OCEAN VIEW
VISIBILITY MADE SIMPLE

Providing the visibility you need

In freight forwarding, shipment visibility is of utmost importance to everyone. We at DHL Global Forwarding are always working to meet our Customers’ demands so they can focus on their core business. With Ocean View we are providing you with improved visibility on your ocean shipments.

Ocean View consolidates information from multiple sources into a single platform, and supplies smart forecasts on future milestones. This enables you to better plan your end-to-end supply chain.

CUSTOMER CHALLENGES
- Limited shipment visibility on door-to-door ocean transport
- Additional supply chain costs due to unplanned changes in shipment arrival date
- Lack of reliable forecasts on shipment arrival times
- Multiple sources to gather shipment status information

CUSTOMER LOGISTICS REQUIREMENTS
- Improved end-to-end transparency, visibility and control of the supply chain
- Lower overall logistics cost
- Ability to schedule lean supply chains which require high visibility on key milestones along the shipment journey
- Easy-to-use application to track goods with rapid response
KEY FEATURES & CUSTOMER BENEFITS

**KEY FEATURES**

- **Data Consolidation**
  - Consolidates data from multiple sources to improve reliability
  - Updates on actual and estimated timestamps
  - Hourly updates of vessel location

- **Intuitive User Interface**
  - Iconized overview of all shipments and milestones
  - Web based application, no software required
  - Overview of shipment’s progress can be exported into .xls and .pdf files

- **Intelligent Forecasting**
  - Includes intelligent forecasting of milestones based on available data from DHL TMS*, vessel location and ocean carriers

**YOUR BENEFITS**

- **Precise Information**
  - One platform provides information from multiple sources
  - Near-real time shipment status
  - Smart forecasts enable proactive solutions

- **Better User Experience**
  - Simple to use
  - No staff training required
  - No IT setup necessary

- **Reduces Costs**
  - Ability to reduce costs with improved end-to-end supply chain planning

* TMS: Transport Management System
Why You Should Choose Ocean View

- Ocean View collects, merges and prioritizes data from multiple sources

- Ocean View delivers better shipment visibility
  Detailed information updates about actual vessel position, delays and milestones, on an hourly base

- Ocean View enhances the ability to schedule
  Intelligent forecasts based on data from DHL, the ocean carrier and the vessel’s position

- Ocean View provides a greater user interface
  An easy-to-use web application with features like map view, iconized overview, and alert functions

*AIS provides the location of all vessels at sea*
Does Ocean View require installation of any tracking devices?
No, Ocean View is a digital solution. It consolidates data from the ocean carriers, the vessel location (AIS) and from DHL TMS.

Does Ocean View require the installation of software?
Ocean View is a web based application and can be used with every major web browser.

Is an alert function available?
Yes, Ocean View collects alerts and sends notifications based on a Customers’ settings.

Is it possible to see my shipments in real time on a map?
Only during the ocean leg, where real time AIS information is provided on the map. This is not available in the inland move unless combined with DHL Ocean Secure, where GPS devices are fitted to containers providing door-to-door real time visibility.

What is real time?
Ocean View receives hourly updates on vessel GPS positions. These updates are then processed in Ocean View.

Are there a minimum number of shipments required in order to use Ocean View?
No, Ocean View is available to businesses of any size.

How much will Ocean View cost me?
Ocean View is a unique tool offered in the market and has a competitive price. Contact our specialists to get your quotation.
You can find out more about Ocean View online at **www.dhl.com** or by contacting your local sales representative.