweight parcels

Send smaller, lower-value items internationally while keeping shipping costs under control.



Global reach

Ship to more than 220 countries and territories through one simple setup.



Simple to integrate

Integrate once with minimal data requirements and straightforward customs handling.



Built-in resilience

Multiple postal networks help keep deliveries moving and reduce the risk of service disruptions.



Shipment visibility

Track key shipment milestones across the U.S., with visibility through arrival in the destination country.



Dedicated customer support

Real people who step in and solve issues fast.

Arrival in destination country:

4-8
business days



Product specifications

Weight	Up to 4.4 lbs.
Dimensions	Maximum: Length + Width + Height = 36", Each side = 24" Minimum: Length = 6", Width = 4"
Limitation of Liability	\$13.00/lb. or the declared value of the item.
Customs Clearance	DDU (Delivered Duty Unpaid) and Taxes paid upon delivery. Maximum Aggregate Value: 1,000 USD. Exceptions to Maximum Aggregate Values: Australia – 2,000 AUD, Canada – 2,500 USD China – 1,000 CNY, Germany – 1,000 EUR New Zealand – 1,000 NZD, UK – 900 GBP



For further information visit our website at [dhl.com/e-commerce-us](https://www.dhl.com/e-commerce-us)

Excellence. Simply delivered.