



**GOGREEN**

Climate neutral shipping  
with DHL

# DOMESTIC SMARTMAIL PARCEL

Your customers demand fast delivery with full visibility – all while mitigating their shipping costs. Meet their expectations with DHL SmartMail Parcel.

## Rely on the power of our nationwide network.


Whether it's apparel, consumer electronics accessories, product samples or any other qualified item under one pound, DHL eCommerce Solutions ensures that parcels reach your customers via DHL SmartMail Parcel™.

## A solution for all your needs.

DHL eCommerce Solutions has multiple service levels to meet your every business need. These services balance transit time and cost, allowing you to choose the best option for your business.

## DELIVERY TIMES



**Expedited Max:** 2/3 Transit Days 

**Expedited:** 2-5 Average Transit Days

**Ground:** 3-8 Average Transit Days

## Green service with max value.

DHL SmartMail Parcel Expedited Max boasts the fastest and most reliable service in our portfolio. Ideal for customers looking for a value-driven shipping option that is both fast and predictable – and now all Expedited Max shipments are carbon-neutral through carbon offset climate protection projects in support of DPDHL Group's Mission 2050: Zero Emissions.

## KEY FEATURES

- Expedited Max shipments include Shipment Value Protection up to 100 USD
- 100 USD Limitation of Liability for Expedited and Ground Shipment
- Reduced shipping cost
- Security and accountability
- Full tracking visibility via Customer Web Portal
- No delivery area or residential surcharge
- Flexible pick up times
- Convenient electronic invoicing
- Detail and summary billing available
- ZIP Code validation
- Estimated delivery date
- Saturday delivery (free of charge)

**DHL eCommerce Solutions – Excellence. Simply delivered.**

Through our Workshare partnership with the U.S. Postal Service, we offer a full-service shipping solution with a quality controlled process to move your packages with precision. After picking up your parcels, we sort and process them at one of our nationwide distribution centers, transfer them to the destination postal facility and insert them deep into the postal stream. Our professional expertise, coupled with this efficient process, provides customers with superior transit times, reliability and trackability.



### ENHANCED SERVICES

- Address management
- Selective routing and delivery
- Free web-based tracking and piece-level visibility
- Delivery performance reporting and management
- Centralized reporting via the Customer Web Portal
- Email status updates
- Service disruption alerts
- Signature confirmation available for a fee

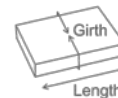
In addition to DHL SmartMail Parcel, you can choose from a robust product portfolio offered by DHL eCommerce Solutions—the quick and cost-effective solution for your direct marketing materials, parcels and catalogs to any major market worldwide. With DHL eCommerce Solutions as your provider for speed, accuracy and customized solutions, you can maximize your market potential.

If you are interested in our services, contact us at 800-805-9306 or online at [dhl.com/e-commerce-us](http://dhl.com/e-commerce-us).

### WEIGHT/SIZE LIMITS

|                       |   |
|-----------------------|---|
| <b>Weight</b>         | 1-16 oz.  |
| <b>Dimensions</b>     | Length: 27" maximum<br>Width: 17" maximum<br>Height: 17" maximum  |
| <b>Qualified Mail</b> | Does not contain First-Class Content (DMM333.2.0) <ul style="list-style-type: none"> <li>▪ Bills or statements (product invoice allowed)</li> <li>▪ Personal information</li> <li>▪ Handwritten material</li> </ul> Limited amount of Dangerous Goods must be identified and approved |

### Notes



Parcels exceeding 50" in Length + Girth (L + 2W + 2H) will incur additional charges  
Parcels exceeding 84" in Length + Girth do not conform with USPS machinability requirements and will be returned to customer

Consult the Domestic Mail Manual (DMM) for complete descriptions on qualified parcels.