



# DHL EXPRESS SERVICE & RATE GUIDE 2024

## MALAYSIA

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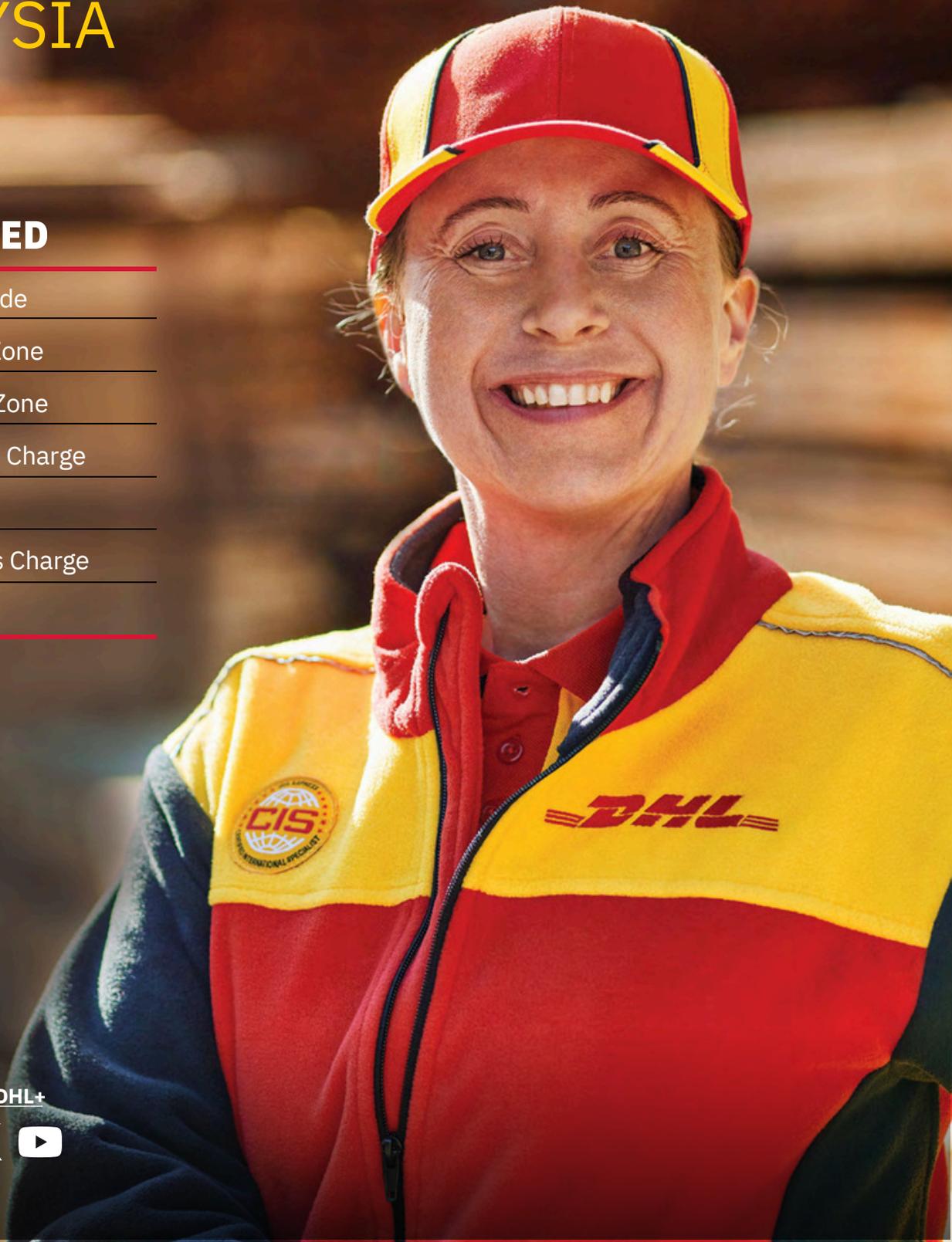
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# ZONES AND RATES

## Country Zone Guide

### SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Afghanistan	8	✓			✓
Albania	7	✓			✓
Algeria	8	✓			✓
American Samoa	8	✓			✓
Andorra	6	✓			✓
Angola	8	✓	✓		✓
Anguilla	8	✓			✓
Antigua	8	✓			✓
Argentina	8	✓	✓		✓
Armenia	8	✓			✓
Aruba	8	✓			✓
Australia	4	✓	✓	✓	✓
Austria	6	✓	✓	✓	✓
Azerbaijan	8	✓			✓
Bahamas	7	✓			✓
Bahrain	6	✓	doc		✓
Bangladesh	8	✓			✓
Barbados	8	✓			✓
Belarus	6	✓			✓
Belgium	8	✓	✓	✓	✓
Belize	8	✓			✓
Benin	8	✓			✓
Bermuda	3	✓			✓
Bhutan	8	✓			✓
Bolivia	8	✓			✓
Bonaire	7	✓			✓
Bosnia and Herzegovina	8	✓			✓
Botswana	8	✓			✓
Brazil	2	✓	✓		✓
Brunei	6	✓			✓
Bulgaria	8	✓	✓		✓
Burkina Faso	8	✓	doc		✓
Burundi	3	✓			✓
Cambodia	8	✓	doc		✓
Cameroon	5	✓	✓		✓
Canada	8	✓	✓		✓
Canary Islands, The	8	✓			✓
Cape Verde	8	✓			✓
Cayman Islands	8	✓			✓
Central African Republic	8	✓			✓
Chad	2	✓			✓
Chile	3	✓	✓		✓
China, People's Republic 1	8	✓	doc		✓
China, People's Republic 2	8	✓			✓
Colombia	8	✓	✓	✓	✓
Comoros	8	✓			✓
Congo	8	✓			✓
Congo, Democratic Rep. of	8	✓	doc		✓
Cook Islands	8	✓			✓
Costa Rica	6	✓			✓
Cote d'Ivoire	8	✓	doc		✓
Croatia	8	✓			✓
Cuba	6	✓			✓
Curacao	6	✓			✓
Cyprus	6	✓			✓
Czech Republic, The	8	✓	✓	✓	✓
Denmark	8	✓	✓	✓	✓
Djibouti	8	✓			✓
Dominica	8	✓			✓
Dominican Republic	8	✓			✓

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Ecuador	8	✓			✓
Egypt	8	✓			✓
El Salvador	8	✓			✓
Eritrea	8	✓			✓
Estonia	6	✓	✓		✓
Eswatini	8	✓			✓
Ethiopia	8	✓			✓
Falkland Islands	8	✓			✓
Faroe Islands	8	✓			✓
Fiji	8	✓			✓
Finland	6	✓	✓		✓
France	6	✓	✓	✓	✓
French Guiana	8	✓			✓
Gabon	8	✓	doc		✓
Gambia	8	✓			✓
Georgia	8	✓			✓
Germany	6	✓	✓	✓	✓
Ghana	8	✓			✓
Gibraltar	7	✓			✓
Greece	6	✓	✓		✓
Greenland	8	✓			✓
Grenada	8	✓			✓
Guadeloupe	8	✓			✓
Guam	8	✓			✓
Guatemala	8	✓	doc		✓
Guernsey	7	✓	✓	doc	✓
Guinea Republic	8	✓			✓
Guinea-Bissau	8	✓			✓
Guinea-Equatorial	8	✓			✓
Guyana (British)	8	✓			✓
Haiti	8	✓			✓
Honduras	8	✓			✓
Hong Kong SAR China	2	✓	✓	✓	✓
Hungary	6	✓	✓		✓
Iceland	8	✓	✓		✓
India	6	✓	doc		✓
Indonesia	2	✓			✓
Iran, Islamic Rep. of	8	✓			✓
Iraq	8	✓			✓
Ireland, Rep. of	6	✓	✓	✓	✓
Israel	8	✓			✓
Italy	6	✓	✓	✓	✓
Jamaica	8	✓			✓
Japan	4	✓	✓		✓
Jersey	7	✓			✓
Jordan	7	✓			✓
Kazakhstan	8	✓	✓		✓
Kenya	8	✓	✓		✓
Kiribati	8	✓			✓
Korea, D.P.R. of (North)	8	✓			✓
Korea, Rep. of (South)	4	✓	✓		✓
Kosovo	7	✓			✓
Kuwait	7	✓	doc		✓
Kyrgyzstan	8	✓			✓
Lao P.D.R.	3	✓			✓
Latvia	6	✓			✓
Lebanon	8	✓	✓		✓
Lesotho	8	✓			✓
Liberia	8	✓			✓

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For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

# ZONES AND RATES

## Country Zone Guide

### ➔ SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Libya	8	✓			✓
Liechtenstein	6	✓			✓
Lithuania	6	✓	doc		✓
Luxembourg	6	✓	✓	✓	✓
Macau SAR China	2	✓			✓
Madagascar	8	✓	✓		✓
Malawi	8	✓			✓
Malaysia	N/A	✓			✓
Maldives	8	✓			✓
Mali	8	✓			✓
Malta	6	✓			✓
Marshall Islands	8	✓			✓
Martinique	8	✓			✓
Mauritania	8	✓			✓
Mauritius	8	✓			✓
Mayotte	8	✓			✓
Mexico	8	✓			✓
Micronesia, Fed. States of	8	✓			✓
Moldova, Rep. of	8	✓			✓
Monaco	6	✓			✓
Mongolia	8	✓			✓
Montenegro, Rep. of	7	✓			✓
Montserrat	8	✓			✓
Morocco	8	✓			✓
Mozambique	8	✓	doc		✓
Myanmar	3	✓			✓
Namibia	8	✓	doc		✓
Nauru, Rep. of	8	✓			✓
Nepal	6	✓			✓
Netherlands, The	6	✓	✓	✓	✓
Nevis	8	✓			✓
New Caledonia	8	✓			✓
New Zealand	4	✓			✓
Nicaragua	8	✓			✓
Niger	8	✓			✓
Nigeria	8	✓			✓
Niue	8	✓			✓
North Macedonia	7	✓			✓
Northern Mariana Islands	8	✓			✓
Norway	6	✓	✓		✓
Oman	7	✓			✓
Pakistan	8	✓	doc		✓
Palau	8	✓			✓
Panama	8	✓			✓
Papua New Guinea	8	✓			✓
Paraguay	8	✓	✓		✓
Peru	8	✓	doc		✓
Philippines, The	2	✓	✓	✓	✓
Poland	6	✓	✓	doc	✓
Portugal	6	✓	✓	✓	✓
Puerto Rico	8	✓			✓
Qatar	7	✓	doc		✓
Reunion, Island of	8	✓			✓
Romania	6	✓	✓		✓
Russian Federation, The	8	✓			✓
Rwanda	8	✓			✓
Samoa	8	✓			✓
San Marino	6	✓			✓

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Sao Tome & Principe	8	✓			✓
Saudi Arabia	7	✓	doc		✓
Senegal	8	✓			✓
Serbia, Rep. of	7	✓			✓
Seychelles	8	✓			✓
Sierra Leone	8	✓			✓
Singapore	1	✓	✓	✓	✓
Slovakia	6	✓	✓	✓	✓
Slovenia	6	✓	✓	doc	✓
Solomon Islands	8	✓			✓
Somalia	8	✓			✓
Somaliland, Rep. (N. Somalia)	8	✓			✓
South Africa	8	✓	✓	✓	✓
South Sudan	8	✓			✓
Spain	6	✓	✓	doc	✓
Sri Lanka	6	✓			✓
St. Barthelemy	8	✓			✓
St. Eustatius	8	✓			✓
St. Helena	8	✓			✓
St. Kitts	8	✓			✓
St. Lucia	8	✓			✓
St. Maarten	8	✓			✓
St. Vincent	8	✓			✓
Sudan	8	✓			✓
Suriname	8	✓			✓
Sweden	6	✓	✓	✓	✓
Switzerland	6	✓	✓	✓	✓
Syria	8	✓			✓
Tahiti	8	✓			✓
Taiwan, China	2	✓	✓	✓	✓
Tajikistan	8	✓			✓
Tanzania	8	✓			✓
Thailand	2	✓	✓	✓	✓
Timor -Leste	8	✓			✓
Togo	8	✓			✓
Tonga	8	✓			✓
Trinidad and Tobago	8	✓			✓
Tunisia	8	✓			✓
Turkiye	7	✓			✓
Turkmenistan	8	✓			✓
Turks and Caicos Islands	8	✓			✓
Tuvalu	8	✓			✓
Uganda	8	✓	doc		✓
Ukraine	8	✓			✓
United Arab Emirates	7	✓			✓
United Kingdom	6	✓	✓	✓	✓
United States of America	5	✓	✓		✓
Uruguay	8	✓			✓
Uzbekistan	8	✓			✓
Vanuatu	8	✓			✓
Vatican City	6	✓			✓
Venezuela	8	✓			✓
Vietnam	3	✓	doc		✓
Virgin Islands (British)	8	✓			✓
Virgin Islands (US)	8	✓			✓
Yemen, Rep. of	8	✓			✓
Zambia	8	✓	✓		✓
Zimbabwe	8	✓			✓

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# ZONES AND RATES

## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Documents only up to 2kg								
0.5	125.00	153.00	153.00	198.00	239.00	244.00	420.00	420.00
1	126.00	176.00	192.00	208.00	272.00	331.00	442.00	610.00
1.5	131.00	221.00	241.00	267.00	312.00	422.00	502.00	819.00
2	136.00	266.00	290.00	326.00	352.00	513.00	562.00	1,028.00
Documents from 2.5kg and non-documents from 0.5kg								
0.5	192.00	253.00	300.00	305.00	320.00	389.00	472.00	594.00
1	197.00	287.00	355.00	376.00	393.00	474.00	576.00	786.00
1.5	215.00	322.00	408.00	437.00	471.00	557.00	681.00	969.00
2	233.00	357.00	461.00	498.00	549.00	640.00	786.00	1,152.00
2.5	257.00	392.00	516.00	560.00	627.00	724.00	889.00	1,335.00
3	277.00	425.00	562.00	611.00	690.00	814.00	974.00	1,499.00
3.5	297.00	458.00	608.00	662.00	753.00	904.00	1,059.00	1,663.00
4	317.00	491.00	654.00	713.00	816.00	994.00	1,144.00	1,827.00
4.5	337.00	524.00	700.00	764.00	879.00	1,084.00	1,229.00	1,991.00
5	357.00	557.00	746.00	815.00	942.00	1,174.00	1,314.00	2,155.00
5.5	365.00	574.00	768.00	837.00	986.00	1,230.00	1,398.00	2,285.00
6	373.00	591.00	790.00	859.00	1,030.00	1,286.00	1,482.00	2,415.00
6.5	381.00	608.00	812.00	881.00	1,074.00	1,342.00	1,566.00	2,545.00
7	389.00	625.00	834.00	903.00	1,118.00	1,398.00	1,650.00	2,675.00
7.5	397.00	642.00	856.00	925.00	1,162.00	1,454.00	1,734.00	2,805.00
8	405.00	659.00	878.00	947.00	1,206.00	1,510.00	1,818.00	2,935.00
8.5	413.00	676.00	900.00	969.00	1,250.00	1,566.00	1,902.00	3,065.00
9	421.00	693.00	922.00	991.00	1,294.00	1,622.00	1,986.00	3,195.00
9.5	429.00	710.00	944.00	1,013.00	1,338.00	1,678.00	2,070.00	3,325.00
10	437.00	727.00	966.00	1,035.00	1,382.00	1,734.00	2,154.00	3,455.00
11	445.00	757.00	998.00	1,069.00	1,432.00	1,786.00	2,266.00	3,475.00
12	453.00	787.00	1,030.00	1,103.00	1,482.00	1,838.00	2,378.00	3,495.00
13	461.00	817.00	1,062.00	1,137.00	1,532.00	1,890.00	2,490.00	3,515.00
14	469.00	847.00	1,094.00	1,171.00	1,582.00	1,942.00	2,602.00	3,535.00
15	477.00	877.00	1,126.00	1,205.00	1,632.00	1,994.00	2,714.00	3,555.00
16	485.00	907.00	1,158.00	1,239.00	1,682.00	2,046.00	2,826.00	3,575.00
17	493.00	937.00	1,190.00	1,273.00	1,732.00	2,098.00	2,938.00	3,595.00
18	501.00	967.00	1,222.00	1,307.00	1,782.00	2,150.00	3,050.00	3,615.00

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# ZONES AND RATES

## Export rates by zone and product

### ➔ DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
19	509.00	997.00	1,254.00	1,341.00	1,832.00	2,202.00	3,162.00	3,635.00
20	517.00	1,027.00	1,286.00	1,375.00	1,882.00	2,254.00	3,274.00	3,655.00
21	541.00	1,073.00	1,320.00	1,427.00	1,970.00	2,364.00	3,420.00	3,833.00
22	565.00	1,119.00	1,354.00	1,479.00	2,058.00	2,474.00	3,566.00	4,011.00
23	589.00	1,165.00	1,388.00	1,531.00	2,146.00	2,584.00	3,712.00	4,189.00
24	613.00	1,211.00	1,422.00	1,583.00	2,234.00	2,694.00	3,858.00	4,367.00
25	637.00	1,257.00	1,456.00	1,635.00	2,322.00	2,804.00	4,004.00	4,545.00
26	661.00	1,303.00	1,490.00	1,687.00	2,410.00	2,914.00	4,150.00	4,723.00
27	685.00	1,349.00	1,524.00	1,739.00	2,498.00	3,024.00	4,296.00	4,901.00
28	709.00	1,395.00	1,558.00	1,791.00	2,586.00	3,134.00	4,442.00	5,079.00
29	733.00	1,441.00	1,592.00	1,843.00	2,674.00	3,244.00	4,588.00	5,257.00
30	757.00	1,487.00	1,626.00	1,895.00	2,762.00	3,354.00	4,734.00	5,435.00
40	1,000.00	1,920.00	2,120.00	2,480.00	3,640.00	4,400.00	6,240.00	7,240.00
50	1,250.00	2,400.00	2,650.00	3,100.00	4,550.00	5,500.00	7,800.00	9,050.00
60	1,500.00	2,880.00	3,180.00	3,720.00	5,460.00	6,600.00	9,360.00	10,860.00
70	1,750.00	3,360.00	3,710.00	4,340.00	6,370.00	7,700.00	10,920.00	12,670.00
For each additional 0.5kg								
Above 10	4.00	15.00	16.00	17.00	25.00	26.00	56.00	10.00
Above 20	12.00	23.00	17.00	26.00	44.00	55.00	73.00	89.00
Multiplier rate per 1kg from 30.1kg								
30.1 - 70.0	25.00	48.00	53.00	62.00	91.00	110.00	156.00	181.00
70.1 - 300.0	26.00	49.00	55.00	63.00	94.00	112.00	160.00	186.00
300.1 - 3,000*	33.00	62.00	69.00	81.00	117.00	143.00	200.00	234.00

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day to over 80 countries worldwide.

Add MYR 50.00 to the DHL Express Worldwide prices.

**DHL Express 9:00 (10:30 to the USA)** – Guaranteed delivery before 9:00 on the next possible working day to over 29 countries worldwide. Add MYR 135.00 to the DHL Express Worldwide prices.

Rates are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.

Extended Service area: For shipment to and from East Malaysia, there will be a surcharge of 10%

Rates are in MYR and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

Terms and conditions apply – see [mydhlExpress.dhl](#) for details.

\*DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on [mydhlExpress.dhl](#). These network restrictions are subject to change with 30 days' notice.

# ZONES AND RATES

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Documents only up to 2kg								
0.5	144.00	176.00	176.00	228.00	275.00	281.00	483.00	483.00
1	145.00	202.00	221.00	240.00	313.00	381.00	508.00	702.00
1.5	151.00	254.00	277.00	308.00	359.00	486.00	577.00	942.00
2	157.00	306.00	333.00	376.00	405.00	591.00	646.00	1,182.00
Documents from 2.5kg and non-documents from 0.5kg								
0.5	221.00	291.00	345.00	351.00	368.00	447.00	543.00	683.00
1	227.00	330.00	408.00	433.00	452.00	545.00	663.00	904.00
1.5	248.00	370.00	469.00	503.00	542.00	640.00	784.00	1,114.00
2	269.00	410.00	530.00	573.00	632.00	735.00	905.00	1,324.00
2.5	297.00	450.00	593.00	644.00	722.00	832.00	1,023.00	1,534.00
3	320.00	488.00	646.00	703.00	794.00	936.00	1,121.00	1,723.00
3.5	343.00	526.00	699.00	762.00	866.00	1,040.00	1,219.00	1,912.00
4	366.00	564.00	752.00	821.00	938.00	1,144.00	1,317.00	2,101.00
4.5	389.00	602.00	805.00	880.00	1,010.00	1,248.00	1,415.00	2,290.00
5	412.00	640.00	858.00	939.00	1,082.00	1,352.00	1,513.00	2,479.00
5.5	421.00	660.00	883.00	964.00	1,133.00	1,416.00	1,610.00	2,629.00
6	430.00	680.00	908.00	989.00	1,184.00	1,480.00	1,707.00	2,779.00
6.5	439.00	700.00	933.00	1,014.00	1,235.00	1,544.00	1,804.00	2,929.00
7	448.00	720.00	958.00	1,039.00	1,286.00	1,608.00	1,901.00	3,079.00
7.5	457.00	740.00	983.00	1,064.00	1,337.00	1,672.00	1,998.00	3,229.00
8	466.00	760.00	1,008.00	1,089.00	1,388.00	1,736.00	2,095.00	3,379.00
8.5	475.00	780.00	1,033.00	1,114.00	1,439.00	1,800.00	2,192.00	3,529.00
9	484.00	800.00	1,058.00	1,139.00	1,490.00	1,864.00	2,289.00	3,679.00
9.5	493.00	820.00	1,083.00	1,164.00	1,541.00	1,928.00	2,386.00	3,829.00
10	502.00	840.00	1,108.00	1,189.00	1,592.00	1,992.00	2,483.00	3,979.00
11	512.00	874.00	1,144.00	1,229.00	1,650.00	2,052.00	2,611.00	4,003.00
12	522.00	908.00	1,180.00	1,269.00	1,708.00	2,112.00	2,739.00	4,027.00
13	532.00	942.00	1,216.00	1,309.00	1,766.00	2,172.00	2,867.00	4,051.00
14	542.00	976.00	1,252.00	1,349.00	1,824.00	2,232.00	2,995.00	4,075.00
15	552.00	1,010.00	1,288.00	1,389.00	1,882.00	2,292.00	3,123.00	4,099.00
16	562.00	1,044.00	1,324.00	1,429.00	1,940.00	2,352.00	3,251.00	4,123.00
17	572.00	1,078.00	1,360.00	1,469.00	1,998.00	2,412.00	3,379.00	4,147.00
18	582.00	1,112.00	1,396.00	1,509.00	2,056.00	2,472.00	3,507.00	4,171.00

Continues overleaf

# ZONES AND RATES

## Import rates by zone and product

### ➔ DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
19	592.00	1,146.00	1,432.00	1,549.00	2,114.00	2,532.00	3,635.00	4,195.00
20	602.00	1,180.00	1,468.00	1,589.00	2,172.00	2,592.00	3,763.00	4,219.00
21	630.00	1,232.00	1,508.00	1,649.00	2,274.00	2,718.00	3,931.00	4,423.00
22	658.00	1,284.00	1,548.00	1,709.00	2,376.00	2,844.00	4,099.00	4,627.00
23	686.00	1,336.00	1,588.00	1,769.00	2,478.00	2,970.00	4,267.00	4,831.00
24	714.00	1,388.00	1,628.00	1,829.00	2,580.00	3,096.00	4,435.00	5,035.00
25	742.00	1,440.00	1,668.00	1,889.00	2,682.00	3,222.00	4,603.00	5,239.00
26	770.00	1,492.00	1,708.00	1,949.00	2,784.00	3,348.00	4,771.00	5,443.00
27	798.00	1,544.00	1,748.00	2,009.00	2,886.00	3,474.00	4,939.00	5,647.00
28	826.00	1,596.00	1,788.00	2,069.00	2,988.00	3,600.00	5,107.00	5,851.00
29	854.00	1,648.00	1,828.00	2,129.00	3,090.00	3,726.00	5,275.00	6,055.00
30	882.00	1,700.00	1,868.00	2,189.00	3,192.00	3,852.00	5,443.00	6,259.00
40	1,160.00	2,200.00	2,440.00	2,840.00	4,200.00	5,080.00	7,160.00	8,320.00
50	1,450.00	2,750.00	3,050.00	3,550.00	5,250.00	6,350.00	8,950.00	10,400.00
60	1,740.00	3,300.00	3,660.00	4,260.00	6,300.00	7,620.00	10,740.00	12,480.00
70	2,030.00	3,850.00	4,270.00	4,970.00	7,350.00	8,890.00	12,530.00	14,560.00
For each additional 0.5kg								
Above 10	5.00	17.00	18.00	20.00	29.00	30.00	64.00	12.00
Above 20	14.00	26.00	20.00	30.00	51.00	63.00	84.00	102.00
Multiplier rate per 1kg from 30.1kg								
30.1 - 70.0	29.00	55.00	61.00	71.00	105.00	127.00	179.00	208.00
70.1 - 300.0	30.00	56.00	63.00	72.00	108.00	129.00	184.00	214.00
300.1 - 3,000*	38.00	71.00	79.00	93.00	135.00	164.00	230.00	269.00

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day from over 80 countries worldwide. Add MYR 50.00 to the DHL Express Worldwide Import prices.

**DHL Express 9:00** – Guaranteed delivery before 9:00 on the next possible working day from over 29 countries worldwide. Add MYR 135.00 to the DHL Express Worldwide Import prices.

Rates are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.

Extended Service Area: For shipment to and from East Malaysia, there will be a surcharge of 10%

Rates are in MYR and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

Terms and conditions apply – see [mydhlExpress.dhl](#) for details.

\*DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on [mydhlExpress.dhl](#). These network restrictions are subject to change with 30 days' notice.

# ZONES AND RATES

## Other Charges

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

### OPTIONAL SERVICES

Optional services	Charging method	Charge
GoGreen Plus	Per shipment	Minimum MYR 1.05 per kg
Dedicated Pickup	Per shipment	MYR 10.00 per kg with minimum of MYR 350.00
Dedicated Delivery	Per shipment	MYR 10.00 per kg with minimum of MYR 350.00
Saturday Pickup	Per shipment	MYR 150.00
Saturday Delivery	Per shipment	MYR 200.00
Receiver Paid	No charge	No charge, IMP standard rates apply
Shipment Insurance	By shipment value	MYR 55.00 or 1% of stated shipment value if higher
Extended Liability	Per shipment	MYR 25.00
Shipment Preparation	Per shipment	MYR 125.00
<b>Packaging Supplies</b>		
Plastic Flyer Stack	Per stack	MYR 100.00 per stack (100 flyers)
Bulk Packaging	Per stack	Variable
<b>Duty Billing Services</b>		
Duty Tax Paid	% of fiscal charges	2% of fiscal charges with minimum of MYR 80.00
Duty Tax Processing: Account Customers	% of fiscal charges	3% of fiscal charges with minimum of MYR 55.00
Duty Tax Processing: Non-Account Customers	% of fiscal charges	3% of fiscal charges with minimum of MYR 55.00
Verbal Notification	Per shipment	MYR 25.00
Hold for Collection	No charge	No charge
Residential Address	Per shipment	MYR 25.00
Direct Signature Adult	Per shipment	MYR 25.00
Signature No	Per shipment	MYR 25.00
Signature Required	No charge	No charge
Printed Invoice	Per invoice	MYR 15.00
Change of Billing	Per invoice	MYR 60.00
Neutral Delivery	Per shipment	MYR 25.00

For a full list of optional services, please visit [mydhl.express.dhl](https://mydhl.express.dhl).

Prices are exclusive of service tax, which applies to domestic shipments as well as where shipments incur customs services.

# ZONES AND RATES

## Other Charges

In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

### SURCHARGES

Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details <a href="#">here</a>
Remote Area Delivery	Per shipment	International: MYR 2.50 per kg MYR 105.00 minimum per shipment Domestic: MYR 1.00 per kg MYR 50.00 minimum per shipment
Remote Area Pickup	Per shipment	MYR 2.50 per kg MYR 105.00 minimum per shipment
<b>Additional Handling</b>		
Overweight Piece	Per piece	International: MYR 450.00 Domestic: MYR 255.00
Oversize Piece	Per piece	International: MYR 255.00 Domestic: MYR 125.00
Non-Stackable Pallet	Per piece	International: MYR 1,400.00 Domestic: MYR 690.00
Demand Surcharge	Variable by lane and weight	Variable by lane and weight
Emergency Situation	Variable by lane and weight	Variable by lane and weight
<b>Dangerous Goods</b>		
Excepted Quantities	Per shipment	MYR 50.00
Dry Ice (UN1845)	Per shipment	International: MYR 60.00 Domestic: MYR 60.00
Lithium Batteries <b>with</b> equipment		
Lithium Ion PI966, Section II	Per shipment	MYR 25.00
Lithium Metal PI969, Section II	Per shipment	MYR 25.00
Lithium Batteries <b>in</b> equipment	No charge	No charge
Full Dangerous Goods	Per shipment	MYR 500.00
Address Correction	Per shipment	MYR 55.00
Data Entry	Per shipment	MYR 50.00
<b>Security Charges</b>		
Elevated Risk	Per shipment	MYR 150.00
Restricted Destination	Per shipment	MYR 150.00

For a full list of surcharges, please visit [mydhl.express.dhl](https://mydhl.express.dhl).

Prices are exclusive of service tax, which applies to domestic shipments as well as where shipments incur customs services.

# ZONES AND RATES

## Other Charges

Navigating the customs landscape is made easier by DHL's extensive knowledge and experience of both standard and nonroutine customs-clearance processes. Get answers to many of your questions with our new online tool, My Global Trade Services [tool](#), which will help you expand across borders – and concentrate on your core business.

## CUSTOMS SERVICES

Customs services	Charging method	Charge
Non-Routine Entry	Per shipment	MYR 150.00
Clearance Processing	Per shipment	MYR 50.00
Permits and Licenses	Per shipment	MYR 150.00 plus cost of certificate
Bonded Storage	Per shipment, per day after three working days	MYR 47.00 per shipment and MYR 1.10 per kg (both per day after three working days)
Multiline Entry	Rate per line, after five lines	MYR 10.00
Release to Broker	Per shipment	MYR 225.00
Broker Notification	Per shipment	MYR 60.00
Other Government Agency	Per shipment	MYR 150.00 plus cost of certificate
Bonded Transit	Per shipment	International: MYR 225.00 Domestic: MYR 350.00
Temporary Import Export	Per shipment	MYR 350.00
Preferential Origin	Per shipment	MYR 50.00
Export Declaration	Per shipment	International: MYR 50.00 Domestic: MYR 80.00

For a full list of customs services, please visit [mydhl.express.dhl](https://mydhl.express.dhl).

Prices are exclusive of service tax, which applies to domestic shipments as well as where shipments incur customs services.