



December, 2025

Dear Customer,

Information:
2025Year-end and 2026New-year Schedule

Please be informed of changes in our operation schedule during the Year-end and New-year holidays.

Due to the holidays, the schedule below will apply from 30th Dec (Tue) until 4th Jan (Sun).

Regular operations will resume from 5th Jan (Mon).

	Pick-up	Delivery	Customer service	CFIT Technical Support
22Dec (Mon)	Regular service	Regular service	Regular service (8:00-18:30)	Regular service (9:00-17:00)
23 Dec (Tue)	Regular service	Regular service	Regular service (8:00-18:30)	Regular service (9:00-17:00)
24 Dec (Wed)	Regular service	Regular service	Regular service (8:00-18:30)	Regular service (9:00-17:00)
25 Dec (Thu)	Regular service	Regular service	Regular service (8:00-18:30)	Regular service (9:00-17:00)
26 Dec (Fri)	Regular service	Regular service	Regular service (8:00-18:30)	Regular service (9:00-17:00)
27 Dec (Sat)	Regular service (Saturday)	Regular service (Saturday)	Regular service (8:30-14:00) (Saturday)	Closed
28 Dec (Sun)	Closed	Closed	Closed	Closed
29 Dec (Mon)	Regular service	Regular service	Regular service (8:00-18:30)	Regular service (9:00-17:00)
30 Dec (Tue)	Closed	Closed	Closed	Closed
31 Dec (Wed)	Closed	Closed	Closed	Closed
1 Jan (Thu)	Closed	Closed	Closed	Closed
2 Jan (Fri)	Closed	Closed	Closed	Closed
3 Jan (Sat)	Closed	Closed	Closed	Closed
4 Jan (Sun)	Closed	Closed	Closed	Closed
5 Jan (Mon)	Regular service	Regular service	Regular service (8:00-18:30)	Regular service (9:00-17:00)

*Non-direct DHL service area where Sagawa express and other third party covers, there will be different time schedule.

*Some of our services such as Express 9:00/10:30/12:00 are to close earlier in the year end. For more information, please call DHL Customer Service. (0120-39-2580).

*Order cut-off schedule of DHL Service Points are subject to change during holidays. For more information, please call DHL Customer Service.

- Last day of year-end reception : 25th Dec.2025 (Thu), by each Service Point pickup deadline
- Starting day of New Year's reception : 5th Jan. 2026 (Mon)

We greatly appreciate your kind understanding.

Yours sincerely,

DHL Japan, Inc.

DHL Express - Excellence. Simply delivered.

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