



DOMESTIC SMARTMAIL FLATS

Are you mailing direct marketing material? Does your business send brochures, newsletters, annual reports, proxies or enrollment kits? If your mailings include these items and weigh between one ounce and one pound, DHL SmartMail Flats is the ideal solution.

Rely on the power of our nationwide network.

DHL SmartMail Flats™ is a full-service mail solution with a quality controlled process that moves your flats with precision. After picking up your materials, we sort and process them at one of our nationwide distribution centers, transfer them to the destination postal facility and insert them deep into the postal stream. This efficient process allows for greater control and visibility.

DELIVERY TIMES



Ground: 3-8 Days

KEY FEATURES

- Reduced shipping costs
- Limited tracking within the USPS network
- Security and accountability
- Flexible pick up times
- No postal preparation and manifesting
- Convenient electronic invoicing
- Detail and summary billing available
- 100 USD Limitation of Liability

By leveraging the strengths of our network and our Workshare partnership with the U.S. Postal Service, customers benefit from superior transit times, reliability, our professional expertise and value-added services.



ENHANCED SERVICES

- Selective routing and delivery
- Web-based tracking and piece-level visibility up to postal handoff
- Delivery performance reporting/management
- In-depth service reporting through the Customer Web Portal

A solution for all your needs.

In addition to DHL SmartMail Flats, you can choose from a robust product portfolio offered by DHL eCommerce Solutions – the quick and cost-effective solution for your direct marketing materials, parcels, publications and catalogs to any major market worldwide. With DHL eCommerce Solutions as your provider for speed, accuracy and customized solutions, you can maximize your market potential.

If you are interested in our services, contact us at 800-805-9306 or online at dhl.com/ecommerce-us.

WEIGHT/SIZE LIMITS

Weight	1-16 oz.
Dimensions	Length: 6"–15" maximum Height: 5"–12" maximum Thickness: 0.009"–0.75" maximum (Uniform thickness within 0.25")
Qualified Mail	Does not contain First-Class Content (DMM333.2.0) <ul style="list-style-type: none"> ▪ Personal correspondence ▪ Bills or statements ▪ Personal information ▪ Handwritten material Must not contain Hazmat
Flexibility	Meets standards in DMM301.1.4 <ul style="list-style-type: none"> ▪ Must be rectangular with four square corners ▪ Must not have box-like features, internal or external ▪ Must flex 1" if less than 10" ▪ Must flex 2" if 10"–15"
Packaging	Approved polywrap vendor or envelope

Consult the Domestic Mail Manual (DMM) and the USPS Customer Support Rulings for complete descriptions on qualified automated flat mail.