



No.1 / July / 2020

#### **Welcome to G500 E-newsletter**

Dear students,

Welcome to G500 E-Newsletter. This e-newsletter series is a gift from **DHL Supply Chain Vietnam** to our new graduates, with the hope of providing you with useful information and knowledge in logistics and supply chain.

We believe that applying for the **"G500 Graduate Program"** and becoming a future leader of **DHL** will be one of the remarkable milestones in your career journey.

Finally, I wish you luck and good health. Always remember to believe in yourself and be ready to fly high with **DHL Supply Chain Vietnam**.

Regards,

Mr. Drew Duncan – Managing Director

**DHL Supply Chain Vietnam** 

In this issue

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2 About G500 Program

03 DHL Culture

04 Useful Tips

05 Quiz



#### **EXPLORING THE G500...**

During the 24-month training period, I had so many wonderful and memorable experiences:

- rotated through different key sectors and had the chance to join the management team of vital projects
- received coaching and mentoring from senior logistics experts
- attended globally certified training program.

"



Nguyen Tan Sang - MT 2019



**CULTURE:** ...DHL **RESULT'** 

**'RESPECT** 

In the recent fight against Covid-19, **DHL** launched the inspirational campaign "RECOGNIZING OUR HEROES" to express our gratitude to all DHL employees; the silent heroes who worked tirelessly to deliver essential needs to millions of people around the world during the pandemic.

#### **'USEFUL TIPS' TO UPGRADE YOURSELF**

#### **KEY FACTOR MENTAL &** PHYSICAL HEALTA

If you were recently under pressure, find the time to rest or learn new skills. Maintaining positive habits will help keep your life in balance.

#### **INVESTMENT** TIME **EXPLORE** YOURSELF!

If you are interested in working in the supply chain industry, gain firsthand, practical experience with DHL Supply Chain Vietnam's Warehouse Simulation Day!

#### **SOFT SKILLS**

Don't forget to learn skills such PowerPoint, Excel (VB Macro), leadership and English proficiency, among others. They are definitely crucial to your future jobs.





- 1. In which year was DHL founded?
  - **A.** 1960
- **B.** 1969
- **C.** 1975
- **D.** 1980
- 3. How many countries and territories does DHL cover?
  - **A.** 150
- **B.** 100
- **C.** 220
- **D.** 250

- 2. Which of these colors belong to the DHL logo?
  - A. Yellow white
- B. Blue-pink
- C. Black purple
- D. Red-yellow
- 4. How long is G500 Program?
  - A. 6 month
- B. 12 month
- C. 18 month
- D. 24 month

#### **SUBCRIBE**

#### ANSWER THE ABOVE QUESTIONS AND WIN SOME OF THESE GIFTS













Issue 2 / September / 2020

Write your own story with G500

Dear students,

CC

I started my career as a management trainee in UK. The Management Trainee program equipped me with a solid foundation to be a future leader.

After 5 years, I became Head of Transportation Division of DHL Supply Chain Vietnam. DHL offers young people opportunity to work in the world's leading Logistics and Supply Chain Company, passionate about advance technology, digitization and innovation, and committed to providing the best solution for clients.



There are many challenges you must overcome throughout the program, but if you maintain a positive attitude, willing to learn spirit, together with your desire to explore new opportunities, you will be successful.

I wish you good luck on your career path.

Mr. Steven Radley - Head of Transportation

DHL Supply Chain Vietnam

## Nội dung

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O2 DHL culture – "Safety First"

G500 Program information

 $\bigcirc 4$  The secret to upgrading yourself

05 Challenge with DHL



#### VĂN HÓA DHL "SAFETY FIRST"



With the unique nature of the warehouse and transport environment, DHL's strict adherence to safety practices and principles is always prioritized. That helps us to successfully apply Situation Awareness Technology (SLAM) to help reduce risks or accidents in the workplace environment.









**G500 TRAINEE YET?** 



- Graduated from 2020, 2021 and less than 01 year working experience. Logistics/supply chain background is a plus
- GPA 7.0/10 or equivalent
- Good analysis and problem solving skills
- Excellent listening & speaking English
- "Can Do" attitude, proactive and team work spirit

Hà Thu - MT 2018

#### **APPLICATION PROCESS of G500 PROGRAM**













#### SECRETS TO BECOME A GREAT LEADER

A great leader has ability to balance the three elements HEAD, HEART, and GUTS along with 6 essential qualities. In this issue, let's explore the first two qualities of **HEAD** that leaders at **DHL** are applying.

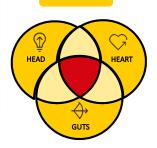




= RESULT ORIENTATION

We need to clearly know what results we need to achieve and break down the goals we need to aim for. Don't forget to share it clearly with your teammates.

#### PART 1







= STRONG CAPABILITY FOCUS

You need to identify the strengths of yourself and your teammates to focus on working. Spending time to use and develop strengths will help your team achieve great results.

Source: Leadership in the Box/ DHL

#### CHALLENGE WITH DHL

1. DHL Supply Chain is part of what group name?

A DSC

**B** Deutsche Post DHL

C Exel

**D** UK Mail

2. How many leadership qualities are there at DPDHL?

1

2

C 3 **D** 6

3. Where is DPDHL headquarters?

**A** USA

**B** Germany

C UK

**D** France

4. The SLAM principle stands for what words?

- Stop, Look, Access, Manage
- B See, Look, Access, Manage
- C Stop, Learn, Align, Manage
- D See, Learn, Align, Manage



#### **APPLY NOW**

(If you have registered before, please select "Edit your response" and follow the instructions in the form)



The upcoming G500 E-Newsletter # 3 will be released in November with the theme:

#### "UNFORGETTABLE EXPERIENCES"

You are welcome to read!







Issue 03 / November / 2020

**Accelerate Your Career with G500** 

Dear students,

CC

Logistic and Supply Chain industry plays an extremely essential role in daily life and I am fortunate to be one of the first Vietnamese generation who has been able to approach and work in the industry.

The experiences that I have, together with my current position are coming from the accumulation, practice and improvement through my daily work. It is such a long journey which requires a non-stop effort, passion, consistency and managers' guidance. However, the journey I have taken will be shortened by the G-500 Program of DHL Supply Chain.



The G500 program not only brings to you valuable working experience in the world's leading corporation but also offers you chances to show your talent and your leadership qualities

Hope you always believe in yourself, succeed and shine!

Ms. Anh Tran - Head of Operations

DHL Supply Chain Vietnam

In this issue

Ol Messages from Board of Director

DHL Culture – "Health & Wellbeing"

Site Visit

 $\cap 4$  Secrets to become future leader

 $\bigcirc \bigcirc$  Challenge with DHL



#### **DHL CULTURE "HEALTH & WELLBEING"**





360° Model: Four health standards Following the purpose of "Health & Well-being" and 360° Health Model, DHL Supply Chain Vietnam successfully organized a National Sports Day in 2019 event which aims to encourage employees to increase their awareness of training and staying healthy as well as promoting the culture "Live well - Do well" at DHL.









#### **SITE VISIT & UNFORGETTABLE EXPERIENCES**

Site visit is one of exciting activities of G500 Program. Let's go with us as following:



1. Firstly, Managers give you a safety induction and an overview about operation system of the warehouse.



Secondly, visitors equipped with specialized safety kit to get ready for warehouse visit tour.



3. Next, you will have a chance to see the actual operation of a warehouse following international standards.



At the end of the trip, we are really impressed by what we experienced at DHL warehouse:

- Modern equipment and digital technology application
- The process of sorting, classifying goods and operation are all following international standards.
- Employees are always aware of and strictly comply with 12 SAFETY REGULATION

Vi Nguyen MT 2018 - Khoa Tran MT 2019

#### SECRETS TO BECOME A GREAT LEADER

A great leader has ability to balance the three elements HEAD, HEART, and GUTS along with 6 leadership attributes. In this issue, let's explore the two attributes of **HEART** that leaders at DHL are applying.

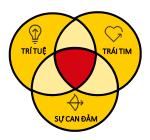




**Providing PURPOSE** 

A great leader has ability to convey the purpose and meaning of the job that employees are doing. This helps them to fully understand their role to strive to contribute and achieve common goals.









= Trust and building TRUST

Trust enhances stability and cohesion of collective. Giving trust to your teammates means you are giving them motivation and responsibility. Be open-minded and sincere, welcome to receive comments, questions and feedbacks!

Source: Leadership in a Box/ DHL

#### \_DHL

#### **CHALLENGE WITH DHL**

#### 1. Who are the founder of DHL?

- A Adrian Dalsey
- B Larry Hillblom & Robert LynnZ
- C Adrian Dalsey & Larry Hillblom
- Adrian Dalsey, Larry Hillblom & Robert Lynn

#### 2. What area of operation does DSC mainly focus on?

- **A** Warehousing
- **B** Logistics Solution Design
- **C** Transport
- D All are correct

### 3. In the G500 contest, when is the warehouse visit tour taking place? \*

- A After the ability test round
- B Before the preliminary selection round
- C After the panel interview round
- D After the preliminary selection round

#### 4. What are the goals of DPDHL's 360° Health model?

- A Behavior Changes; Prevention and Health check; Awareness and deceases screening; Education and Deceases control.
- B Education & risk awareness; Health management; Awareness changes
- C Behavior Changes; Education and Awareness; Prevention and Screening; Diseases Control Program
- D None of above

(\*) Refer to G500 September Issue



#### **APPLY NOW**

(If you have registered before, please select "Edit your response" and follow the instructions in the form)



The upcoming G500 E-Newsletter # 4 will be released in January 2021 with the theme:

#### "WOW EXPLORATION"

You are welcome to read!





Issue 04 / January / 2021

#### A GREAT CAREER RIGHT HERE

Dear beloved students,

CC

10 years ago, I joined **DHL Supply Chain Vietnam** as QA Supervisor. Together with other colleagues, we have built and conquered many different projects, providing the best services to customers.

With positive thinking and endless efforts, I were selected to join the Accelerate Leadership Program (ALP), one of DPDHL's training and young talent development programs.



Through this program, besides of being trained about expertise, I were also being invested in developing core leadership skills and had opportunity to be promoted to higher positions. Currently, I am holding the position of **General Manager, Multi BTS at DHL Supply Chain Vietnam.** 

Besides **ALP**, **G500** is also one of DHL's outstanding young talent development programs which brings you the most authentic experiences on journey to develop into a leader in the future.

Welcome you, young talent colleagues, I wish you good health and always be successful on your career path at DHL.

Mr. Thuan Dinh – Operations GM
DHL Supply Chain Vietnam

Content

- O2 DHL Culture- "Talent Development"
- About G500 Interview with SMT
- **△** Secrets to become future leader
- 5 Challenge with DHL



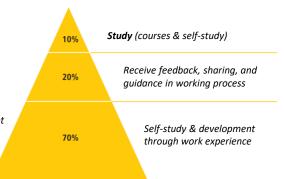
#### **DHL CULTURE "TALENT DEVELOPMENT"**

At DPDHL, talent development is the top strategic goal of the Company. We believe that people are core values, creating a strong foundation for business development. Therefore, we always invest in career developments of our employees through efficient training programs and supportive models.

#### "Employee Development Review" Program

#### Determine development Determine the readiness direction and potential **Promote** Do action plan Determine target employee and follow-up development position and position action needed for development Determine position Determine successor required succession plan

#### "Individual Development 70/20/10" Model



#### **LET'S BE CHALLENGED! "INTERVIEW WITH SMT"**

#### JUDGE COUNCIL - WHO ARE THEY?



"Interview with SMT" round, a very challenging but also very enjoyable experience. Let's meet and overcome the challenges of judge council, Senior Management Team at **DHL Supply Chain Vietnam.** 

#### WHAT IS IN THIS CHALLENGE ROUND?



- ✓ Case study
- 30 minutes of preparation 15 minutes of presentation
- 45 minutes " Q&A challenge "in English. Opportunity to express yourself to be officially become a G500 Management Trainee and being welcomed by Managing Director.

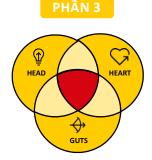
#### **SECRETS TO BECOME A GREAT LEADER**

clear

A great leader has ability to balance the three elements HEAD, HEART, and GUTS along with 6 attributes. In this issue, let's explore the two attributes of GUTS that leaders at DHL are applying:



Have you ever wondered why some people are always in control of their time while others don't? The difference is focusing on clear priorities. Let's spend your effort of doing things that make bigger impact instead of doing everything by vourself.





Challenge can happen at any time. So, the important thing is how you react to that problem. A great leader can handle uncertainty by recognizing the positives of the problem, being motivated to find new solutions, and ready to move out of his comfort zone.

Source: Leadership in a Box/ DHL

#### **CHALLENGE WITH DHL**

- 1. What are the three core goals of DHL's business?
  - A Investor of choice
  - **B** Provider of choice
  - C Employer of choice
  - D All of above
- 2. What means does the DSC use to deliver goods to the customer?
  - A Truck & Train **B** Elephant & Donkey
  - C Motorcycle & Van D All of above
- 3. What employee development program at DSC is mentioned in this release?
  - Employee Development Review (EDR) Program
  - Individual Development 70/20/10 (IDP) Model
  - C Accelerate Leadership Program (ALP)
  - All of above D
  - 4. At DSC, What 3 factors does a great leader need to balance?
    - A Head Heart Health
    - B Heart Knowledge Head
    - C Head Heart Guts
    - D All of above



#### **APPLY NOW**

(If you have registered before, please select "Edit your response" and follow the instructions in the form)





G500 E-Newsletter # Last edition with contents and important secrets for application will be released in March 2021 with the theme:

#### "APPLICATION ADVISORY"

You are welcome to read!



Special edition / March/ 2021

#### **REACHING BEYOND**

Dear beloved students,

GG

We have gone through four very interesting **E-Newsletter** issues about the **G500 program and DHL Culture**. Taking this opportunity, we sincerely express our thankful to your participation and valuable comments

We would like to present to you **the 5th issue**, the special one to kick off **G500 program in 2021** in which providing you necessary information for your application



Great Place To Work Certified Being certified as one of **Great Places To Work** in Asia, we do believe that you will have chance to challenge yourself and explore unlimited career opportunities at a leading logistics services group in the world.

Last but not least, I wish you a good health, always believe in yourself and see you at DHL Supply Chain's 2021 **G500 Management Trainee program**.

Ms. Nhan Cao – Head of Human Resources

DHL Supply Chain Vietnam



- 1 Messages from Board of Director
- 02 **G500** Share from us
- ∩3 G500 Application guidance
- **○**4 Challenge with DHL Writing Contest





THINH NGUYEN 2012 TRAINEE SENIOR TRANSPORT MANAGER

A great opportunity to maximize my strength by accepting challenges in different departments.



PHUNG VAN 2016 TRAINEE KEY ACCOUNT MANAGER

With a global standard training program and a dedicated guidance from DSC leaders, I had the opportunity to learn, shine and assert myself.



#### THU HA 2018 TRAINEE TPT FLEET TEAM LEADER

It has been a challenging and exciting journey with different experiences in a leading Supply Chain worldwide company. It's so great!



Let's meet our young talented managers, who are succeed from G500 Management Trainee program of DHL Supply Chain Vietnam!

#### "CHALLENGING -AMAZING -INTERESTING"

These are the general assessment of the graduated MTs from the 2012-2018 classes

What's about their own feeling? Let's listen to their sharing!

Are you ready to apply?

But first of all, let's explore recruitment information on the next page. It will be definitely useful for you!





#### VI NGUYEN 2018 TRAINEE WAREHOUSE SUPERVISOR

We can not be a good manager without sympathy. Let's work in night-shift; driving forklift, picking and loading goods...at site as a warehouse operator.

This is most valuable lesson that I will always keep in mind!



#### QUYNH NGUYEN 2018 TRAINEE TPT NETWORK SUPERVISOR

Trust me, participating in various projects, both big and small, will help you not only greatly widen your professional knowledge but also develop other management skills!

#### **G500 – APPLICATION GUIDANCE**



**G500 – Management trainee program** in 2021 has arrived. Let's go through **TO DO LIST** before starting your application!

01

Read all issues of G500 - E-Newsletter from March 2020 to ensure you fully understand the G500 - Management trainee program of DHL Supply Chain Vietnam



#### WHAT WILL YOU SEE?

- What is G500? Development roadmap? → July/ 2020 issue
- Application requirements & recruitment process -> 9/2020 issue
- Site Visit experiences > 11/2020 issue
- Challenge with the "Interview with SMT" -> 1/2021 issue

Scan here to read more!



02

Regularly check your email and follow up information on university websites and fanpages; recruitment channels: vietnamworks.com, linkedin.com, ybox.com, internship.edu, Vilas ..











03

Finally, the application form has officially opened. Let's scan and submit the application here.





## WRITING CONTEST:

#### **G500 IN ME**

## **PRIZES**

"Let's share with us about your fellings after reading 5 issues of G500 E-newsletter."

**10 GREAT , MEANINGFUL** articles with lots of vivid and creative images will receive **10** exclusive gifts from DHL.

Format article: PDF

Receiver Email: vn.dsc.recruitment@dhl.com

Deadline: 29/04/2021

Hurry up, everyone!





#### CONTACT

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