



DHL Parcel & DHL Parcel Plus

Your partner for residential parcel delivery

DHL Parcel and Parcel Plus help you deliver to customers across the U.S. with confidence. With these products, you get reliable nationwide coverage, consistent transit times, and full visibility so you can keep your operation running smoothly and customers informed.

At DHL eCommerce, you get a team of logistics pros who help keep your operation running smoothly. We support you at every step – from pickup and labeling to moving your shipments through our robust nationwide network of distribution centers, before handing them off to the postal network for final delivery. And throughout it all, you have real partners in your corner, committed to helping your business move forward.

Fast, reliable – and better for the planet

If you need quick, consistent service without the premium price tag, Expedited Max is the way to go. Plus, every Expedited Max shipment is carbon neutral through certified offset projects, supporting DHL Group's Mission 2050: Zero Emissions. Good for your customers, and good for the environment.

Key features

- Full tracking visibility through DHL Vantage
- Flexible pickup times
- ZIP Code validation
- Estimated Day of Delivery (EDD)
- Saturday delivery included
- Delivery to APO/FPO/DPO addresses

Service levels for the way you ship

DHL eCommerce offers a range of service options that balance speed and cost, so you can choose what works best for your business.

Expedited Max 2-3 transit days	Expedited 2-5 transit days	Ground 3-8 transit days
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Product specifications

	DHL Parcel	DHL Parcel Plus
Weight	1 – 15.99 oz.	1 – 25 lbs.
Dimensions	Length: 22" maximum Width: 18" maximum Height: 15" maximum	
Protection	Up to 100 USD Shipment Value Protection: DHL Parcel Plus Expedited Max, Expedited, Ground, and DHL Parcel Expedited Max. 100 USD Limitation of Liability: DHL Parcel Expedited and Ground.	
Restrictions	Cannot contain First-Class Materials; Limited amount of Dangerous Goods must be identified and approved.	
Notes	Parcels exceeding 1 cu. ft. (1,728 cu. in.) will incur additional charges. Parcels <1 lb. will be billed based on actual weight, as well as parcels ≥1 lb. and ≤1 cu. ft. Parcels ≥1 lb. and >1 cu. ft. will be billed based on the greater of dimensional or actual weight. Parcels exceeding 84" in Length + Girth do not conform with USPS machinability requirements and will be returned to customer.	



For further information visit our
website at [dhl.com/e-commerce-us](https://www.dhl.com/e-commerce-us)

Excellence. Simply delivered.