



DHL eCOMMERCE

SMARTMAIL PARCEL & PARCEL PLUS

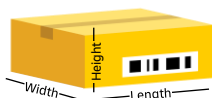
Combining our logistics expertise and efficient processing, SmartMail Parcel™ and SmartMail Parcel Plus™ provide retailers with superior transit times, reliability and trackability.

SPECIALISTS IN RESIDENTIAL SHIPPING SOLUTIONS

DHL SmartMail Parcel and Parcel Plus are full-service residential shipping solutions providing customers with pick up, labeling, sorting and injection into the postal stream for final delivery. By leveraging the strengths of DHL eCommerce and our workshare partnership with the United States Postal Service, customers benefit from network reliability, postal expertise and an array of value-added services.

PRODUCT SPECIFICATIONS

	SmartMail Parcel	SmartMail Parcel Plus
Weight	1 – 15.99 oz.	1 – 25 lbs.
Dimensions	Length: 22" maximum	
	Width: 18" maximum	
	Height: 15" maximum	
Protection	Up to 100 USD Shipment Value Protection: SmartMail Parcel Plus Expedited Max, Expedited, Ground, and SmartMail Parcel Expedited Max	
	100 USD Limitation of Liability: SmartMail Parcel Expedited and Ground	
Restrictions	Cannot contain First-Class Materials Limited amount of Dangerous Goods must be identified and approved	
Notes	Parcels exceeding 1 cu. ft. (1,728 cu. in.) will incur additional charges.	
	Parcels <1 lb. will be billed based on actual weight, as well as parcels ≥1 lb. <u>and</u> ≤1 cu. ft. Parcels ≥1 lb. <u>and</u> >1 cu. ft. will be billed based on the greater of dimensional or actual weight.	
	Parcels exceeding 84" in Length + Girth do not conform with USPS machinability requirements and will be returned to customer.	



A SERVICE LEVEL FOR ALL OF YOUR NEEDS

DHL eCommerce has multiple service levels to meet your every business need. These services balance transit time and cost, allowing you to choose the best option for your business.

Expedited Max

2/3

Transit Days

Expedited

2-5

Avg. Transit Days

Ground

3-8

Avg. Transit Days

GREEN SERVICE WITH MAX VALUE

Expedited Max boasts the fastest and most reliable service in our portfolio. Ideal for retailers looking for a value-driven shipping option that is both fast and predictable – and all Expedited Max shipments are carbon neutral through carbon offset climate protection projects in support of DHL Group's Mission 2050: Zero Emissions.

KEY PRODUCT FEATURES

- Full tracking visibility via DHL Vantage
- Flexible pick-up times
- ZIP Code validation
- Estimated Day of Delivery (EDD)
- Saturday delivery

DHL eCommerce – Excellence. Simply delivered.